

## MEMORANDUM

**TO:** Mayor and Council Members  
**FROM:** Stephanie Hayden, Director   
**DATE:** September 13, 2019  
**SUBJECT:** Facility Improvements at the Austin Resource Center for the Homeless (ARCH)

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On October 12, 2017, Council passed Resolution No. 20171012-01, directing the City Manager to carry out multiple activities to inform a redesign of the operations and services at the Austin Resource Center for the Homeless (ARCH). The new contract with Front Steps for the operation of the ARCH began April 1, 2019, with an understanding that changes would take place over a transition period of several months. This memo provides an update of ongoing facility improvements at the ARCH.

### FACILITY IMPROVEMENTS

As part of planned improvements to the interior and exterior of the ARCH facility located on 7<sup>th</sup> Street and Neches Street, the following activities have been completed, or are planned over the next year:

- Interior floors resurfaced and cleaned (Jun 2019)
- Interior walls painted (Jun 2019)
- New security equipment at entrance (FY18)
- New entry desk and information center desk installed (Jul 2019)
- Laundry equipment replaced to comply with permitting requirements (Sep-Oct 2019)
- Sidewalk construction to narrow the sidewalk along the full length of 7<sup>th</sup> Street and Neches Street and add drought-tolerant plants and other garden elements that require minimal water (Sep 2019)
- Additional street lighting (FY 20)
- Possible installation of drinking fountains nearby (FY20)
- Plumbing improvements affecting restrooms on the first floor (FY20)
- Multiple additional improvements including storage for personal belongings, outside access to the ARCH CommUnity Care Clinic, third-floor patio renovations, garage renovations, and infrastructure maintenance. (FY20)

Please note the sidewalk construction is scheduled to begin Monday, September 16<sup>th</sup> and is estimated to last two weeks. Neches and 7<sup>th</sup> Street and will each be under construction at separate times. Sidewalk construction will not block access to enter the ARCH or the Clinic, and provision of shelter and support services will continue. ADA compliant sidewalk ramps on the corner will remain intact.





If you have any questions or if I can provide additional information, please contact me at (512) 972-5010 or via email at [Stephanie.Hayden@austintexas.gov](mailto:Stephanie.Hayden@austintexas.gov).

Cc: Spencer Cronk, City Manager  
Christopher Shorter, Assistant City Manager  
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