



alliance work partners

A Professional Service of **wap**

Phone Number: 512-328-1144
Toll-Free Number: 800-343-3822 (24/7)
Relay Texas Number: 800-448-1823
Toll-Free Teen Helpline: 800-334-8336
Website: www.alliancewp.com

To register, follow these steps:

1. Click on **Member**.
2. Member login: coamember@alliancewp.com
3. Password: **AWP4me**
4. Follow the directions to create a member account

Alliance Work Partners provides short-term **confidential counseling** to help you and members of your household deal with life's stresses. The EAP provides resources to help you address a wide variety of issues. Services are available 24 hours a day, seven days a week at no cost to you.

The Alliance Work Partners counselors understand the constant interplay between problems on and off-the-job. They understand almost any issue can be dealt with if it is identified and treated early. Typically, employees attend fewer than five counseling and problem resolution sessions. Alliance Work Partners can help you with:

- Marital/family problems
- Domestic violence
- Psychological issues
- Crisis management
- Legal problems
- Anger management
- Work/vocation issues
- Adolescence
- Substance abuse/dependency

Work/Life Services

Alliance Work Partners counselors can also assist with work/life issues such as:

- Financial planning – three sessions
- Adoption education/coordination
- Consumer product information
- Child/elder care referral
- Law Access – three 30-minute sessions
- Academic services
- Travel information/referral

Safe Ride Home

If you find yourself in a situation where you are unable to safely drive your car home, remember Safe Ride which is available from the EAP. Calling a cab is often the best thing to do in these situations.

This benefit is FREE and CONFIDENTIAL to you and all members of your household. You can be reimbursed for cab rides up to 50 miles, one way. To receive reimbursement, you just need to submit a receipt from the cab company along with your name, address, phone number, email address, and employer name (City of Austin). Some restrictions may apply.

NO ONE in the City will know you used Safe Ride Home, it is completely confidential.