



MEMORANDUM

To: Mayor and City Council Members
Department Directors and Assistant Directors

Thru: Spencer Cronk, City Manager

From: Rodney Gonzales, Assistant City Manager

Date: August 6, 2019

Subject: Development Services Director Appointment

I am pleased to announce the appointment of Denise Lucas as the new Director of the Development Services Department.

Since 2010, Denise Lucas has served in various roles within the City of Austin. Currently, she serves as the Interim Director, Development Services Department. Prior to this role, Denise has served in multiple roles within the City of Austin to include Deputy Director, Development Services Department, Deputy Chief Information Officer, Enterprise Application and Business Transformation Services, and Deputy Purchasing Officer.

Denise holds a Master of Business Administration degree in Business Management from St. Edwards University, Austin, TX, and a Bachelor of Science degree in Human Resources Management from Friends University, Wichita, Kansas. She is a mentor for the International City/County Management Association (ICMA) and a member of the National Forum for Black Public Administrators (NFBPA).

As one of the Economic Opportunity and Affordability Strategic Outcome departments, the Development Services Department is responsible for assisting homeowners, business owners, and contractors comply with applicable city and building codes. Denise will oversee the department, supporting cross-departmental projects and issues involving external stakeholders. She will continue building relationships and teams, working across City departments and diverse communities to help negotiate and resolve sensitive, significant, and controversial development related issues.

Cc: City Manager's Executive Team
Department Directors
Assistant Department Directors