

Goals

The goals of ATCEMS refer to the future condition that we aspire to achieve. Austin-Travis County EMS has fifteen goals that serve as milestones on our journey to obtaining performance excellence. Each goal is aligned to a specific strategic objective and describes our desired state.

People	Service	Quality	Finance
Strategic Objective	Strategic Objective	Strategic Objective	Strategic Objective
<p>Be an employer that quality EMS professionals want to join; where they can grow into recognized industry leaders, and where they can enjoy long and satisfying careers.</p>	<p>Be driven by the delivery of high quality care, attention to detail, and variety of services that are designed to meet a broad range of community needs.</p>	<p>Have a culture of excellence through continuous improvement of quality and safety in everything we do.</p>	<p>Have an effective and transparent financial model that insures good stewardship of public funds.</p>
Goals	Goals	Goals	Goals
<p>P1. To attract, recruit, hire and retain quality people to grow our organization.</p> <p>P2. To have a workforce that knows what is expected of them and how they are going to be measured against those expectations.</p> <p>P3. To foster an environment for individual growth opportunities that will enhance the organization and the community.</p> <p>P4. To have an informed workforce that is engaged in organizational decisions and direction.</p>	<p>S1. To be an organization that strives to improve the lives of people in our community.</p> <p>S2. To have a service delivery model that best serves the needs of our community.</p> <p>S3. To be an organization that puts service before self.</p> <p>S4. To be an organization that supports our employee's efforts to help others in the community.</p> <p>S5. To have an informed community that actively participates in feedback for improvement.</p>	<p>Q1. To have a clinical practice that enhances quality through error-proofing based on standardized practices and procedures.</p> <p>Q2. To be an industry leader in innovation, collaboration, clinical performance and evidence based practices.</p> <p>Q3. To be an organization where employees have ownership in safe practices.</p>	<p>F1. To utilize effective financial management tools and methods that allow for fiscal transparency and accountability.</p> <p>F2. To be an organization that provides value to the community.</p> <p>F3. To provide quality cost efficient service to the community.</p>