

Denise Lucas
 Director
 109994

1.1 Office of the Director
 1.2 Austin Center for Events

Robyn Diaz
 Business Process Consultant
 107961

Monica Kaspar
 Business Process Specialist
 105614

Rick Holloway Acting

Angela Means
 Assistant Director
 Customer & Employee
 Experience
 106784

2.1 Stakeholder & Community
 Engagement
 2.2 Plan Review Intake
 Service Center
 2.3 Human Resources
 Finance
 2.4 Information Technology

Beth Culver, CBO
 Assistant Director/
 Building Official
 Building Plan Review &
 Inspections
 107073

3.1 Building Plan Review
 3.2 Building Inspections

Andy Linseisen
 Assistant Director
 Land Development
 Review
 110653

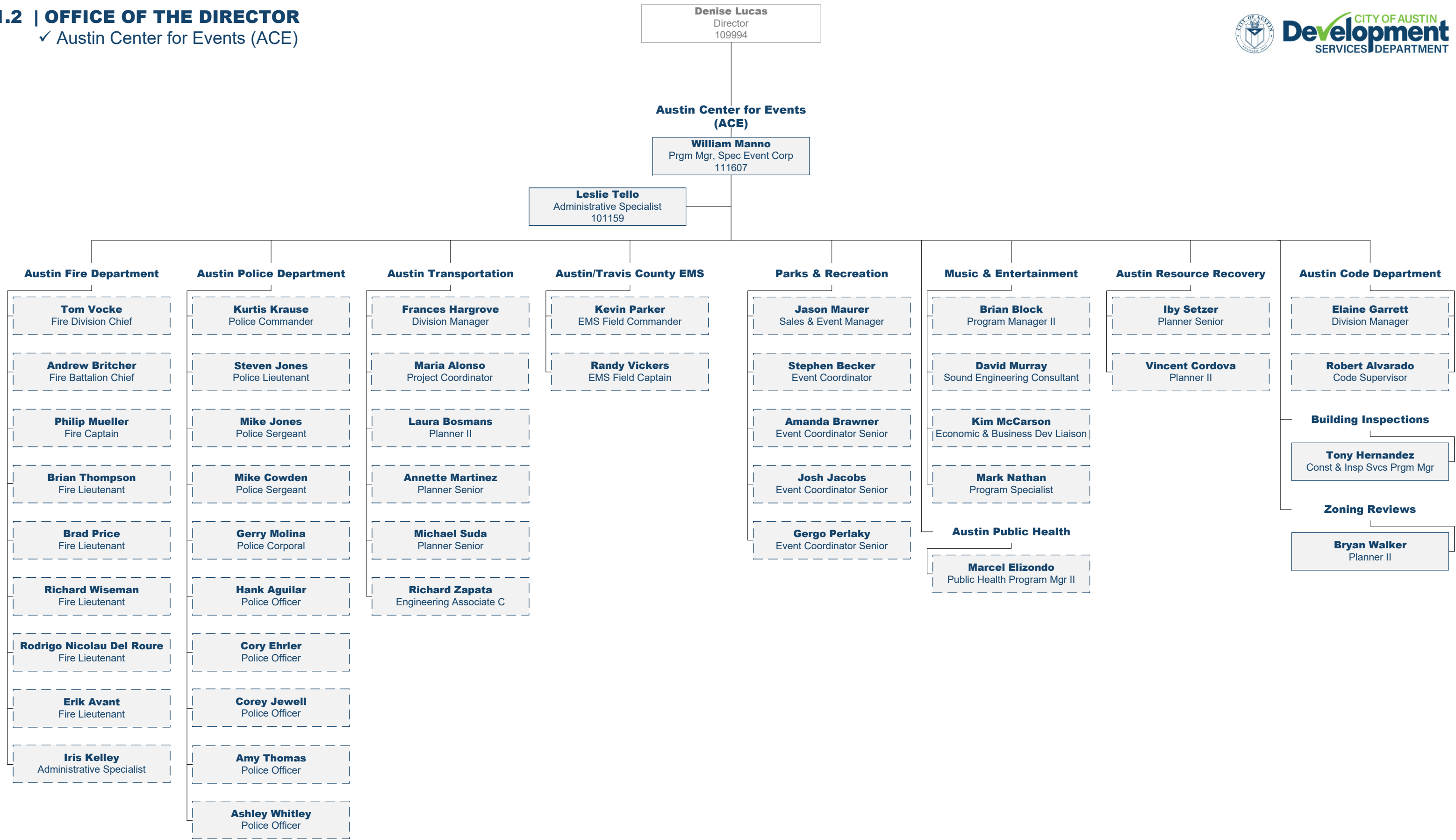
4.1 Land Use Review
 4.2 Chapter 245 Vested Rights
 Community Tree Preservation
 4.3 Transportation Review
 General Permit Review
 Small Cell Permitting
 Land Management & Closing
 Music & Entertainment

Vacant
 Assistant Director
 Construction &
 Environmental Inspections
 TBD

5.1 Site & Subdivision Inspections
 5.2 Environmental Inspections
 Tree Inspections & Enforcement
 General Permits & Telecom
 Inspections

1.2 | OFFICE OF THE DIRECTOR

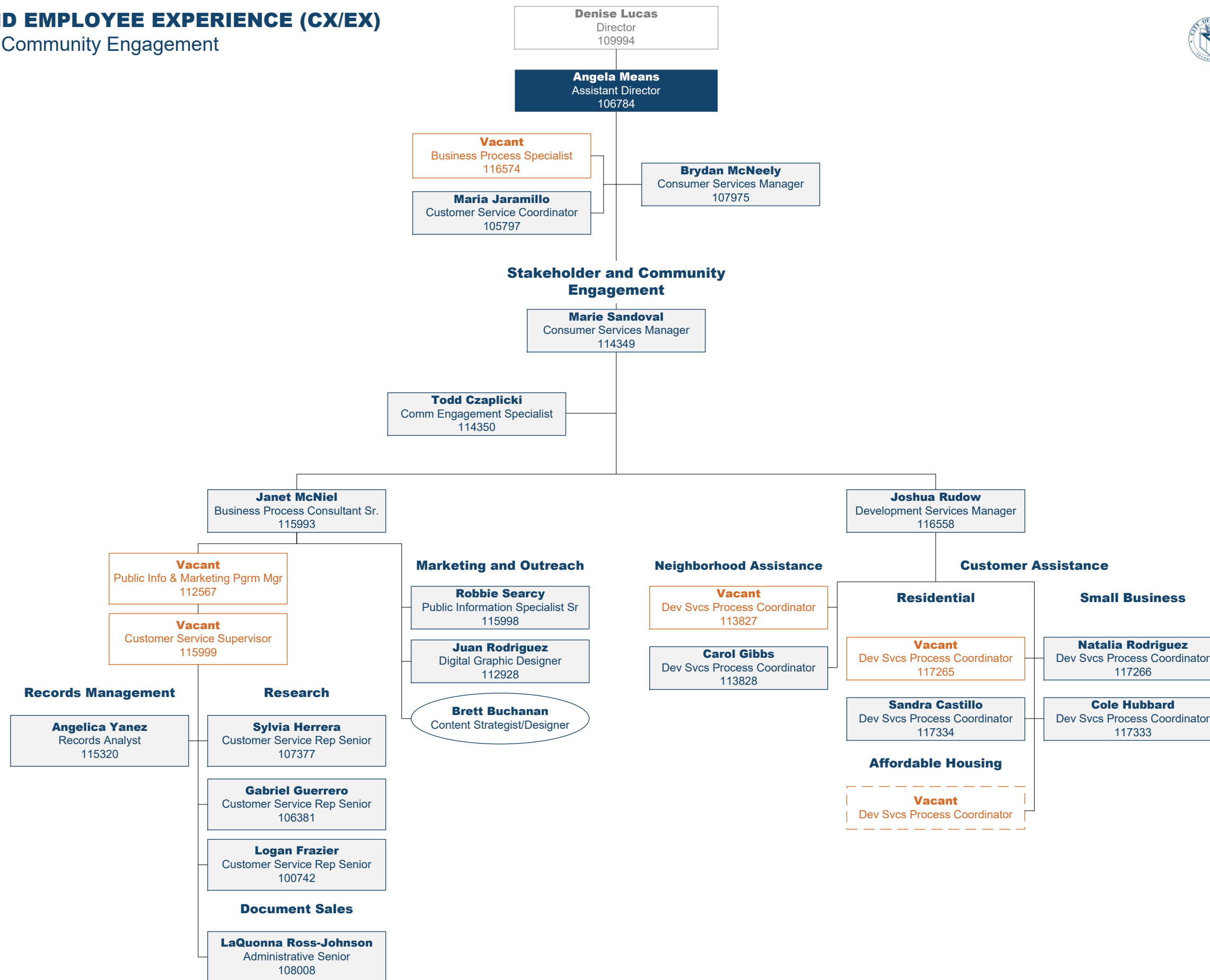
✓ Austin Center for Events (ACE)



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|--------------|-------------|---------------------|---------------|------------------|
| DSD EMPLOYEE | DSD VACANCY | OTHER DEPT EMPLOYEE | TEMP EMPLOYEE | VACANT TEMPORARY |
|--------------|-------------|---------------------|---------------|------------------|

2.1 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

✓ Stakeholder and Community Engagement



2.2 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

- ✓ Plan Review Intake
- ✓ Service Center
- ✓ Land Use/ Exemption/ Correction Consultations

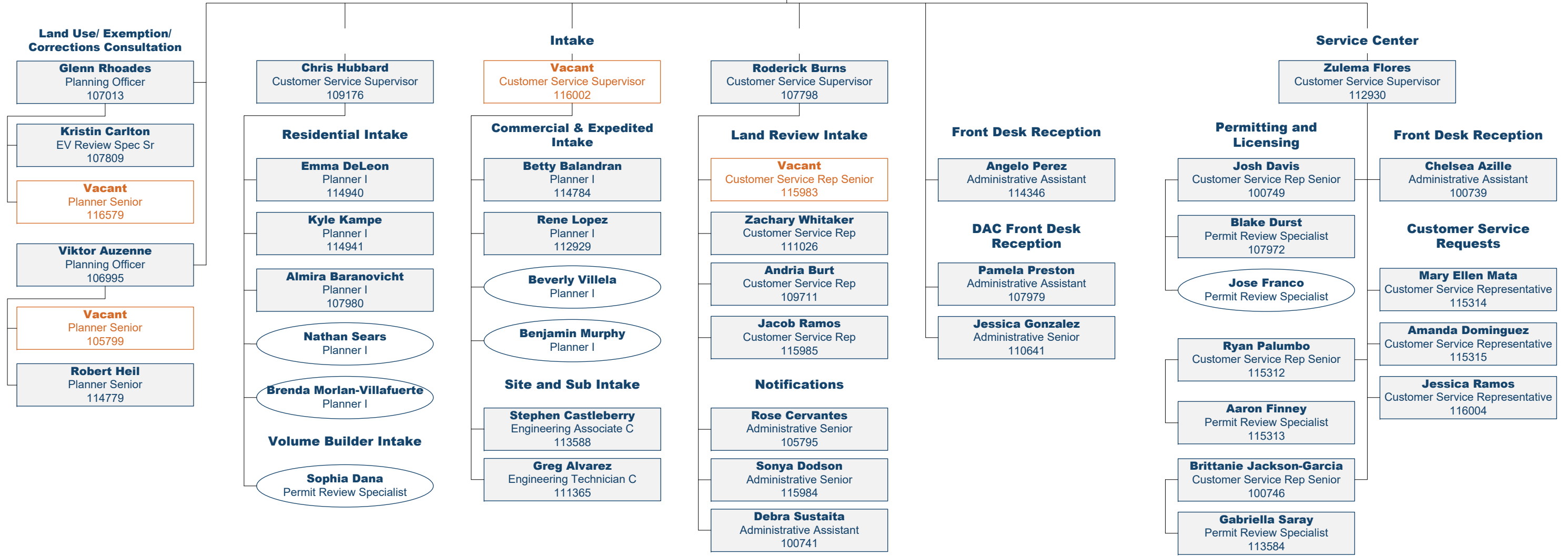


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Angela Means
Assistant Director
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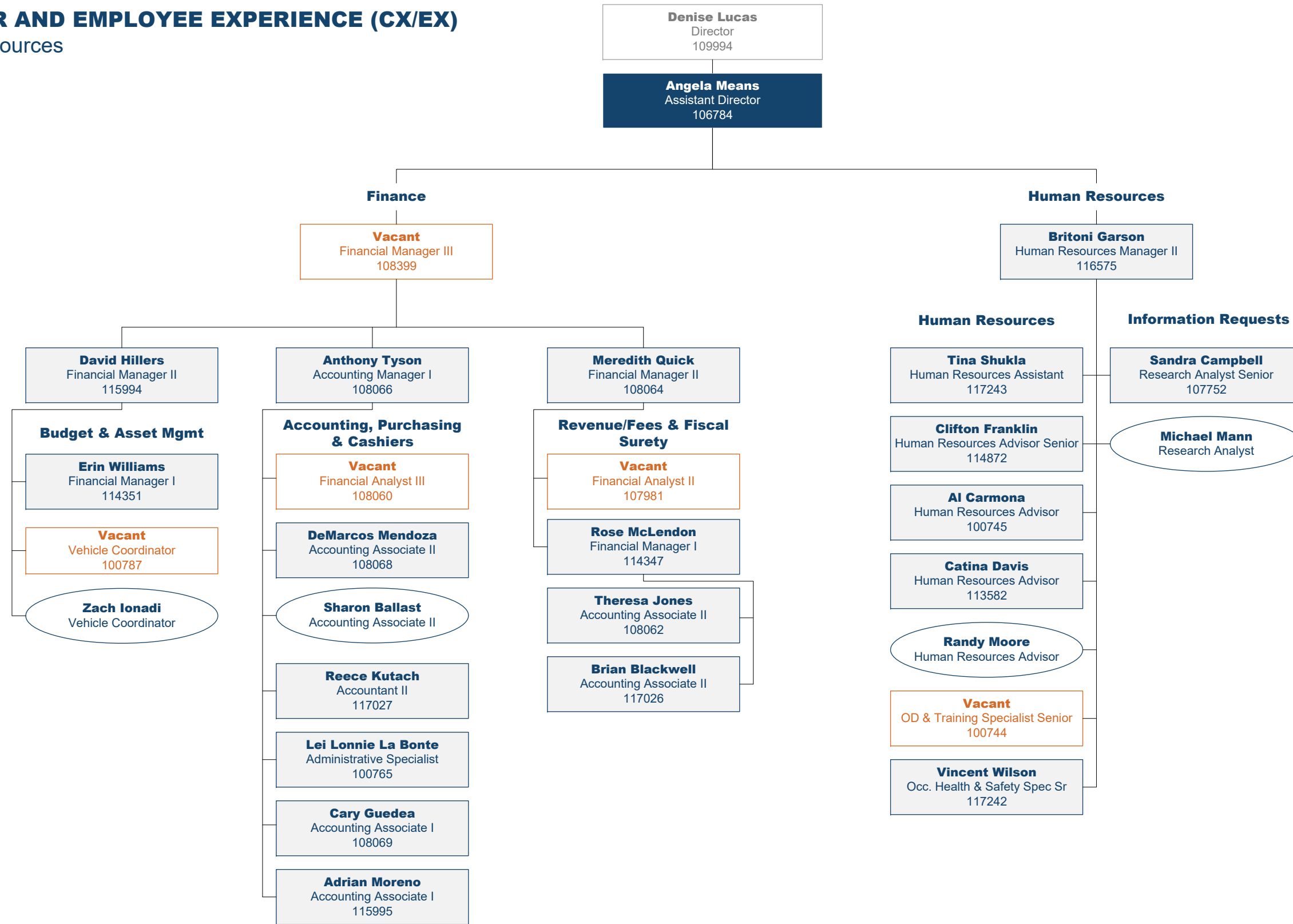
Tera Villaret Acting

Vacant
Dev Svcs Div Mgr
112563

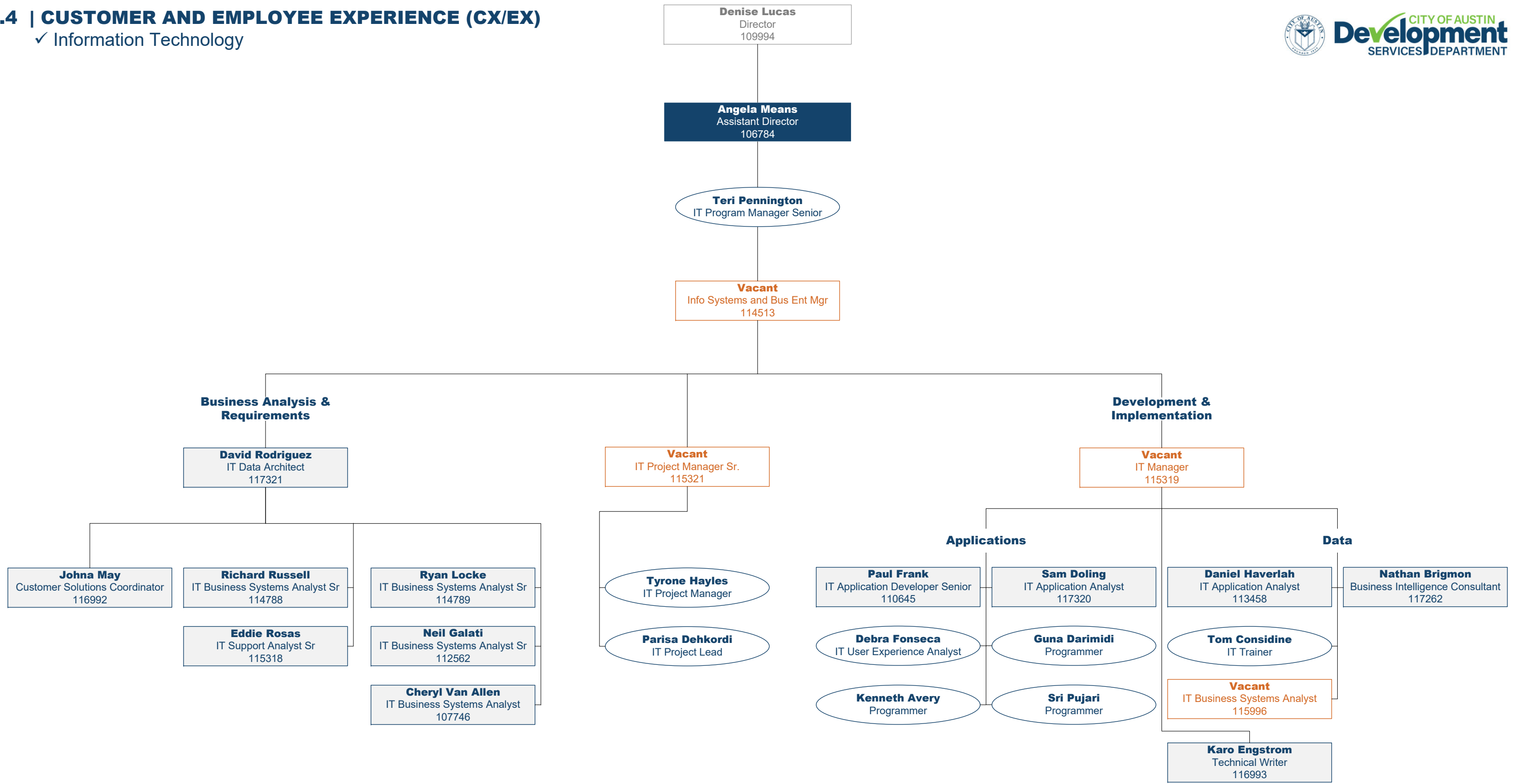


2.3 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

- ✓ Human Resources
- ✓ Finance

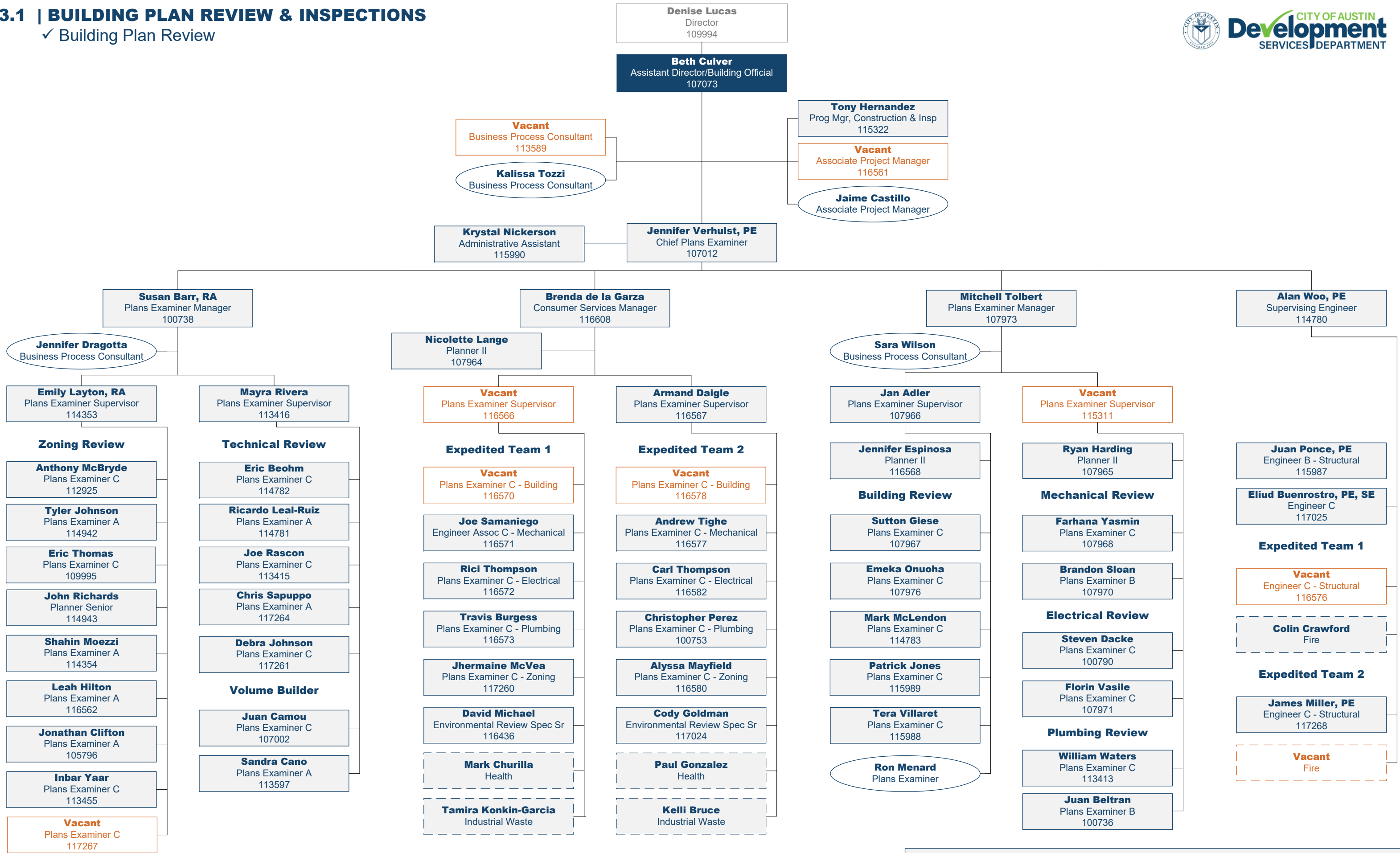


2.4 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)
 ✓ Information Technology



3.1 | BUILDING PLAN REVIEW & INSPECTIONS

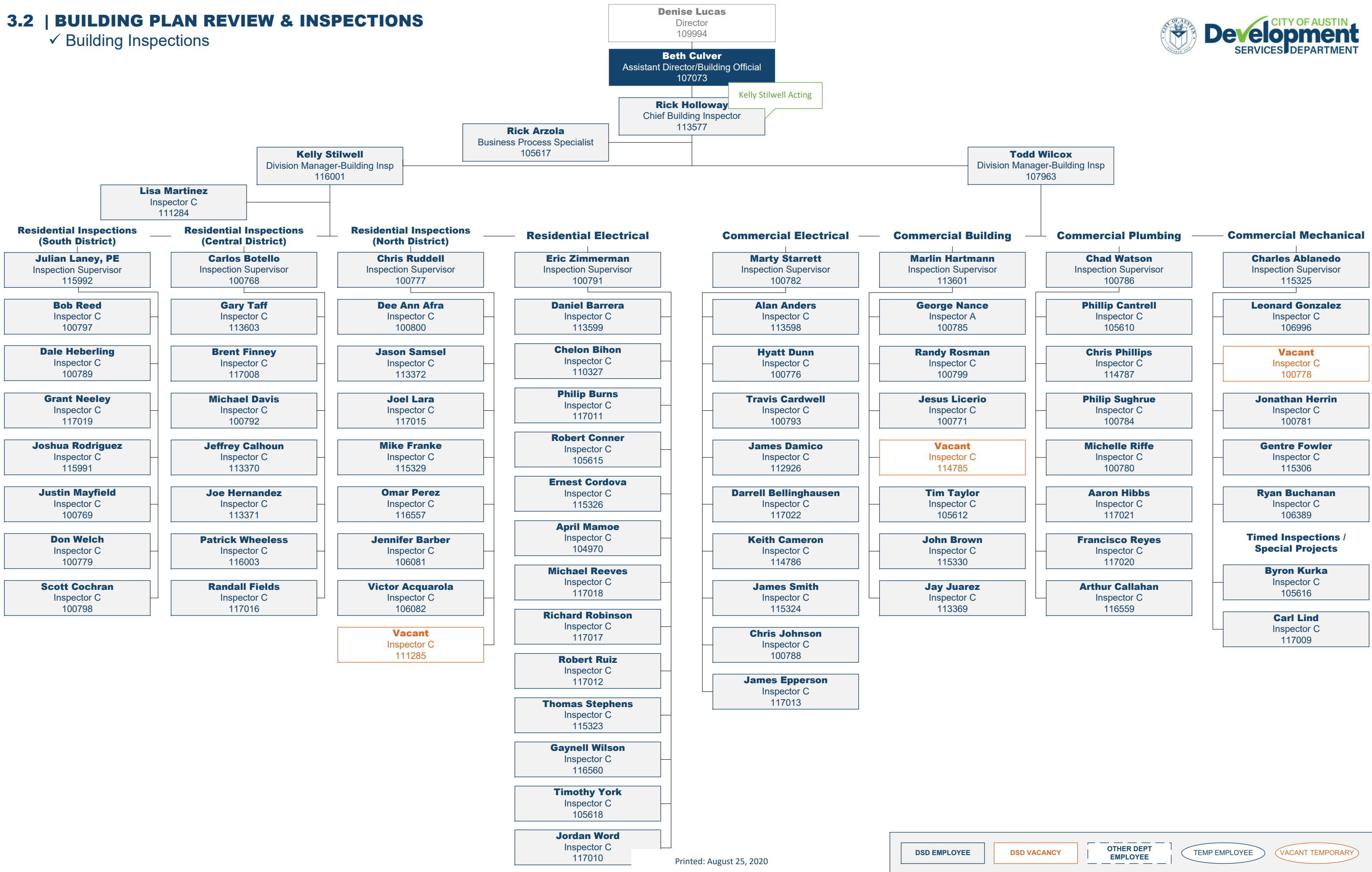
✓ Building Plan Review



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3.2 | BUILDING PLAN REVIEW & INSPECTIONS

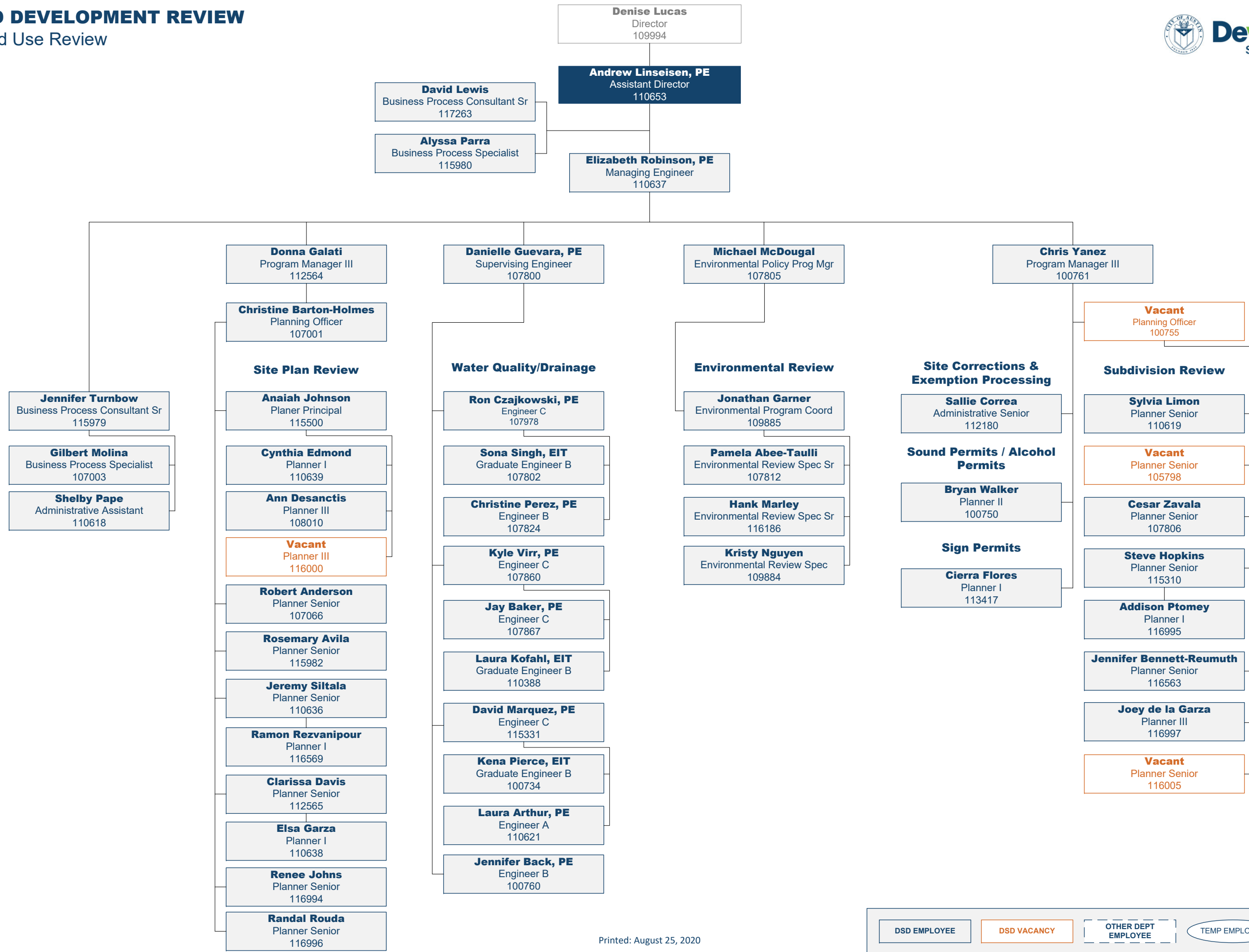
✓ Building Inspections



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4.1 | LAND DEVELOPMENT REVIEW

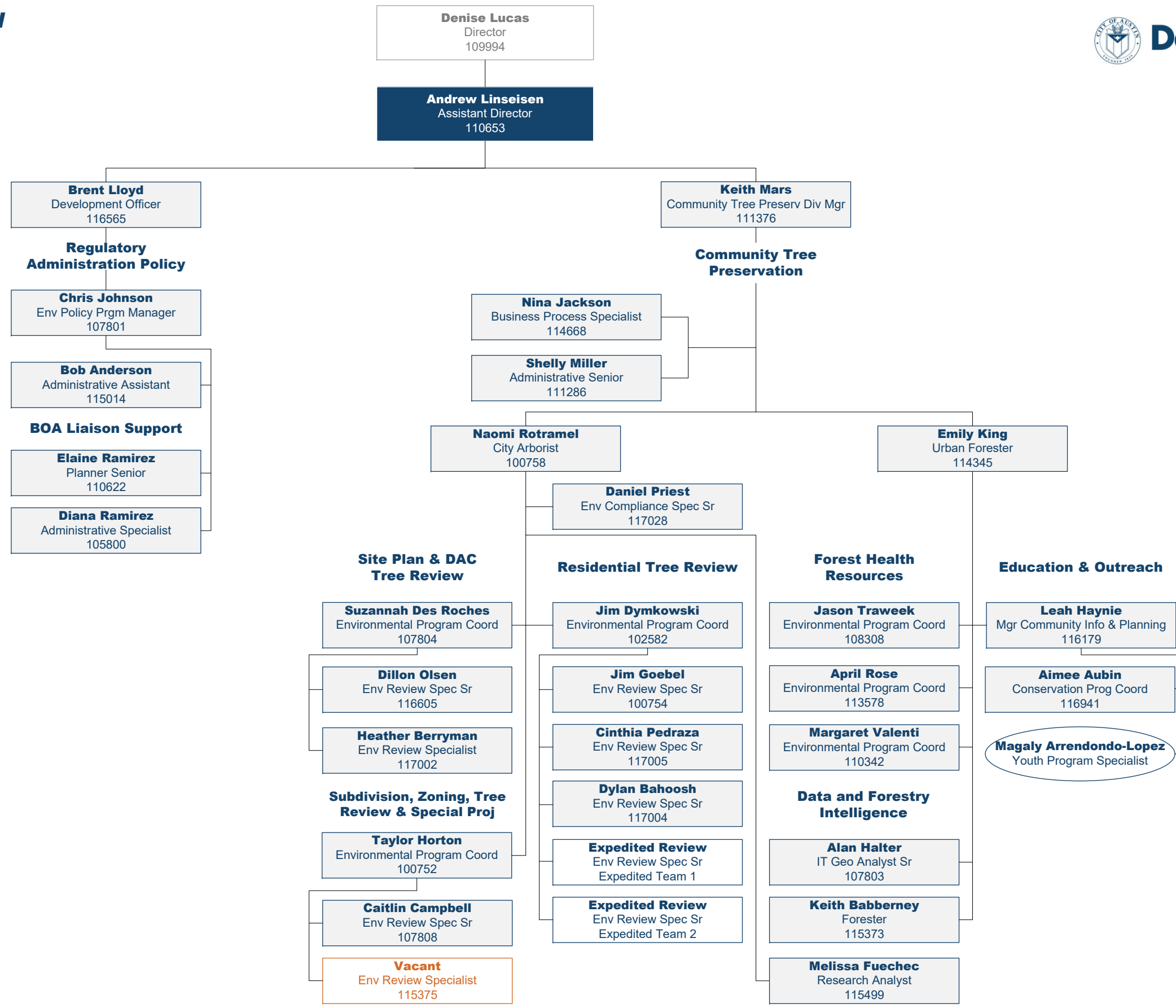
✓ Land Use Review



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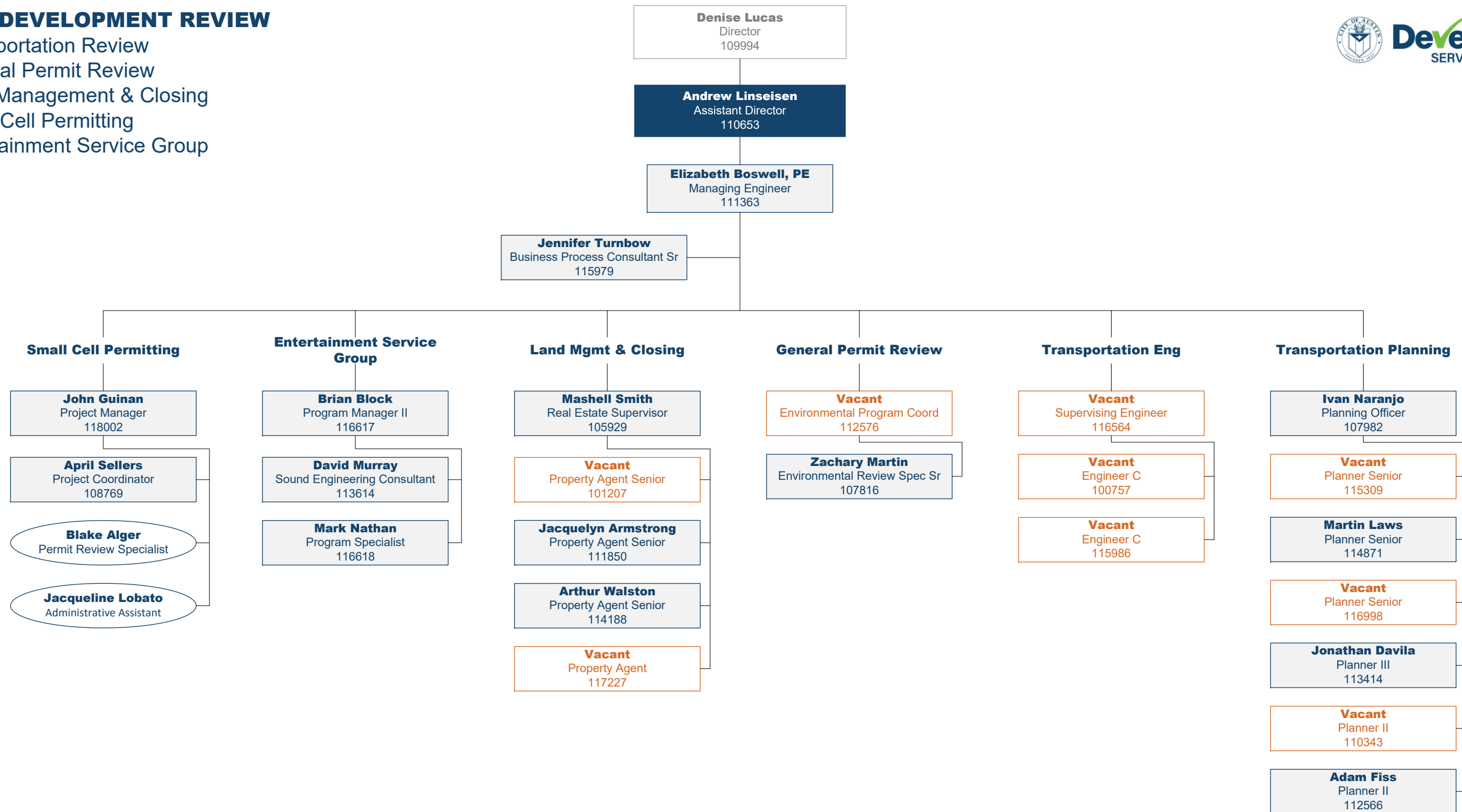
4.2 | LAND DEVELOPMENT REVIEW

- ✓ Regulatory Administration Policy
- ✓ Community Tree Preservation



4.3 | LAND DEVELOPMENT REVIEW

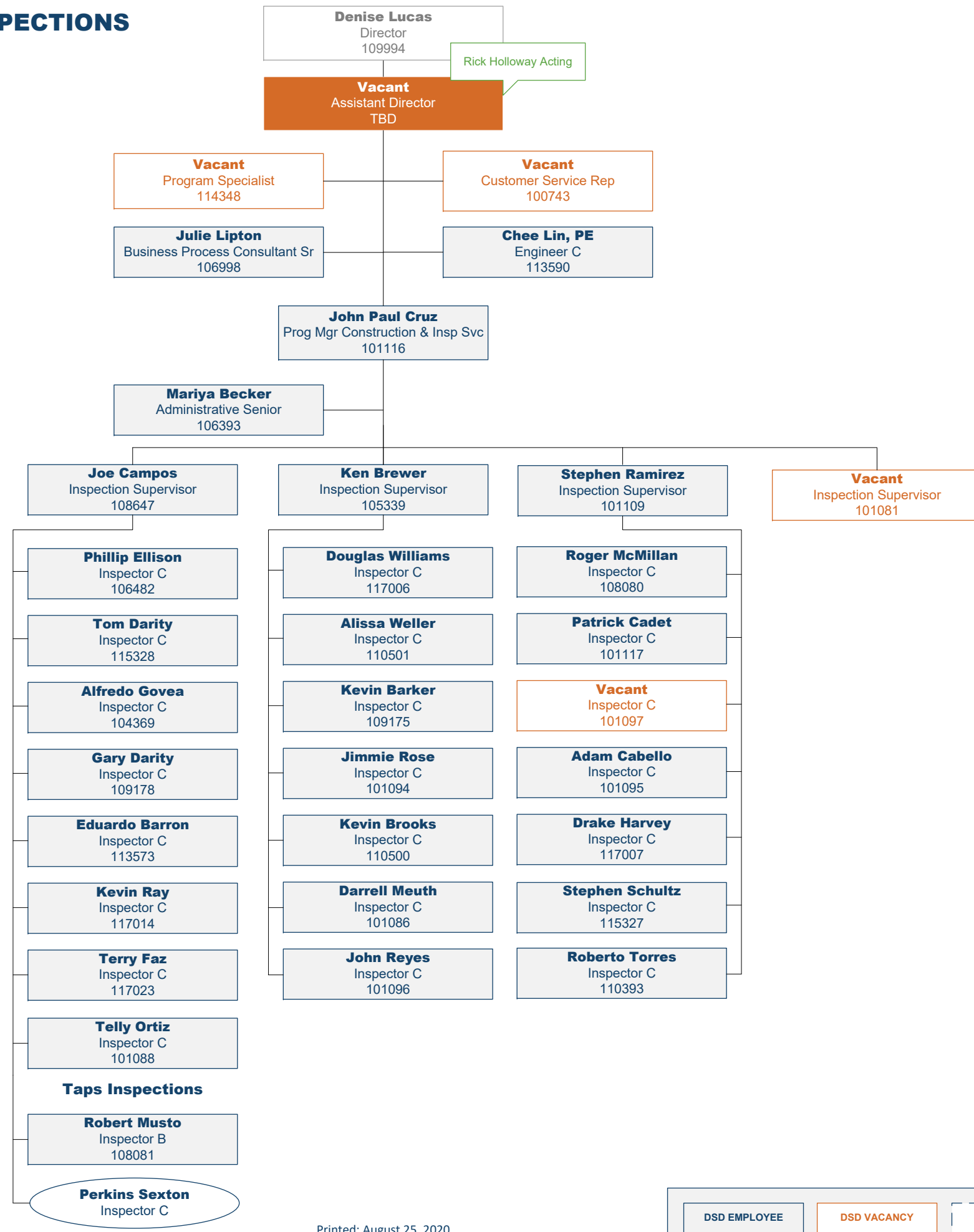
- ✓ Transportation Review
- ✓ General Permit Review
- ✓ Land Management & Closing
- ✓ Small Cell Permitting
- ✓ Entertainment Service Group



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|--------------|-------------|---------------------|---------------|------------------|
| DSD EMPLOYEE | DSD VACANCY | OTHER DEPT EMPLOYEE | TEMP EMPLOYEE | VACANT TEMPORARY |
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5.1 | CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

✓ Site and Subdivision Inspections



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5.2 | CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

- ✓ Environmental Inspections
- ✓ Tree Inspections & Enforcement
- ✓ General Permits and Telecom

