



Neighborhood Services Unit

Eligibility Documents

1.	Picture ID
	(Driver License, Government Issued Identification Card, etc)
2.	Proof of Address
	(Current Utility bill, Current Lease Agreement, etc)
3.	Proof of Income
	(For all household members 18+ years old)
4.	Current Electricity Bill (Austin Energy Only) and Disconnect Notice
	(Front and backside, only if applying for utility assistance)
5.	Current Rent Statement/Ledger, Notice to Vacate, Hearing Notice
	(Only if applying for Rent Assistance)

Proof of Income Examples

Checks stubs:
weekly pay = 4 stubs,
bi-weekly pay = 2-3 stubs,
twice a month pay = 2 stubs, monthly pay = 1 stub.
monthly pay = 1 stub.
Do not submit W2 Tax forms or bank statements
Letter from employer
including signature, phone #, amount & dates paid (if paid in cash)
2021 Award Letter(s)
showing 2021-dollar amount (Social Security, SSDI, VA, TANF, SSI, etc.)
Unemployment Income Statement
Child Support Statement
Pension Statements

I have my documentation and am ready to apply online.