




City of Austin

P.O. Box 1088, Austin, TX, 78767

Memorandum

AUSTINCODE  
DEPARTMENT

**TO:** Mayor and Council Members

**FROM:** José G. Roig, Director, Austin Code Department 

**DATE:** July 1, 2021

**SUBJECT:** Update on Winter Storm Uri Response (Resolution No. 20210325-112)

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The purpose of this memo is to provide an update on [Resolution No. 20210325-112](#), which directs the City Manager to develop tools and resources that address health and safety violations resulting from 2021 Winter Storm Uri, to identify funding and resources to support vulnerable tenant populations who experience hazardous living conditions resulting from such disasters, and to support tenant rights. In response, the Austin Code Department is working in collaboration with other City departments to develop a coordinated account of actions being taken to protect the health and safety of renters, and to propose expanding upon the City's current resources with preventative measures that may help mitigate future disasters.

### Status Update

A [preliminary update memo](#) detailing the City's initial response to the impact of Winter Storm Uri was provided to Mayor and Council on April 14, 2021. This included a summary of health and safety violations related to the storm, as well as the number of calls and requests received through Austin 3-1-1. This was followed by a [second update](#) released on June 4, 2021, which described the escalated code enforcement actions underway to compel noncompliant property owners to appear before the Building and Standards Commission, and to announce the [Winter Storm Uri Dashboard](#), a new tool available on the ACD website for the public to access data and track the City's progress toward resolving code violations involving property damages resulting from the storm.

At this time, an extension to July 21, 2021 is requested to allow staff to finalize the activities described above in order to report back to Council with a comprehensive overview of the gaps and recommended improvements regarding the City's emergency response to such events.

Please do not hesitate to contact me should you have questions.

cc: Spencer Cronk, City Manager  
CMO Executive Team  
Cindi Perez, Customer Care Services Director, Austin 3-1-1  
Rosie Truelove, Housing and Planning Department Director