HSEM co-manages the Austin/Travis County Emergency Operations Center (EOC). In addition, HSEM adopts 24/7 readiness posture in response to all hazards, special events, dignitary visits and severe weather events.

**Vision**
A disaster-prepared and resilient community.

**Mission**
To serve as the coordinating focal point for preparedness, response, recovery, and education in any emergency or disaster that disrupts the community.
The evaluation and practice of operations is a key component to ensuring HSEM’s readiness posture.

In 2018, our office completed six exercises (including tabletops and drills) and migrated its continuity of operations plan (COOP) and completed 224 radio communications plans.

HSEM also led emergency management coordination for special events (such as Formula One United States Grand Prix, South by Southwest Conference & Festivals) a vice presidential visit, two winter weather events and 45 cold weather shelters.

Our office activated its EOC in response to the Colorado River Flooding and the unprecedented Citywide boil water notice in partnership with Austin Water. In addition, our office provided its EOC facility and personnel support to our federal partners during the Austin Bombings.

HSEM managed about 43 ongoing projects for infrastructure, emergency protective measures and debris removal submitted for federal reimbursement following the three 2013 and 2015 floods. As projects come close to completion they undergo a State review of documentation, which HSEM coordinates citywide. In 2018, 13 completed review and were closed out.

HSEM managed citywide invoicing of the State for sheltering support during Hurricane Harvey, and coordinated a citywide emergency protective measures project with FEMA for the same event. At year end, HSEM managed the collection of financial data for the Colorado river flooding as part of a request for disaster assistance.

In addition, HSEM audited the City’s inventory of more than 800 grant-funded items purchased to improve homeland security and public safety capabilities in 2017.