

# City of Austin Resources

## CITY OF AUSTIN SMALL BUSINESS PROGRAM

One Texas Center  
505 Barton Springs Road  
Austin, Texas 78704  
512.974.7800  
[www.SmallBizAustin.org](http://www.SmallBizAustin.org)

### BIZAID

An integral component of the BizAid program is the individualized coaching services funded by the City of Austin. BizAid Business Orientation provides a general overview to opening a small business or evaluating an established business for productive growth in Austin. Orientation includes a detailed overview of the small business services provided by the Small Business Program. Our primary objective is to help entrepreneurs identify local no-cost or low-cost technical assistance in addition to basic business planning concepts. For more information, please call 512.974.7800.

### BIZOPEN

To run a business successfully, it is important that entrepreneurs are aware of the City of Austin codes that regulate both the business activities and any improvements desired on the site. Whether as a retailer, a service provider, a manufacturer or a hybrid of these classifications, it is of great importance to research and then comply with the codes and regulations regarding the business location(s) as mandated by the City of Austin. BizOpen Orientation outlines the steps of the City's development process that allows businesses to "open the doors" to their business. This session includes the following topics: development assessment, zoning and land use, site plans, plans and permits, inspections and certificate of occupancy. For BizOpen orientation registration information, please visit [www.SmallBizAustin.org](http://www.SmallBizAustin.org) or call 512.974.7800.

### BSC

The Business Solution Center (BSC) is small business research and technology center dedicated to assisting small business owners identify solutions to their small business questions. Small business owners are provided no-cost access to a variety of research-based software programs that aid in the business development process. These software programs cover topics such as demographics, marketing opportunities available, real estate research, business plan writing and a business database of over 1,500 small business documents. The BSC is committed to providing the most current information and innovative technology resources available to help Austin's small business grow and prosper. There is no appointment needed to use the BSC and the general hours of operation are 8:30 a.m. – 4:30 p.m., Monday thru Friday. For more information call 512.974.7786

## CITY OF AUSTIN OFFICE OF HOMELAND SECURITY AND EMERGENCY MANAGEMENT

The City of Austin Office of Homeland Security and Emergency Management provides real time disaster updates and disaster relief information. [www.austinhsem.com](http://www.austinhsem.com)

