# Knox Product Online Ordering Instructions

## Step 1
Go to [www.knoxbox.com/austinfo](http://www.knoxbox.com/austinfo)

## Step 2
Choose product and add to cart or configure. Or, to enter a specific model number, use the search by product model search box. Enter installation address and proceed with checkout.

## Step 3
Once order has been reviewed, an email with a secure cart link will be sent to complete the purchase.

### Knox-Box 3200 Series
Any color, surface mounted or recessed, hinged or lift off door, required on all buildings with a monitored alarm system and fire protection systems.

**Part numbers:** 3201 - 3275

Mount according to manufacturer’s instructions, 4 - 6 feet above the finished surface at main entry or at riser room, in view of approaching Fire Crews. Contact AFD to secure door & building keys.

### Knox Gate Key Switch
Automatic gates used for AFD entry.

**Part number:** 3502

Is required to be mounted street side of any gate used for fire department entry.

### Knox FDC Caps & Plugs
Required by current Fire Code on all new construction. Also required if FDC caps are missing or damaged on all buildings.

**Part numbers:** 3041 - 3043

Installed by AFD or Sprinkler Tech.

### Knox Padlock
If manual gates are part of a fire lane or used for AFD entry.

**Part numbers:** 3770 - 72

Incorporated into the locking mechanism, chain, or “Married” to the property’s padlock by Fire Inspector or Fire Crew. 7/16 diameter hasp.

**Payment made directly to Knox Company.** If assistance is needed please contact Knox Customer Service at 800.552.5669

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