



MEMORANDUM

TO: Mayor and Council

FROM: Ed Van Eenoo, Deputy Chief Financial Officer *EW*

DATE: April 10, 2015

SUBJECT: FY 2013-14 Annual Performance Report

I am pleased to present you with the City's fifth Annual Performance Report for fiscal year 2013-14. This report, which is available electronically at [Austin Finance Online](#), presents data trends and analysis for 120 key indicators of success as identified by the City's various direct service providing departments. The report also provides updated data for the *City of Austin Dashboard*; a quick-look view at how well the City is performing in 21 of our most critical service areas.

Overall, 71% of the key indicators met, exceeded, or came within 3% of their established performance goals despite increases in numerous targets. Over the past 5 years, performance improved for 65% of the key indicators. For the 21 *City of Austin Dashboard* measures, 76% showed a five-year improvement in performance, and 76% of the *Dashboard* measures met, exceeded, or came within 3% of their targets.

As always, if you have any questions regarding the Annual Performance Report, I am available to assist.

xc: City Manager
Assistant City Managers
Chief of Staff
Chief Financial Officer
Department Directors