

# Management of User Access for the Utility Billing System

Presented: May 31, 2017

The objective of the audit was to determine whether user access rights to the utility billing system are properly managed to safeguard the City's information and prevent unauthorized changes.

Our audit scope was Austin Energy's current practices for access management of the utility billing system.

This report is confidential and there was no public discussion on this item pursuant to Government Code:

*§551.076 Deliberation Regarding Security Devices or Security Audits*

*§418.183 Disclosure of Certain Confidential Information*

*§418.181 Confidentiality of Certain Information Related to Critical Infrastructure*