



City of Austin

Office of Homeland Security and Emergency Management



Memorandum

To: Mayor and Council

From: R. Scott Swearingin, Acting Director, Austin HSEM

Date: 07/13/2015

Subject: Disaster Recovery Center

A State/FEMA Disaster Recovery Center (DRC) is opening today, July 13, in Travis County for homeowners, renters and business owners who sustained damage as a result of the severe storms, tornadoes and flooding from May 4 to June 19.

The recovery center, located at the City's Rutherford Lane multi-departmental campus, serves survivors from any of the 42 Texas counties designated for Individual Assistance who need one-on-one help. Services are provided in English and Spanish. American Sign Language interpreters will be available on selected days.

Location and hours of operation:
Rutherford Lane Campus - Building 1
1520 Rutherford Lane
9 a.m. to 6 p.m. Monday through Friday
9 a.m. to 2 p.m. Saturday
Closed Sunday

The City has posted the FEMA News Release online and updated the City's online flood resource webpage -- austintexas.gov/floodcenter.

City of Austin and Travis County staff are coordinating and assisting FEMA representatives by providing office space, however, the center is being operated and controlled by FEMA.

The City of Austin does not review or approve disaster assistance applications that are submitted by residents or business owners to FEMA.

People who had storm damage can still register for FEMA assistance online at DisasterAssistance.gov or by calling **800-621-3362** from 7 a.m. to 10 p.m. daily. Multilingual operators are available.

If you have any questions, or need additional information, please contact me at 512.974.0462 or via email at scott.swearingin@austintexas.gov.

cc: Marc Ott, City Manager
Rey Arellano, Assistant City Manager