Appendix A

Evaluation of the CHA/CHIP (2011-2016): CHA/CHIP Semi-Structured Interview Guide to Assess CHA/CHIP Process

-CHA/CHIP Steering Committee & Leader-

<u>Informed Consent Statement & Background:</u> (Read confidentiality statement):
[Good morning/afternoon]. My name is, and I work at the University of Texas School of Public Health. We have been contracted by the City of Austin Health and Human Services to conduct an evaluation to learn more about the process and outcomes of the initial Community Health Assessment and Community Health Improvement Plan Cycle I, which took place between 2012 and 2015. We are specifically interested in learning more about the highlights and lessons learned of this initial CHA/CHIP process as well as your recommendations for enhancing the process for Cycle II of the CHA/CHIP, which will begin in 2016.
Participation in this semi-structured interview is completely voluntary, and you may choose whether or not to respond to specific questions. There are no right or wrong answers; we just ask that you answer as honestly as you can. There are no risks to participating in the interview, and we will not use your name nor the name of your organization in any publications or reports related to this project. Everything you share with us today will be kept confidential, and no one will know your responses. While I will be jotting notes down during our discussion, I would also like to use a tape recorder to make sure I do not miss anything. The interview will take approximately 30 to 45 minutes. If you have any additional questions or concerns about the interview or the project, I will be happy to provide you with the contact information of the principal investigators, Dr. Andrew Springer (512-391-2523) and Dr. Sandra Evans, faculty of the University of Texas Health Science Center at Houston (UTHealth) School of Public Health- Austin Regional Campus, as well as the University of Texas Health Science Center Committee for the Protection of Human Subjects (713-500-3985). Do you have any questions?
(Interviewer: Fill In Following Information)
Date of Interview:/
Interviewer Initials
Person Interviewed*: Organization*:
Key Informant ID: How interview conducted (circle)? Phone In person
Beginning Time of Interview End Time of Interview:
*Note: This page will be detached from respondent input and de-identified. This page will be destroyed at end of project, and no names will ever be used with the reporting of these data.

Role of Participant(s) with CHA/CHIP

1.	initiati	you for being here today and for sharing your insights on the CHA/CHIP Cycle I ve. To start, I would like to just gather some background information about you. (Fill e following information):
	1.	Gender: □ Female □ Male
	2.	Please indicate which process you were involved in: CHA CHIP Both CHA & CHIP Other. Please describe:
	3.	The CHA-CHIP process started in 2011. When did your involvement begin? 2011 2012 2013 2014 2015 2016
	4.	What organization do you represent? Please specify:
	5.	What is your role in your organization? Please specify:
	6.	 Please indicate the role you have been playing with Austin/Travis County CHA/CHIP: Steering Committee Member Chronic Disease: Focus on Obesity Built Environment: Focus on Access to Healthy Food Built Environment: Transportation Access to Primary Care and Mental/Behavioral Health Services – Focus on Navigating the Healthcare System None. I just joined this initiative

Purpose of CHA-CHIP

- 2. In initiating our discussion, I would like to begin by asking you to share what your understanding of the purpose and overall aims are for the Austin/Travis County CHA-CHIP, the Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP).
- 3. As a follow up to this first question, we are also interested in your thoughts about: a.) how well these aims have been communicated to CHA-CHIP stakeholders; and b.) how well you feel the original aims of the CHA-CHIP have been met to date. Can you share any insights?

Highlights & Lessons Learned from the CHA

- 4. For this next question, we would like to learn more about what you feel have been some of the highlights of your experience working with the Austin/Travis County **Community Health Assessment, also known as the CHA.** Specifically, can you share any thoughts about the key achievements with the process of the CHA or the outcomes?
- 5. Now we would like to explore further the aspects of the **CHA** that merit further enhancement.
 - A. Can you share insights about aspects that need fine tuning/lessons learned? (Consider the community forums that were held, data gathering on health needs and assets, the community stakeholder prioritization process of key health needs that were identified, and other processes.)
 - B. Do you have any thoughts about communication with stakeholders to both elicit input on the CHA as well as report back the findings of the CHA?

Highlights & Lessons Learned from the CHIP

- 6. Now I would like to explore more about your experience and perceptions of the Austin/Travis County CHIP, the Community Health Improvement Plan. I would like to begin by asking you to share some of the https://example.com/highlights of your experience working with the CHIP.
 - C. What were some of the key achievements you observed with the CHIP process? These may be process-oriented or outcome-oriented. Think about the community forums that were held, the process of those forums and composition of stakeholders, and the work group meetings that took place outside the larger community forums.

Appendix B

Evaluation of the CHA/CHIP: CHA/CHIP Semi-Structured Interview Guide to Assess CHA/CHIP Process

-Core Organizing Committee-

Informed Consent Statement & Background: (Read confidentiality statement):
[Good morning/afternoon]. My name is, and I work at the University of Texas School of Public Health. We have been contracted by the City of Austin Health and Human Services to conduct an evaluation to learn more about the process and outcomes of the initial Community Health Assessment and Community Health Improvement Plan Cycle I, which took place between 2012 and 2015. We are specifically interested in learning more about the highlights and lessons learned of this initial CHA/CHIP process as well as your recommendations for enhancing the process for Cycle II of the CHA/CHIP, which will begin in 2016.
Participation in this semi-structured interview is completely voluntary, and you may choose whether or not to respond to specific questions. There are no right or wrong answers; we just ask that you answer as honestly as you can. There are no risks to participating in the interview, and we will not use your name nor the name of your school in any publications or reports related to this project. Everything you share with us today will be kept confidential, and no one will know your responses. While I will be jotting notes down during our discussion, I would also like to use a tape recorder to make sure I do not miss anything. The interview will take approximately 30 to 45 minutes. If you have any additional questions or concerns about the interview or the project, I will be happy to provide you with the contact information of the principal investigators, Dr. Andrew Springer (512-391-2523) and Dr. Sandra Evans, faculty of the University of Texas Health Science Center at Houston (UTHealth) School of Public Health-Austin Regional Campus, as well as the University of Texas Health Science Center Committee for the Protection of Human Subjects (713-500-3985). Do you have any questions before we begin?
(Interviewer: Fill In Following Information)
Date of Interview:/
Interviewer Initials
Circle format of semi-structured interview: Personal Interview Focus Group
If Focus Group, record Number of Participants in Focus Group:
Location of Focus Group:
Total Time Focus Group took place:

Role of Participant(s) with CHA/CHIP

1. Thank you (all) for being here today and for sharing your insights on the CHA/CHIP Cycle I initiative. To start, could you please fill out the brief survey in front of you to tell us about your role(s) with the CHA/CHIP Process?

Survey	Survey:							
A.	Gender:							
	□ Female							
	□ Male							
В.	Please indicate which process you were involved in:							
	□ CHA							
	□ CHIP							
	□ Both CHA & CHIP							
	□ Other. Please describe:							
C	The CHA-CHIP process started in 2011. When did your involvement begin?							
C.								
	2010							
	□ 2014 □ 2015							
	□ 2015 □ 2016							
	□ 2016							
D.	What organization do you represent?							
	Please specify:							
E.	What is your role in your organization?							
	Please							
	specify:							
F.	Please indicate the Austin/Travis County CHIP Work Group you have been							
	participating with:							
	□ Chronic Disease: Focus on Obesity							
	Built Environment: Focus on Access to Healthy Food							
	Built Environment: Transportation							
	Access to Primary Care and Mental/Benavioral Health Services – Focus on Navigating the Healthcare System							
	,							
	None. I just joined this initiativeOther. Please describe:							
	Uther. Please describe:							

Highlights & Lessons Learned from the CHA

- 2. In kicking off our discussion, I would like to begin by asking you to share some of the highlights of your experience working with the Austin/Travis County **CHA**, also known as the Community Health Assessment.
 - G. Can you share any thoughts about the key achievements with the process of the CHA or the outcomes?
- 3. Now we would like to explore further the aspects of the **CHA** that merit further enhancement.
 - H. Can you share insights about aspects that need fine tuning/lessons learned? (Consider the community forums that were held, data gathering on health needs and assets, the community stakeholder prioritization process of key health needs that were identified, and other processes.)
 - I. Do you have any thoughts about communication with stakeholders to both elicit input on the CHA as well as report back the findings of the CHA?

Highlights & Lessons Learned from the CHIP

- 4. In kicking off our discussion, I would like to begin by asking you to share some of the highlights of your experience working with the CHIP.
 - J. What were some of the key achievements you observed with the CHIP process? These may be process-oriented, or outcome-oriented. Think about the community forums that were held, the process of those forms and composition of stakeholders, and the work group meetings that took place outside the larger community forums.
- 5. Now we would like to explore further the aspects of the CHIP that merit further enhancement.
 - K. Can you share insights about aspects that need fine tuning/lessons learned? (Consider the community planning meetings, the subcommittee meetings with the work groups that took place outside of the larger community planning meetings).

Supplemental: use as conversation points if conversation needs more depth

- L. Communication with the broader Austin/Travis County Community about the process and progress of the CHIP?
- M. The overall organization of the CHIP.
- 6. Given your experience as an Austin/Travis County CHIP Core Group Leader and/or your experience as part of the Core Coordinating Committee, can you share any thoughts about

what has worked well with your planning group process so far and what you might recommend to enhance?

 Think both about the roles of the Core Work Group leadership as well as your efforts in coordinating efforts across the work groups. Specific aspects might include communication within and outside your group with other stakeholders, process for and frequency of meetings, and integration of efforts across work groups.

Recommendations for Enhancing the CHA/CHIP

7. As you may know, we will be launching the second cycle of the CHA/CHIP in 2016. Please share any recommendations/ideas for enhancing the overall planning and delivery of the CHA/CHIP.

Final Thoughts

8. Before we end the session, are there any additional thoughts you would like to share that were not previously mentioned?

Thank you for taking the time to talk with us today. Your input will help us to better assess our efforts with the CHA/CHIP and to continue to strengthen our efforts as we move forward! A final report of this evaluation will be made publicly available via the Austin/Travis County Health and Human Services.

Appendix C

Austin/Travis County CHA-CHIP Evaluation Cycle I

-Online Survey-

Austin/Travis County CHA/CHIP Evaluation: Letter of Invitation and Informed Consent Statement

Greetings from the Michael & Susan Dell Center for Health Living at the University of Texas Health Science Center at Houston (UTHealth) School of Public Health – Austin! We have been contracted by the City of Austin Health and Human Services to conduct an evaluation of the Austin/Travis County Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP) Cycle I, which took place between 2011 and 2016. We are writing to request your input about the Austin/Travis County CHA/CHIP initiative by completing this online survey. Your responses will help us identify some of the key highlights and lessons learned of this initial Austin/Travis County CHA/CHIP process while providing important recommendations for enhancing the process of the CHA/CHIP Cycle II, which will begin in 2017. Below we provide a brief summary of the online evaluation:

- You have been invited to participate in this online survey because your e-mail was included
 in a list of individuals who have participated in one or more of the various CHA/CHIP
 activities or meetings.
- Participation in this survey is completely voluntary, and you may choose whether or not to respond to specific questions. There are no right or wrong answers; we just ask that you answer as honestly as you can. The survey takes approximately 10-15 minutes to fill out.
- There are no risks to participating in this survey, and we will not use your name nor the name of your organization in any publications or reports related to this project. Everything you share with us today will be kept confidential, and no one will know your responses.
- By filling out the survey, you will have the opportunity to enter a raffle to win 1 of 4 \$25 gift cards. If everyone participates in the survey and enters the raffle, you will have approximately a 1 in 50 chance of winning. To enter the raffle, follow the link at the end of the survey that will take you to a separate form where you will provide your contact information. This contact information will not be linked to your survey responses, and all names will be deleted once the raffle is drawn.

If you have any additional questions or concerns about this online survey or the Austin/Travis County CHA/CHIP Evaluation, you may reach out to the principal investigators, Dr. Andrew Springer (512-391-2523) and Dr. Sandra Evans (512-391-2529), faculty of the UTHealth School of Public Health- Austin Regional Campus, as well as the University of Texas Health Science Center Committee for the Protection of Human Subjects (713-500-3985). By continuing with this survey, you are providing your consent to participate in this online survey.

Demographics

Before we get started, we would like to learn a little about you. This information will help us describe the participants of this online survey. Please answer the following basic demographic questions.

Q1	Age in years:						
Q2	Q2 Gender:						
О О	Male Female Other Prefer not to disclose						
Q3	Race/Ethnicity: (check all that apply)						
	African-American or Black Caucasian or White (non-Hispanic) Hispanic or Latino Asian / Pacific Islander Native American or American Indian Other:						
Q4	What type of organization do you represent? (check all that apply)						
	Local or State Health Department Local or State Government: Please specify focus: Hospital or Medical Facility Non-profit: Please specific focus: School, College, or University Out-of-School-Time Program Other						
	None, I was involved as a member of the community						

Involvement in Austin/Travis County CHA/CHIP

The following questions ask about your involvement in the Austin/Travis County Community Health Assessment (CHA), which took place between 2011 and 2012, and the Austin/Travis County Community Health Improvement Plan (CHIP) which took place between 2013 and 2016.

Q5 How would you rate your level of involvement in the Austin/Travis County Community Health

Assessment (CHA) process?
 Very involved (e.g., attended most meetings for steering committee and/or work groups) Somewhat involved (attended at least half of the meetings) A little involved (attended a couple of meetings) Not very involved (attended less than two meetings) Not involved at all
Q6 How would you rate your level of involvement in the Austin/Travis County Community Health Improvement Plan (CHIP) process?
 Very involved (attended most meetings; participated in subcommittees) Somewhat involved (attended at least half of the meetings; possible participation in subcommittees)
 A little involved (attended a couple of meetings) Not very involved (attended less than two meetings) Not involved at all
Q7 What were your primary reasons for being somewhat or very involved in the Community Health Assessment (CHA) process? [OPEN ENDED]
Q8 What were your primary reasons for being a little or not very involved in the Community Health Assessment (CHA) Process? [OPEN ENDED]
Q9 What prevented you from being more involved in the Community Health Assessment (CHA) process?
 Nothing, I was already highly involved. I did not have enough time to spare. My organization did not think it was a priority for me to be involved. I did not see how I fit in; I did not understand my role. Other
Q10 What were your primary reasons for being somewhat or very involved in the Community Health Improvement Plan (CHIP) Process?

Q11 What were your primary reasons for being a little or not very involved in the Community Health

Improvement Plan (CHIP) Process? [OPEN ENDED]

	2 What prevented you from being more involved in the Community Health Improvement Plan (CHIP) ocess?
O	Nothing, I was already highly involved.
O	I did not have enough time to spare.
O	My organization did not think it was a priority for me to be involved.
O	I did not see how I fit in, I did not understand my role.
O	Other

Austin/Travis County Community Health Assessment (CHA) Process

This set of questions asks about the Community Health Assessment (CHA) Process. As a reminder, the CHA process began in 2011 and lasted through 2012. The results from the CHA were used to inform the Community Health Improvement Plan (CHIP).

Q13 Please indicate how much you agree or disagree for each of the following statements about the Austin/Travis County Community Health Assessment (CHA).

	Strongly Disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Not Applicable
A. The goals were clear for the CHA Process.	0	0	•	0	•	•	•
B. The right people were involved in the CHA process.	0	0	O	0	0	0	0
C. My contributions were meaningful to the CHA process.	O	0	O	O	O	O	0
D. The CHA reflects an accurate picture of health in our community.	0	0	O	0	0	O	0
E. Health Disparities	0	0	0	0	0	0	O

	 1		I	I	
and					
Inequities					
were					
adequately					
addressed					
for Austin					
and Travis					
County					
during the					
CHA process.					
F. The					
process was					
sufficient for					
selecting and					
prioritizing					
the health					
needs of					
Austin.					
G. The					
process was					
sufficient for					
prioritizing					
the health					
needs of					
areas of					
Travis					
County					
outside of					
Austin					

Q14 Additional Comments for Q13A-Q13G: [OPEN ENDED]

Q15 What do you think went well during the CHA process? [OPEN ENDED]

Q16 What were some of the key highlights and accomplishments of the Austin/Travis County CHA? [OPEN ENDED]

Q17 What do you perceive to be the overall lessons learned from the CHA? [OPEN ENDED]

Q18 What do you think should be done differently during the next CHA cycle? [OPEN ENDED]

Austin/Travis County Community Health Improvement Plan

This set of questions asks about the Community Health Improvement Plan (CHIP). As a reminder, the CHIP took place between 2013 and the present. The CHIP was created after the completion of the Community Health Assessment (CHA).

Q19 Please indicate how much you agree or disagree for each of the following statements about the Austin/Travis County Community Health Improvement Plan (CHIP).

	Strongly Disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	l don't know	Not Applicable
A. The goals were clear for the CHIP Process.	•	0	•	0	•	•	0
B.The right people were involved in the CHIP process.	•	•	•	•	•	•	•
C. My contributions were meaningful to the CHIP process.	O	O	O	O	O	O	O
D. Health Disparities and Inequities were adequately addressed for Austin and Travis County during the CHIP process. E. The content of the CHIP was useful for guiding health actions for Austin. F. The content fo the CHIP was useful for guiding health actions for for Austin. Austin. F. The content fo the CHIP was useful for guiding health actions for	•	•	•	•	•	•	•

areas of Travis County outside of				
outside of Austin.				

Q20 Additional comments for Q19A-Q19F: [OPEN ENDED]

Q21 The Community Health Assessment identified four priorities of focus for this cycle to be used for the Community Health Improvement Plan. Which of these priorities do you or your organization align the most with? (Check all that apply for yourself and your organization. Under "my organization", choose "Not Applicable" if you are taking this survey only for yourself and not as a representative of an organization).

	Myself	My Organization
Priority 1. Chronic disease focus on Obesity	O	•
Priority 2. Built Environment focus on access to healthy food	O	•
Priority 3. Built environment focus on transportation	O	•
Priority 4. Access to primary care and mental/behavioral health services focus on navigating the healthcare systems	0	•
None of these	O	0
Not Applicable	0	0

Q22 Please indicate the extent to which you agree or disagree for each of the following statements concerning the four priorities of the Austin/Travis County Community Health Improvement Plan. The four priority areas identified in the CHIP were:

- Priority 1: Chronic Disease Focus on Obesity
- Priority 2: Built Environment Focus on Access to Healthy Foods
- Priority 3: Built Environment Focus on Transportation
- Priority 4: Access to Primary Care and Mental/Behavioral Health

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Not Applicable
A. The four priorities accurately represent the top health priorities of the City of Austin and Travis County.	O	0	O	O	O	0	O
B. The city can expect to make progress towards Priority One during the three year CHIP implement ation process.	O	•	•	O	•	•	O
C. The city can expect to make progress towards Priority Two during the three year CHIP implement ation process.	•	•	•	O	•	•	•
D. The city can expect to make progress towards	O	O	0	O	O	O	o

Priority Three during the three year CHIP implement ation process. E. The city can expect to make progress towards Priority Four during the three year CHIP implement ation process.	O	•	•	•	•	•	
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Q23 What do you think went well during the CHIP process? [OPEN ENDED]

Q24 What overall benefits or outcomes do you think our Austin/Travis County community has experienced or achieved through the CHIP Process, if any? [OPEN ENDED]

Q25 What do you perceive to be the overall lessons learned and highlights from the CHIP Cycle I process? [OPEN ENDED]

Q26 What ideas do you have for sustaining the efforts from the current Community Health Improvement Plan? [OPEN ENDED]

Q27 What do you think should be done differently during the next CHIP cycle? [OPEN ENDED]

Participation and Stakeholders

Q2	8 Do you feel that participation remained high throughout the entire CHA process ?
O O	Yes, participation was high throughout the entire 5 years. No, participation slightly declined. No, participation significantly declined. I don't know
Q2	9 Do you feel that participation remained high throughout the entire <i>CHIP process</i> ?
O O	Yes, participation was high throughout the entire 3 years. No, participation slightly declined. No, participation significantly declined. I don't know
	O What could the City of Austin/Travis County Health and Human Services do better to improve ticipation? (Check all that apply)
	Improve Communication Increase the amount of meetings Decrease the amount of meetings Engage more community stakeholders Engage more community members Other
	How do you suggest we achieve the goal of engaging more community stakeholders or community mbers? [OPEN ENDED]
Q3:	2 Do you think there were any stakeholders missing from the meetings or committees? If yes, who?
O	No I don't know Yes: Please specific stakeholder groups missing that should have been included:

Thinking forward to the Austin/Travis CHA/CHIP Cycle II, beginning 2017!

Q33 What do you think the goal/purpose of the CHA/CHIP Cycle II should be? [OPEN ENDED]

Q34: What would you like to see regarding the process of implementation of the CHA/CHIP Cycle II? (This could include best practices that took place during Cycle 1 (2011-2016) that we should maintain

and/or new considerations for processes, implementation considerations, stakeholders, or other constructive input.). [OPEN ENDED]

Q35 Is there anything else you would like to share with us about the Austin/Travis County CHA/CHIP? [OPEN ENDED]

THANK YOU FOR YOUR VALUABLE INPUT!

Your responses will help us better understand how we can continue to work collectively for the health of our Austin/Travis County community!

A final reports on this evaluation will be made available
via the City of Austin/Travis County Health and Human Services in fall 2016.

Appendix D

Austin/Travis County CHA/CHIP Evaluation Cycle I

-Online Community Stakeholder Survey-

Letter of Invitation and Informed Consent Statement

Greetings from the Michael & Susan Dell Center for Health Living at the University of Texas Health Science Center at Houston (UTHealth) School of Public Health – Austin! We have been contracted by Austin/Travis County Health and Human Services to conduct an evaluation of the Austin/Travis County Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP) Cycle I, which took place between 2012 and 2016. We are writing to request your input about the Austin/Travis County CHA/CHIP initiative by completing this online survey. Your responses will help us identify key health concerns as well as progress with specific health issues for community residents in Austin/Travis County. Your input will also help us prepare for CHA/CHIP Cycle II, which will begin in 2017. Below we provide a brief summary of the online evaluation:

- You have been invited to participate in this online survey because your e-mail was included
 in a list of individuals who have participated in one or more of the various City of Austin
 community forums or CHA/CHIP activities or meetings.
- Participation in this survey is completely voluntary, and you may choose whether or not to respond to specific questions. There are no right or wrong answers; we just ask that you answer as honestly as you can.
- The survey takes approximately 10-15 minutes to fill out. There are no risks to participating

- in this survey, and we will not use your name nor the name of your organization in any publications or reports related to this project.
- Everything you share with us today will be kept confidential, and no one will know your responses.
- By filling out the survey, you will have the opportunity to enter a raffle to win 1 of 4 \$25 gift cards. If everyone participates in the survey and enters the raffle, you will have approximately a 1 in 50 chance of winning. To enter the raffle, follow the link at the end of the survey that will take you to a separate form where you will provide your contact information. This contact information will not be linked to your survey responses, and all names will be deleted once the raffle is drawn.
- If you have any additional questions or concerns about this online survey or the
 Austin/Travis County CHA/CHIP Evaluation, you may reach out to the principal investigators,
 Dr. Andrew Springer (512-391-2523) and Dr. Sandra Evans (512-391-2529), faculty of the
 UTHealth School of Public Health- Austin Regional Campus, as well as the University of
 Texas Health Science Center Committee for the Protection of Human Subjects (713-5003985). By continuing with this survey, you are providing your consent to participate in this
 online survey.

Austin/Travis County CHA/CHIP Evaluation Cycle I

-Online Community Resident Survey-

Background The Austin/Travis County Community Health Assessment and Community Health Improvement Plan (CHA/CHIP) was started in 2011 and is wrapping up its first cycle of implementation. The CHA is an assessment of community health needs that takes place at the beginning of the process, and is followed by the CHIP, which is implemented for 3 years to improve community health. There will be a new CHA in 2017 followed by an updated CHIP. Austin/Travis County HHS is interested in your input on health in your community.

Q1	What is your gender?
O	Male (1)
O	Female (2)

Q2	How do you describe yourself?
O	Black or African-American (1)
O	Mexican-American, Latino or Hispanic (2)
O	White, Caucasian or Anglo (3)
O	Vietnamese (4)
O	Chinese (5)
O	Indian or Pakistani (6)
O	Other Asian (7)
O	American Indian or Alaska Native (8)
O	Native Hawaiian or Other Pacific Islander (9)
O	Other (Please write in) (10)
	What zip code do you live in? What best describes you? Please check all that apply:
	I am a neighborhood resident of Austin/Travis County (1)
Ц	I work with an organization whose mission is directly related to health (e.g. a hospital, a nonprofit that promotes healthy eating) (2)
	I work with an organization whose mission is indirectly related to health (e.g. education, transportation, housing) (3)
	I work with an organization whose mission is not related to health (4) Other (5)

Q5 Have you heard about the CHA/CHIP before taking this survey?
 Yes, and I am very familiar with the Austin/Travis County CHA/CHIP (1) Yes, and I am somewhat familiar with the Austin/Travis County CHA/CHIP (3) Yes, I am aware but not very familiar with the Austin/Travis County CHA/CHIP (4) No, I was not aware of the Austin/Travis County CHA/CHIP prior to this survey (5)
Key Health Concerns
Q6 What are the three most important health concerns that you see in the Austin/Travis County community ?
1. (1) 2. (2) 3. (3)
Q7 What are the three most important health concerns that you see in the community where you live ?
1. (1) 2. (2) 3. (3)
Q8 What are the three most important health concerns for you and your family? 1. (1) 2. (2) 3. (3)

These next two questions are about key health issues for the Austin/Travis County community

Q9 How important are the following health issues for the **Austin/Travis County community?**

	Not important (1)	Somewhat important (2)	Very important (3)
Access to healthy food	O	0	O
Access to primary health services	•	•	•
Access to mental health services	•	•	•
Access to public transportation	•	•	•
Access to bikeways (bike lanes and trails)	•	•	•
Access to sidewalks and walking paths	•	•	•
Obesity	O	O	O

Q10 Have you seen any improvements in these 7 areas over the past 3 years in the Austin/Travis County area?

	No	Yes, some improvements	Yes, a lot of improvements
Access to healthy foods	O	O	O
Access to primary health services	•	•	•
Access to mental health care services	•	•	•
Access to public transportation	•	•	•
Access to bikeways (bike lanes and trails)	•	•	•
Access to sidewalks and walking paths	•	•	•
Obesity	O	O	O

Q10a If you answered yes to any of the above, can you share a specific example?

These next two questions are about health issues for the community where you live.

Q11 How important are the following health issues for the community where you live?

	Not important	Somewhat important	Very important
Access to healthy food (1)	0	0	O
Access to primary health services (2)	•	•	•
Access to mental health services (5)	•	•	•
Access to public transportation (3)	•	•	•
Access to bikeways (bike lanes and trails) (8)	•	•	•
Access to sidewalks and walking paths (9)	•	•	•
Obesity (4)	O	O	O .

Q12 Have you seen any improvements in these 7 areas over the past 3 years in the community where you live?

	No	Yes, some improvements	Yes, a lot of improvements
Access to healthy foods	0	O	O
Access to primary health services	•	•	•
Access to mental health care services	•	•	•
Access to public transportation	•	•	•
Access to bikeways (bike lanes and trails)	•	•	•
Access to sidewalks and walking paths	•	•	•
Obesity	O	0	O

Q12a If you answered yes to any of the above, can you share a specific example?

Q13 Are there any groups in your community who are working on these issues? Please indicate which groups below.

I don't know any groups working on these issues

Access to healthy food
Access to primary health
Access to mental health care services
Access to public transportation
Access to bikeways (bike lanes and trails)
Access to sidewalks and walking paths
Obesity

Q14 What is the best way to communicate to you and your neighbors about the progress with the Austin/Travis County Community Health Assessment (CHA)/Community Health Improvement Plan (CHIP)? Check all that apply.

Not interested in receiving communication about CHA/CHIP
Email
City of Austin website
Mail
Community forum
Flyers at recreation centers/libraries
Radio
TV news

Q15 Please share any additional thoughts about promoting health in our Austin/Travis County community.

THANK YOU FOR YOUR VALUABLE INPUT!

Your responses will help us better understand how we can continue to work collectively for the health of our Austin/Travis County community!

A final report on this evaluation will be made available via the City of Austin/Travis County Health and Human Services in fall 2016.

If you would like to be entered in the raffle for 1 of 4 \$25 gift cards please follow the link below and enter the survey password. You will be taken to a separate survey and the personal information you provide will not be connected with your survey responses.

Appendix E

La Ventana Participatory Evaluation Activity:

Exploring highlights, lessons learned, recommendations and next steps with Austin/Travis County CHA/CHIP Working Group Members

-FACILITATOR GUIDE-

Participatory Evaluation Workshop

June 6, 2016

Materials: Markers, Sticky Notes, Flipchart Paper, Dots

Preparation: Each small group should have a flipchart paper divided into 4 quadrants, with each

quadrant labeled as 1.) Highlights/Accomplishments 2.) Lessons Learned; 3.) Recommendations, and 4.) Cicyle II Vision.

Instructions

Part A: "La Ventana": Participatory Small Group Activity (~45 minutes)

1. <u>Break Work Group into Small Groups</u>: After the Workgroup Update activity, break the large workgroup into 2-3 small groups of approximately 5-6 people per group.

2.	<u>Introduction & Goal of Activity</u> : Ir	your small group, introduce yourself as the facilitator.
	"Good afternoon, my name is	, and I am with the UT School of Public Health. I will be
	halning to facilitate our discussion to	day As I have not been involved directly with the CHA/CHIP

helping to facilitate our discussion today. As I have not been involved directly with the CHA/CHIP, I encourage those of you who have been involved to feel free to help guide the discussion as needed as you all have in-depth knowledge about what took place over this first cycle of the Austin/Travis County CHIP. As we previously mentioned, the goal of this activity is to explore some of the highlights and accomplishments, lessons learned, and recommendations for our CHA/CHIP work group. In addition, we are interested to hear your ideas for the vision of the next CHA-CHIP cycle, which will begin in January of 2017. As part of this activity, we will be producing our 'ventana' (window into our work group), which aims to provide some insights into our process with the CHA/CHIP work group (share the ventana)".

- 3. <u>Individual Reflection</u>: "Before we fill out the ventana, we would like to begin by having everyone write their own thoughts on sticky notes about these four 'window panes'": Review the Ventana again and ask everyone to write down up to 3 ideas for each pane.
 - Pane 1: Highlights & Accomplishments of the CHIP (Workgroup) Process
 - Pane 2: Lessons learned & Challenges of CHIP Process
 - Pane 3: Recommendations for Enhancing CHIP Workgroup Process (How should work groups be led? Communication? Frequency of meetings? Stakeholder involvement?)
 - Pane 4: Vision for CHA-CHIP Cycle II (What should purpose of CHA-CHIP be? What are important guiding principles? What should we aim to accomplish?)

4. Building the Ventana:

- a.) Once everyone has written down their thoughts on sticky notes for each window pane, ask each individual to share what s/he has written and then stick into the window pane.
- b.) Once all ideas are 'in the window', then lead the group in a discussion to organize the themes by grouping similar ideas from the sticky notes.
- c.) Within each window pane, write down using a marker the main themes that emerged.
- d.) Review all themes from each window pane and ask if there are other key themes that are missing that should be included.
- e.) Once completed, post "window" on wall. Ask for a volunteer to represent the group for the next "Gallery Walk" activity. That person will then stand next to the window help clarify any questions about the themes that have emerged during the Gallery Walk.

Part B. "Gallery Walk": Sharing of Small Group Work with Larger Group (30 minutes)

- Each small group visits other groups' "ventanas" in a 'round robin' style
- Individuals from each small group will be provided with "dots", which will represent their "likes" of other groups' themes that they will place next to a given theme.
- Individuals will also have the opportunity to write "additional thoughts" next to a given group's 'ventana'.
- Everyone stands up and visits other groups' ventanas. At each ventana, one of the original group members will be there to clarify any themes and answer questions. Individuals stick their 'dots' next to themes they like and also write additional thoughts.

THANK PARTICIPANTS FOR THEIR TIME!

Appendix F

Austin/Travis County CHA/CHIP Evaluation:

-Participatory Evaluation Protocol for Community Resident Forum -

"Round Robin Reflection on the 4 Austin/Travis County CHIP Priority Areas" (~40 minutes)

Set Up and Overall Process

- Create four meeting tables (depending on the size of the group) with the aim of ~6 people per group/table. Each meeting table will have a sign that indicates the topic ("obesity", "access to healthy foods", "access to transportation", and "access to primary health/mental health care services." (Note: if we have >25 participants, need to explore option to create two 'table 1s", two 'table 2s" etc).
- 2. Upon arriving to the event and signing in, participants will be assigned a number (1 thru 4), which will indicate their group.
- 3. At introductory presentation, a brief overview of the CHA/CHIP evaluation and informed consent will be provided.
- 4. At least one facilitator from our program staff/partners will host each table and will stay with one given topic/table (e.g., "obesity").
- 5. In round robin format, each group will engage in a discussion about a given topic (e.g., "obesity") for approximately 10 minutes, and then will rotate to the next table/topic. The facilitator will stay behind and continue to facilitate the same topic throughout the session.
- 6. Facilitator will use a new sheet of paper to record new input from each group.
- 7. At end of the round robin session, each facilitator will share back key input from the various groups about his/her assigned topic (e.g., "obesity").

Round Robin/Small Group Facilitator (~40 minutes; 10 minutes per round)

- 1. In the same small groups, the facilitator:
 - Explains to group that this activity is to share some thoughts about the 4 CHIP priority
 areas that were identified as part of this first cycle of the Community Health Assessment
 (CHA) and Community Health Improvement Plan (CHIP). (*we can provide brief
 background about CHA/CHIP in the introduction of the session).
 - Asks participants to introduce themselves (at beginning of the first round/topic).
 - *For first "round" of the round robin, facilitator spends ~5 minutes to ask residents to share what they see as the primary health issues and challenges they see in their community. Facilitator records key health issues.

2. Using flipchart paper structured as follows, facilitator engages the small group in a discussion to fill out asks small group to fill out the columns for each of the four areas as follows:

TOPIC: "Obesity" (example)

Is this topic so (*Use dots to	till a priority? indicate ratin	g)	Progress: What actions/ progress have you seen in your community to address this topic?	Challenges: What are the gaps? What still needs to happen to address this issue?
Very much a problem	Somewhat problem	Not a problem		

Share Back/Plenary Session (~10-20 minutes): Each facilitator provides a ~2-3 minute summary of the key themes that emerged for their specific topic area.

Thank participants and let them know that they can see the findings of this evaluation posted on the City of Austin/Travis County Health and Human Services website.

Appendix G: CHIP Health Priority Area Indicator Progress Tracking Tables

Indicator Table 1

Chronic Disease: Obesity

Indicator	Source	Frequency	Baseline	Year	Target Year	Target	Year 1 2013	Year 2 2014	Year 3 2015	Reported in Annual Updates?	Clearly Aligned with Strategies?	Strategies	Notes
1.1 Increase the % of adults that engage in aerobic physical activity for 150 minutes per week in Austin/Travis County.	Behavioral Risk Factor Surveillance Survey (BRFSS)	Annual	51.1%	2011	2016	56.10%	2013- 48.9%	Question not asked in even num- bered survey years for BRFSS		In year 3, "walk with a doc" in Dove Spring was highlighted as a "success story"	Yes	1. Conduct a community-wide physical activity media campaign that promotes physical activity and provides concrete steps on how to do so (e.g. walk or bike with your kids to take them to school instead of driving). 2. Enhance the built environment in multiple settings (including worksites, places of worship, schools, parks, neighborhoods) to create opportunities for physical activity	Strategies listed in a spreadsheet by Health Dept. Not found in CHA or CHIP
1.2 Increase the % of youth engage in physical activity for at least 60 minutes per day on 5 or more days per week in Austin/Travis County.	Youth Risk Behavior Survey (YRBS)	Annual	One-time data, Travis County: 45.8% State: 44.5%	One- time data, Travis County: 2010 State: 2011	2016	50.80%	State: 2013, 48.3%	No data	No data	In year 3 as a "success story" regarding funding	Yes	1. Increase access and enhance quality of existing programs that promote physical activity among youth. 2. Increase access to local school facilities, fields, basketball courts, community recreational facilities, play grounds, etc.	Strategies listed in a spreadsheet provided by Health Dept. Not found in CHA or CHIP. CDC for Texas lists year 2013 and earlier

1.3 Increase the %	Destroys /	Varies	Not	No data	No data	No data	No	No	No	Oracontonco	n/a	by establishing new joint- use agreements and improving adherence to existing joint-use agreements.	Seculiar maggiroment
of Joint Use Agreements (with schools, parks, neighborhood centers and # of hours available)	Partners/ Stakeholders	(contingent on resources)	Not known at this time. Need to further define Joint Use Agree- ment				data	No data	No data	One sentence on terminology between Joint Use and Shared-Use in year 1; mention in year 2 on loss of grant		No strategies listed	Baseline measurement was not provided
1.4 Increase % of environmental/ policy changes that promote physical activity (breakdown by setting and population groups)	Transportation CHIP Workgroup	Annual	No data	No data	No data	2016	No data	No data	No data	Mention in year 2 annual report on Central Health Equity Policy Council	No	Increase the number of settings with policies that promote/support physical activity (including worksites, schools, etc.).	Strategies listed in a spreadsheet provided by Health Dept. Not found in CHA or CHIP.
1.5 Increase the % of mothers who breastfeed for six months (12 months optimal)	COA WIC,http://ww w.cdc.gov/brea stfeeding/data /nis_data/inde x.htm	Annual	14.90%	2007	No data	No data	2006: 6mo: 46.1%; 12mo: 22.7%. 2007: 6mo: 43.6%; 12 mo: 21.8%	2012: 6 mo: 50.7%; 12 mo: 25.6%	2013: 6mo: 45.5%; 12 mo: 25.8%	Highlighted in year 3 2014: 6mo: 42.9%; 12mo: 20.9% 2014-15, 93.87% City of Austin Performance Report 2014-15 (%of pregnant women enrolled in WIC	Yes	Increase awareness of breastfeeding benefits across the entire community through media and community wide campaigns.	Strategies listed in a spreadsheet provided by Health Dept. Not found in CHA or CHIP. Data for years 2, 3, 4 had to be found by going to CDC

										who breastfed)			
1.7 Increase by 5% of child care settings that promote healthy eating	Child care settings	Annual	No data	No data	No data	No data	No data	No data	No data	Objective and strategies listed in year 2; success story in year 3 report	Yes	Year 2: Strategy 1.3.1 Build capacity of child care settings to promote healthy eating. Strategy 1.3.2 Implement policies that increase access to drinking water and healthy food procurement. Strategy 1.3.3 Publicize child care settings that meet requirements. Strategy 1.3.4 Build capacity among caregivers of children in childcare settings to advocate for healthy food options. In year 3: Strategy 1.4.1 Promote adoption of policies and practices related to healthy eating and physical activity in early child care settings;	Strategy numbers in year 2 and 3 differ, even though for same indicator. In year 3 report a new objective emerged: Increase by 5% the number of Travis county out of school settings (elementary – middle school) that promote healthy eating + physical activity. No baseline data; difficult to determine 5% increase

						i	,						
1.8 Decrease the % of youth who consume soda 1 or more times a day per week(for adults need to check on available data)	YRBS	Varies (contingent on resources)	One-time data, Travis County: 21.4% State: 29%	One- time data, Travis County: 2010 State: 2011	2016	26.4%	State: 2013, 25.00 %	No data	No data	No mention in year 1 report. Objective listed in year 2 is "By April 2016, reduce the percentage of children and adults who consume sugar sweetened beverages (SSB) by 5%. In year 3 it says "By June 2016" and has a success story	yes	From Year 2 report: Strategy 1.4.1 Increase the number settings with food procurement policies that reduce access to sugar sweetened beverages. Strategy 1.4.2: Increase the number of settings that promote the availability of drinking water.	Baseline and target year in a spreadsheet provided to us by the Health Dept; not in CHA/CHIP. CDC lists data for year 2013 and earlier
1.9 Increase % of environmental/ policy changes that promote drinking water and decrease access to sugar sweetened beverages	childcare settings	Varies (contingent on resources)	4	2013	2016	No data	No data	No data	No data	This is a strategy year 2 for "By April 2016, reduce the % of children and adults who consume sugar sweetened beverages by 5%". Year 3 this strategy has a success story listed	No	Implement policies that increase access to drinking water and healthy food procurement.	Indicator was listed in a spreadsheet provided by the health dept.

Long Term Indicators (for Goal)							2013	2014	2015				
1.10 Decrease the percentage of adults who report a BMI > = 30 from 24% to 22.8%	BRFSS	Annual	24%	2008-2010	2016	22.8% of adults report a BMI>=3 0 21.3% (Critical Indicato r Report, Travis County, Texas BRFSS 2011-12) CAN (Texas BRFSS Travis County): 24% 2012	23.6% of adults report ed a BMI >=30, 2013 BRFSS	20.5% of adults report ed a BMI≥3 0 (2014 BRFSS) CAN (TX BRFSS): 21% 2014	No data avail- able	Yes, year 1 and 2; "success story" in year 3	N/A	No strategies listed; in year 3 report this indicator becomes a strategy to the objective 1.7: Increase by the number of implement evidence-based clinical system changes to decrease the number of obese adult patients in CommUnity Care by June 2016.	Spreadsheet given by Health Dept. lists baseline as 2008-2010 AND 2011 (19.1% adults reporting BMI >=30 that year). In annual report baseline is '08-'10.
1.11 Decrease the percentage of youth with weight above the 95th percentile for age and sex (obese) from 10.1% to 9.6%.	YRBS	Varies (contingent on resources)	One-time data, Travis County: 10.1% State: 15.6%	One- time data, Travis County: 2010 State: 2011	2016	9.60%	State: 2013, 15.7%	No data	No data	No data	No data	N/A	CDC lists data for years 2013 and earlier

1.12 By April 2016,	No Data	No Data	No data	No data	2016	No data	No	No	No	Objective and	yes	Strategies in year	Baseline number not
increase by 5% the							data	data	data	strategies		2 and 3 differ.	listed and an increase of
percent of adults										listed in year		Success stories	5% is not measurable
and children in										2.		listed in year 3	
Travis County who												report. Strategies	
meet or exceed												listed in year 3:	
physical activity												1.1.1: Increase	
guidelines for												opportunities to	
health. (Objective												utilize local	
1.1)												school facilities,	
												fields, basketball	
												courts,	
												community	
												recreational	
												facilities, parks,	
												play grounds, etc.	
												by establishing	
												new shared- use	
												agreements and	
												improving	
												adherence to	
												existing shared-	
												use agreements	
												by focusing on	
												disparate	
												populations. 1.1.2	
												(year 3): Engage	
												the community to	
I												create	1
												opportunities for	
İ												physical activity	
												in the built	
												environment	
												through multiple	
												settings (incl.	
												worksites, places	
												of worship,	
1												schools, parks,	
												neighborhoods);	
I												1.1.3 (year 3):	
I												Conduct a	
 												community-wide	<u>'</u>

						physical activity	
						media campaign	
						that promotes	
						physical activity	
						and provides	
						concrete steps on	
						how to do so.	
						Year 2 report lists	
						below strategies:	
						Strategy 1.1.1:	
						Conduct a	
						community-wide	
						physical activity	
						media campaign	
						that promotes	
						physical activity	
						and provides	
						concrete steps on	
						how to do so (e.g.	
						walk or bike with	
						your kids to take	
						them to school	
						instead of	
						driving). Strategy	
						1.1.2: Increase	
						access and	
						enhance quality	
						of existing	
						programs that	
						promote physical	
						activity among	
						youth. Strategy	
						1.1.3: Enhance	
						the built	
						environment in	
						multiple settings	
						(including	
						worksites, places	
						of worship,	
						schools, parks,	
						neighborhoods)	
						to create	

4													
												opportunities for physical activity. Strategy 1.1.4: Increase access to local school facilities, fields, basketball courts, community recreational facilities, parks, play grounds, etc. by establishing new joint- use agreements and improving adherence to existing joint-use agreements. Strategy 1.1.5: Increase the number of settings with policies that promote/support physical activity (including worksites, schools, etc.)	
1.13 By April 2016, increase the number of Travis County workplaces that have family supportive breastfeeding by 5%. (Objective 1.2)	Department of State Health Services (DSHS) http://www.te xasmotherfrien dly.org/texas- directory	Annual	61 Mother- Friendly Worksites	2012	2016	64 Mother - Friendly Worksit es (5% increas e)	326 mothe r- friendl y worksi tes exist	No data	2016: 2,317 worksi tes, per http:// www.t exasm otherf riendl	Year 1 report list baseline, target, and progress update numbers. No data in year 2 report, but strategies are listed for the	Yes	Year 2 report: 1.2.1.Develop mother friendly worksite breastfeeding policy template. 1.2.2. Promote mother friendly worksite policies among small	Year 3 report: 1.2.1 Promote mother friendly worksite breastfeeding policy. 1.2.2. Increase sensitivity for breastfeeding in the workplace through employee/employer training, flexible work schedule, etc. 1.2.3.

					y.org/t exas- direct ory	objective (which are different from those listed in year 3). Efforts highlighted year 3		business, hospitality industries, and employers of hourly wage earners. 1.2.3. Promote mother- friendly spaces in commercial business property potentially through certification program. 1.2.4. Increased sensitivity for breastfeeding in the workplace through employee/ employer training, flexibility in work schedules, etc. 1.2.5. Increase awareness of breastfeeding benefits across the entire community through media and community wide campaigns.	Increase awareness of breastfeeding benefits across the community through media and community campaign.
1.15 By April 2016, reduce the percent of children and adults who consume sugar sweetened beverages by 5%. (in year 3 report)						Success story in year 3	Yes	1.6.1 (in year 3) Increase the number of public and private locations with food procurement policies that reduce access to	This is very close to indicator 1.8: Decrease the % of youth who consume soda 1 or more times a day per week.

												SSB Strategy 1.6.2: Increase the number of public and private locations that promote the availability of	
												non-bottled	
												drinking water.	
1.16 Adults:	No Data	No Data	72.10%	2012	2016	67.1%	No	No	No	No	N/A	No strategies	
							data	data	data				
1.17 Children:	YRBS	Varies	One-time	One-	2016	26.40%	State:	No	No	No	N/A	No strategies	CDC lists data for year
		(contingent	data,	time			2013,	data	data				2013 and earlier
		on	Travis	data,			25.00						
		resources)	County:	Travis			%						
			21.4%	County:									
			State:	2010									
			29%	State:									
				2011									

Indicator Table 2

Built Environment: Access to Healthy Foods

Indicator	Source	Frequency	Baseline	Year	Target Listed?	Target			Year 3 2015		Clearly Aligned with Strategies?	notes
Short Term Indicators (by objective)												
community gardens, private gardens (count of farms and community gardens receiving technical assistance by	Travis County	Annual	No absolute number, but several sources indicate around 30 gardens and no farms	2013	no target	2013	measure deter- mined to be unmeas- urable (as noted by CHIP workgrou p)	NA	NA	no	yes	1.COA's Office of Sustainability developed a web site to house information about how to start community gardens, school gardens, backyard gardens and urban farms and COA refined the Urban Farm Ordinance so that it is easier for producers to get their farms in compliance. 2. SFC presented four (4) organic food gardening classes, five (5) special- topic garden classes, one (1) School Garden Leadership Training, and one (1) Community Garden. SFC provides fiscal sponsorship to a total of thirteen (13) community gardens, including the recently established Cherry Creek and Adelphi Acre gardens. (Y2report)

of Travis County low-income residents who are not living within 1 mile of grocery store (non-traditional distribution sites)	,		9%	2012	no target	2016			comparabl	yes	yes		1. Texas Hunger Initiative will continue to lead the data analysis for determining key geographic areas 2. Efforts to identify areas of high need stalled due to lack of coordination among GIS capabilities and other existing resources (Y1 report). *Some discrepancy on the data and how it was reported.
2.3 Increase in the number of non-traditional distribution sites (i.e. farm-to-site programs, farmers markets)	A/TCHHSD	Annual	240	2013	no target		determine d to be unmeasur able (as noted by CHIP workgroup)		NA	no		(with schools, parks, faith based community, businesses, community centers, etc.) to establish distribution and productions sites	GAVA and A/TCHHSD provided training/technical assistance for residents in zip codes 78724, 78745 and 78744 by bringing The Food Trust to Austin (Y1 report). 2. SFC provides fiscal sponsorship to a 13 community gardens (Y2 report)
2.4 Increase in the # of traditional distribution sites	A/TCHHSD		need definition	2013	no target		determine d to be unmeasur able (as noted by CHIP workgroup	NA	NA	no		enterprise to provide healthy, nutritious, and affordable food by establishing full service grocery stores in low-	Healthy Corner Store program funding (Y2 report). 2. Implementation of neighborhood food system planning pilot is being carried out through a partnership between several COA's departments and CapMetro (Y2 report)

												communities	
													[]
2.5 Increase %	A/TCHHSD -	-Annual	unknown	2013	no target	2016	NA	NA	NA	NA	yes	N/A	Year 1 report
of the	indicator				_						ľ		'establishing healthy food
municipalities	for this												zones' rewritten to
that adopt	objective												developing
healthy food	no longer												recommendations to
zone policy	applicable												promote availability of
i	to CHIP												healthy foods and
i													beverages in retail settings;
													4 new strategies: Research
													case studies of established
													programs and engage with
													key informants to find
													lessons learned,
													progress/impact and
													sustainability of healthy
													food retail initiatives. 2.
													Develop an outreach plan
													to business
													owners/industry to discuss
													potential opportunities to
													promote healthy,
													affordable food and
													beverages. 3. Identify
													resources to expand
													capacity in the
													development of a healthy
													food retail initiative (HFRI).
													(Year 3) 4. Create a menu
													of strategies to implement
													healthy food retail along
													with potential impact and
													resource needs.
								1					

2.6 Increase % of land area covered by healthy food zone policy (calculated and mapped, ATC HHSD)	A/TCHHSD - indicator for this objective no longer applicable to CHIP	TBD	unknown	2013	no target	2016				NA	yes		The term "Healthy Food Zone" created significant interest among some community stakeholders. Loss of funding for the Community Transformation Grant (CTG) will hinder the capacity to accomplish strategies and hinder the achievement of this priority area's goal (Y1 report)
Long Term Indicators (for Goal)							2013	2014	2015				
2.7 % of adults reporting eating 5+ servings of fruits and vegetables/day				2007- 2009 average	no	2016	18.40%	no data	no data	yes	yes	2.1.1	
2.8 % of youth reporting eating 5+ servings of fruits and vegetables/day	YRBS	Varies (contingent on resources)		One-time data, Travis County: 2010 State: 2011	no		2013 State 16.7%	no data	no data	yes	yes	2.1.1	

2.9 % of	Feeding	Annual	18%	2011	decrease	2020	18.10%	17.80%	17.10%	Year 1 and 2	Yes	2.1.1,2.1.2,2.1.3	Food insecurity mapping
individuals that	America -		(individuals)		15% by								was based on 10 zip codes
are food	http://feedi				2020								identified as having highest
insecure	ngamerica.												level of food insecurity. The
	org/hunger												food insecurity mapping
	-in-												report is available upon
	america/hu												request.
	nger-												
	studies/ma												
	p-the-meal-												
	gap.aspx												
	CAN												
	dashboard-												
	target												
	figure												

eport- Food ssistance n Travis ounty"	income eligible Travis County residents		50% participatio n/ access								
ssistance Travis	Travis County										
n Travis	County		n/ access								
	·										
ounty"	rocidonto										
	residents										
	receiving										
	SNAP WIC										
	participation										
	decreasing										
	over last										
	four years										
	(state data										
	only/county										
	unavailable/										
	Elderly										
	Nutrition										
	Program										
	5,000 meals										
	through										
	Meals on										
	Wheels /										
	receive free										
	lunch/ 35.5%										
	of eligible										
	students										
	in breakfast										
	program										
		four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast	four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast	four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast	four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast	four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast	four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast	four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast	four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast	four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast	four years (state data only/county unavailable/ Elderly Nutrition Program 5,000 meals through Meals on Wheels / 72.5% of eligible students receive free or reduced lunch/ 35.5% of eligible students participated in breakfast

2.11 By April	NA	no data	no data	no data	two new	2016	none	At least 3	at least 5	yes	yes	2.2.2	Go Austin/Vamos Austin
2016, ensure					distribution			sites	sites				(GAVA) and A/TCHHSD
that two new					and								worked together to provide
distribution and					production								training/technical
production					points for								assistance for residents in
points for					healthy								zip codes 78724, 78745 and
healthy food are	9				food in								78744 by bringing The Food
available and					78723,								Trust to Austin.
accessible in					78724,								
each of the five					78725,								
high need areas					78744, and								
(The 5 areas					78754								
currently													
without a full													
service grocery													
store are:													
78723,78724,78	3.												
725,78744, and													
78754]).													
"Distribution													
Point" in this													
context refers to	D												
a physical													
location where													
affordable													
quality													
nutritious food													
can be accessed	,												
including, but													
not limited to,													
grocery stores,													
farmers													
markets, and													
farm-to-site													
programs.													
"Production													
points" include,													
but are not													
limited to, farms	5												

and community gardens. (Objective 2.2)												
2016, all local municipalities will establish a healthy food	for this objective no longer applicable to CHIP	NA	Capital Area Food Bank and other CHIP partners worked together to engage various stakeholders for assistance with development and support of a healthy food zone ordinance in the following ways: 1. Sent out information to retailers on model policies via Dropbox. 2. Further follow up and input from retailers will be gathered via email and other forms of communication about how to make incentive-based recommendations (Y1 report)									

Indicator Table 3

Built Environment: Transportation

Indicator	Source	Frequency	Baseline	Year	Target Listed?	Target	Year 1 2013	Year2 2014	Year 3 2015	Reported in Annual Updates?	Clearly Aligned with Strategies?	Strategies	Notes
Short Term Indicators (by objective)													
3.1 By April 2014, there will be a 2% increase in the number of adults that engaged in aerobic physical activity for 150 minutes per week in Austin/Travis County	BRFSS	Annual	51.10%	2011	2014	53.10%	2013: 48.9%	No data	No data	Yes		Work with school districts, community colleges, universities, businesses, city and county government to implement programs that educate,	Smart Trips: 15 month, \$100,00 grant to "provide education on several issues related to health in the Rundberg area, including active transportation" (CHIP Year 2 Annual Report)
3.2 By April 2014, there will be a 2% increase in the number of students that have engaged in physical activity for at least 60 minutes per day on 5 or more days per week in Austin/Travis County.	YRBS	Varies (contingent on resources)	One-time data, Travis County: 45.8% State: 44.5%	One- time data, Travis County: 2010 State: 2011	2014	47.80%	State: 2013, 48.3%	No data	No data	No	Yes	incentivize, and encourage the use of active transportation (use of public transportation, walking biking and carpooling) among commuters with a specific target on the disadvantaged.	Same as above

Long Term Indicators (for Goal)													
3.3, 3.4 By April 2016, increase daily walking and cycling duration (minutes per capita per day) by at least 15% from the 2009 data, across all the population subgroups in Austin/Travis County.	National House- hold Travel Survey - Transfer ability datasets	Every 5 years (next survey year - 2015)	No data	2009	2016	By 15%	No data	No data	No data	No	Yes	1. Work with school districts, community colleges, universities, businesses, city and county government to implement programs that educate, incentivize, and encourage the use of active transportation (use of public transportation,	
3.5 By April 2016, increase daily walking and cycling distance (miles per	National House- hold Travel Survey - Transfer ability	Every 5 years	No data	2009	2016	By 15%	No data	No data	No data	No		walking biking and carpooling) among commuters with a specific target on the disadvantaged.	

capita per day) by at least 15% from the 2009 data, across all population subgroups in Austin/Travis County.	datasets											2. Enhance enforcement of existing policies/laws that ensure the safety of active transportation users. (The planning group identified that	
3.6 By April 2016, increase prevalence of 30 minutes of walking per day and 30 minutes of cycling per day by at least 15% from the 2009 data, across all population subgroups in Austin/Travis County.	National House- hold Travel Survey - Transfer ability datasets	Every 5 years	No data	2009	2016	By 15%	No data	No data	No data	No		safety has to be addressed in order to increase the number of active transport commuters, especially bike & walk, through enforcement of existing laws) 3. Develop and implement policies that level the playing field between active transportation and other modes of transportation (e.g. Changes to	
3.7 Active transporta- tion commute mode share increase by 15% by April 2016.	"Source: U.S. Census Bureau, 2011- 2013 3- Year America n	Every 3 years	18.77%	2009 (3-year estimat es 2007- 2009)	2016	By 15%	2012 (3-year estimat es 2010- 2012): 17.79%	(3 year estimates 2011- 2013): 17.48	No data	Yes	Yes	parking policies to reflect the true cost of providing the real estate to allow this function; Dedicating travel lanes on public right-of-ways (where	

	Commun ity Survey" data analyzed by CapMetr o											appropriate) to allow transit travel times to be competitive with the private cars, etc.).
3.8 By April 2016, increase Travis County active transportation commute mode share from 6.7% to 7.7%. (Objective 3.1)	none	Every 3 years	6.7%	No data	2016	7.7%	No data	No data	No data	no	Yes	Strategy 3.1.1: Work with school districts, community colleges, universities, businesses, city and county government to implement programs that educate, incentivize, and encourage the use of active transportation (use of public transportation, walking biking and carpooling) among commuters with a specific target on the disadvantaged. Strategy 3.1.2: Enhance enforcement of existing

						policies/laws that	
						ensure the safety	
						of active	
						transportation	
						users. (The	
						planning group	
						identified that	
						safety has to be	
						addressed in	
						order to increase	
						the number of	
						active transport	
						commuters,	
						especially bike &	
						walk, through	
						enforcement of	
						existing laws)	
						Strategy 3.1.3:	
						Develop and	
						implement	
						policies that level	
						the playing field	
						between active	
						transportation	
						and other modes	
						of transportation	
						(e.g. Changes to	
						parking policies	
						to reflect the true	
						cost of providing	
						the real estate to	
						allow this	
						function;	
						Dedicating travel	
						lanes on public	
						right-of-ways	
						(where	
						appropriate) to	
						allow transit	
				ı		l l	

												travel times to be competitive with	
												the private cars,	
												etc.).	
3.9 By April 2016, our community through its local authorities will approve a comprehen- sive funding plan for implementa- tion of the active transporta- tion master plans (i.e. sidewalks, bike, trails, transit, etc.). (Objective 3.2)	Strategy	NA	NA	NA	2016	NA	NA	NA	NA	no	No	Strategy 3.2.1: inventory and align existing active transportation plans, and identify gaps, prioritizing the needs of the disadvantaged. Strategy 3.2.2: inventory and identify resources needed to implement active transportation plans. Strategy 3.2.3: develop comprehensive active transportation funding master plan using 3.2.1 and 3.2.2.	
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3.10 By April 2016, the City of Austin and Travis County will require and incentivize active transporta- tion connections for all new development outside of the activity centers identified in the Capital Area Metropolitan Planning Organization' s (CAMPO) 2035 Plan. (Objective 3.3)	Strategy	NA	NA	NA	2016	NA	NA	NA	NA	no	Yes	Strategy 3.3.1: Convene local government and the development community to identify policies to incentivize development with active transportation and disincentives development without it. Strategy 3.3.2: Modify development policies to encourage active transportation. Strategy 3.3.3: Adopt a policy to require active transportation in new public facility location decisions. Strategy 3.3.4: Work with government and non-government organizations	"It is anticipated that many of the CHIP goals, including for active transportation, will be facilitated by the implementation of CodeNEXT" (CHIP Year 2 Annual Report)
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Indicator 4 Access to Primary Care and Mental/Behavioral Health Services

Indicator	Source	Frequency	Baseline	Year	Target Listed?	Target	Year 1 2013	Year2 2014	Year 3 2015	Reported in Annual Updates?	Clearly Aligned with Strategies?	Strategies	Notes
Short Term In													
	indicators li	sted in CHIP 2012	2										
4.1 Increase % of utilized patient centered best practices	local safety net provider survey	Annual	No Data	No Data	No	2016	No Data	No Data	No Data	No	N/A	No strategies	No starting measure
4.2 Increase % of patients connected to a Joint Commission or National Committee for Quality Assurance (NCQA) certified medical home	Joint Commiss ion, NCQA, (to establish baseline)	Annual	No Data	No Data	No	2016	No Data	No Data	No Data	Yes, In Year 2 Action Plan only	Yes	Expand the # of safety-net health care providers that are Joint Commission or NCQA certified medical homes.	Strategies listed in a spreadsheet health dep't sent. No starting measure
4.3 Increase % of providers trained on health literacy	Literacy Coalition of Central Texas/ other known provid- ers of	Annual	No Data	No Data	No	2016	No Data	No Data	No Data	Yes, In Year 2 Action Plan only	Yes	Expand health literacy training to # of unduplicated patients served by Travis County safety net providers. 2. Train # of	295 health professionals trained in 2015, according to Literacy Coalition's 2015 annual report (Strategies listed in a spreadsheet health dep't sent.)

4.4 Increase % of patients trained on health literacy	health literacy training (organi- zational records, e.g. provider sign in sheet); and/or local provider survey	Annual	No Data	No Data	No Data	2016	No Data	No Data	No Data	No		providers at each participating agency on health literacy principles and effective patient-provider communication strategies.	Strategies listed in a spreadsheet health dep't sent.
4.5 Increase % of providers serving safety net population using Health IT system	local safety net provider survey	Annual	No Data	No Data	No	2016	No Data	No Data	No Data	Yes, In Year 2 Action Plan only	Yes	Encourage and incentivize health and human services providers to participate in a Health Information Exchange (HIE) for optimal client-provider interactions. 2. Encourage and incentivize primary care and behavioral health providers to adopt and implement certified electronic health records (EHRs).	Strategies listed in a spreadsheet health dep't sent. No baseline data
4.6 Increase % of HHS providers using HIE	Centex Systems Support Services (CSSS)	Annual	No Data	No Data	No	2016	No Data	No Data	No Data	Not reported Year 1. Included in Year 2 report to be part of the Year 3	Yes	Encourage and incentivize health and human services providers to participate in a	Strategies listed in a spreadsheet health dep't sent. No baseline data

										CHIP Implementati on		Health Information Exchange (HIE) for optimal client-provider interactions.	
4.7 Increase % of primary care and behavioral health providers using EHRs	local safety net provider survey, CSSS	Annual	No Data	No Data	No	2016	No Data	No Data	No Data	Year 1 Report: Has been found that most safety net providers have adopted, implemented or began implementing EHRs.	Yes	Encourage and incentivize primary care and behavioral health providers to adopt and implement certified electronic health records (EHRs).	Strategies listed in a spreadsheet health dep't sent. No baseline data
4.8 Expand residency and training programs	Council on Gradu- ate Medical Educat- ion (CGME); or DSHS, Health Profess- ions Resource Center, Center for Health Statistics	Annual	4911 residen- cy positions in Texas	2011	5157	2016	2012: 5022 2013: 5246	2014:545 6	No data	Data included in year 1 and 2 reports	Yes	Increase the size of residency and training programs for primary and mental/behavior al health care providers (including physicians, nurses, social workers, and others) (This is an 1115 Waiver Strategy).	Strategies listed in a spreadsheet health dep't sent.

4.9 Implement- ation of	local safety net	Annual	No Data	No Data	No Data	Not reported Year 1. Year 2 report:	Yes	Develop and implement telemedicine to	Strategies listed in a spreadsheet health dep't sent.				
ation of telemed- icine within UMCB (University Medical Center Bracken- ridge), CHCs (Community Health Centers) and in support of MCOT (Mobile Crisis Outreach Team)										report: "UMCB continues to operationaliz e video remote interpretatio n" and rolled out operational capacity to all Travis County Seton facilities. & Three Austin Travis County Integral Care clinic locations are			dep't sent.
										providing telemedicine encounters.			
4.10 Increase use of evidence based models	local provider survey	Annual	No Data	No Data	No Data	Not reported Year 1. Year 2: Chronic Care Management Model was launched as the community care collaborative (CCC).	Yes	Increase the use of evidence based models to integrate primary and mental/behavior al care, including substance use disorders.	Strategies listed in a spreadsheet health dep't sent.				

														¬
4.11 The	Health-	Annual	No Data	No	No Data	No Data	No Data	No Data	No Data	Year 1	N/A	No strategies		
HEDIS	care			Data						Report:				
measures	Effectiv-									Changes to				
below are	eness									healthcare				
the	Data and									structure				
precursors	Informa-									hinders				
to long term	tion Set									progress and				
system	(HEDIS)									indicators to				
indicators.	2013 and									measure				
HEDIS	Centex									progress.				
measures	Systems									, ,				
were	Support													
selected	Services													
based on	(CSSS)													
their impact	(Elec-													
on reducing	tronic													
"down-	health													
stream"	record													
hospital	chard													
admissions	audit)													
for	auditi													
ambulatory														
-														
care														
sensitive														
conditions.														
Several														
measures														
were also														
selected to														
proxy for														
integration														
of primary														
medical and														
behavioral														
health.														
4.11a	No Data	No Data	No Data	No	No Data	No Data	No Data	No Data	No Data	No Data	N/A	No strategies		
Frequency				Data										
of ongoing														
prenatal														
care														
4.11b	No Data	No Data	No Data	No	No Data	No Data	No Data	No Data	No Data	No Data	N/A	No strategies		\top
Comprehen-				Data							'	0		
22	1	I							İ	I	l		1	/

			•										
sive adult													
diabetes													
care													
4.11c Use of	No Data	No Data	No Data	No	No Data	No Data	No Data	No Data	No Data	No Data	N/A	No strategies	
appropriate				Data									
medications													
for people													
with asthma													
4.11d	No Data	No Data	No Data	No	No Data	No Data	No Data	No Data	No Data	No Data	N/A	No strategies	
Medication				Data									
manage-													
ment for													
people with													
asthma							<u></u>						 ┸╻
4.11e	No Data	No Data	No Data	No	No Data	No Data	No Data	No Data	No Data	No Data	N/A	No strategies	
Asthma				Data									
medication													
ratio													
4.11f	No Data	No Data	No Data	No	No Data	No Data	No Data	No Data	No Data	No Data	N/A	No strategies	
Follow-up				Data									
after													
hospitalize-													
tion for													
mental													
illness													
4.11g	No Data	No Data	No Data	No	No Data	No Data	No Data	No Data	No Data	No Data	N/A	No strategies	
Antidepress-				Data									
ant													
medication													
manage-													
ment													
4.11h	No Data	No Data	No Data	No	No Data	No Data	No Data	No Data	No Data	No Data	N/A	No strategies	
Diabetes				Data									
screening													
for people													
with schizo-													
phrenia or													
bipolar													
disorder													
who are													
using													
antipsy-													$oldsymbol{\perp}$

chotic medications 4.11i Diabetes monitoring for people with diabetes and schizophrenia 4.11j No Data No Data
4.11i Diabetes monitoring for people with diabetes and schizoph-renia 4.11j No Data N
4.11i Diabetes monitoring for people with diabetes and schizoph-renia 4.11j Cardiovas-cular
Diabetes monitoring for people with diabetes and schizophrenia 4.11j Cardiovas-cular
monitoring for people with diabetes and schizophrenia 4.11j Cardiovas-cular
for people with diabetes and schizophrenia No Data No
with diabetes and schizophrenia No Data No Data No Data No Data No Data No Data No Data No Data No Data Cardiovas-cular
diabetes and schizophrenia No Data No Data No Data No Data No Data No Data No Data No Data No Data No Data Cardiovas-cular
and schizoph-renia No Data No
schizoph- renia
renia Renia
4.11j No Data
Cardiovas- cular Data
Cardiovas- cular Data
cular
for people
with
cardiovas-
cular
disease and
schizoph-
renia
Adherence Data Data
to antipsy-
chotic
medications
for
individuals
with with
schizoph-
renia
4.11.I No Data No Data No Data No No Data No Data No Data No Data No Data No Data No Data N/A No strategies
Follow-up Data Data
care for
children
prescribed prescribed
· ADHD
medication

Long Term Inc	dicators (for	Goal: Expand ac	cess to high	-quality bel	haviorally int	tegrated pat	ient-centered	l medical ho	mes for all per	rsons.)			
4.12 Increase the proportion of persons with a [usual primary care provider] define PCP	Local provider survey AHRQ (national)	Annual	No Data	No Data	No Data	2016	No Data	No Data	No Data	No Data	Yes	1. Expand the number of providers serving the safety net who have locations, contact points, hours and appointment availability that meet the needs of that population. 2. Expand the # of safety-net health care providers that are Joint Commission or NCQA certified medical homes.	
4.13 Increase the proportion of persons who have a specific source of ongoing	AHRQ (national)	Annual	No Data	No Data	No Data	2016	No Data	No Data	No Data	No Data	Yes	Expand the # of safety-net health care providers that are Joint Commission or NCQA certified medical homes.	

care

4.14	DCIIC	Annual	No Data	No	No Data	2016	No Doto	No Data	No Data	No Data	NI/A	No strates:	DCIIC. The Dublic Lie
4.14	DSHS (Toyas	Annual	No Data	No Data	No Data	2016	No Data	No Data	No Data	No Data	N/A	No strategies	DSHS: The Public Use
Decrease in	(Texas			Data									Data File is for years: 1999-2009
ambulatory	Hospital Dis-												1999-2009
care sensitive													
	charge												
conditions	Dataset: recom-												
	mended												
	measure												
	s: low												
	birth												
	weight,												
	hyper-												
	tension,												
	adult												
	asthma,												
	pediatric												
	asthma,												
	diabetes												
	short-												
	term,												
	compli-												
	cations,												
	diabetes												
	– long-												
	term,												
	compli-												
	cations,												
	uncon-												
	trolled												
	diabetes,												
	lower-												
	extrem-												
	ity												
	amputa-												
	tion,												
	among patients												
	with												
	diabetes)												
	uiabetes)												

4.15 Reduce utilization of hospital, emergency room and psychiatric emergency services	DSHS Services - Texas Hospital Disc- harge Dataset recom- mended measure : TBD	Annual	No Data	No Data	No Data	2016	No Data	No Data	No Data	No Data	N/A	No strategies	DSHS: The Public Use Data File is for years: 1999-2009 Texas does not participate in State Emergency Department Databases, sponsored by AHRQ
4.16 Reduce % of adults reporting FIVE or more days of poor mental health over a one month period	BRFSS	Annual	17.0%	2011	N/A	2016	2012: 20.9% 2013:21.7%	2014: 16.28%	No Data	Reported Year 1 and 2 with data.	N/A	No strategies	
4.17 Reduce % of hospital admissions that are potentially preventable	DSHS – Texas Hospital Dis- charge Dataset recom-	Annual	No Data	No Data	No Data	2016	No Data	No Data	No Data	No	N/A	No strategies	DSHS: The Public Use Data File is for years: 1999-2009
4.18 Reduce % of emergency room visits that are potentially preventable	mended measure : TBD	Annual	No Data	No Data	No Data	2016	No Data	No Data	No Data	No	N/A	No strategies	
Objectives													All objectives and strategies listed in CHIP 2012

	T	T = .	Г	T			Γ	Т		ı	T	1	
4.19 April	No Data	No Data	No Data	No	No Data	2016	No Data	No	No Data	success	Yes	Strategy 4.1.1:	Need starting point;
2016,				Data				Data		stories in		Expand the # of	baseline data
increase the										year 2 and		safety-net health	
adoption of										3 reports		care providers	
patient-												that are Joint	
centered												Commission or	
strategies												NCQA certified	
within the												medical homes.	
safety net.												Strategy 4.1.2	
(Objective												Expand health	
4.1)												literacy training	
												to # of	
												unduplicated	
												patients served	
												by Travis County	
												safety net	
												providers.	
												Strategy 4.1.3:	
												Train # of	
												providers at each	
												participating	
												agency on health	
												literacy principles	
												and effective	
												patient-provider	
												communication	
												strategies.	
												Strategy 4.1.4:	
												Expand the	
												number of	
												providers serving	
												the safety net	
												that are	
												linguistically	
												competent.	
												Strategy 4.1.5:	
												Expand the	
												number of	
												providers serving	
												the safety net	
												that are culturally	
	1											appropriate.	

												Strategy 4.1.6: Expand the number of providers serving the safety net who have locations, contact points, hours and appointment availability that meet the needs of that population.	
4.20 By April 2016, expand by 10% the number of entities serving safety net populations that are utilizing health IT systems (Objective 4.2)	No Data	No Data	No Data	No Data	No Data	2016	No Data	No Data	No Data	Year 1 report: majority of safety net providers have adopted, implement- ted or begun implement- ing of electronic health records. Year 3 report: CCC has a Community Resource Directory which is	Yes	Strategy 4.2.1: Encourage and incentivize health and human services providers to participate in a Health Information Exchange (HIE) for optimal client-provider interactions. Strategy 4.2.2: Encourage and incentivize primary care and behavioral health providers to adopt and implement certified	Need starting point; baseline data

										promoting collabora- tion between partners.		electronic health records (EHRs).	
4.21 By April 2016, expand by 5% primary care and behavioral/ mental health workforce capacity who will care for safety-net population. (Objective 4.3)	Texas Higher Educati- on Coordin- ating Board	no data	4911	2011	No	2016	5456	no data	No data	success stories in year 2 and 3 reports	Yes	Strategy 4.3.1: Increase the size of residency and training programs for primary and mental/behavior al health care providers (including physicians, nurses, social workers, and others) (This is an 1115 Waiver Strategy). Strategy 4.3.2: Develop and implement telemedicine to increase access to MH/BH services (This is an 1115 Waiver Strategy). Strategy 4.3.3: Develop and implement improved local reimbursement strategies.	Need starting point; baseline data

4.22 By April 2016, increase the adoption of coordination strategies within the safety net. (Objective 4.4)	No Data	No Data	No Data	No Data	No Data	2016	No Data	No Data	No Data	Year 1 report: Changes to the healthcare structure hinder progress as well as in the indicators to measure progress in Access to Primary and Mental/ Behavioral health care. Year 2 report: success stories. Year 3	Yes	Strategy 4.4.1: Expand the # of safety-net health care providers who are Joint Commission or NCQA certified medical homes. Strategy 4.4.2: Expand community navigation staff with access to HIE data across entire healthcare delivery system defined as contributors to ICARE. Strategy 4.4.3: Increase the knowledge of existing health and social service
										report:		resources among providers and the
4.22 Dv April	No Data	No Doto	No Data	No	No Doto	2016	No Data	No	No Data	story	Voc	community.
4.23 By April 2016, expand comprehensive care strategies within the safety net. (Objective 4.5)	No Data	No Data	No Data	No Data	No Data	2016	No Data	No Data	No Data	Year 1: added wording to clarify that "Coordin- ated Strategies" and "expanded compre- hensive Care Strategies" would be "among	Yes	Strategy 4.5.1: Increase the use of evidence based models to integrate primary and mental / behavioral care, including substance use disorders. Strategy 4.5.2: Expand the # of safety-net health care providers that are Joint

					partner		Commission or	
					agencies".		NCQA certified	
					Year 2		medical homes.	
					report:		Strategy 4.5.3:	
					success		Increase the	
					stories.		ability of safety-	
					Year 3:		net providers to	
					success		treat and manage	
					story		complex co-	
							occurring medical	
							conditions	
						1		

Appendix H Triangulation of Themes across Evaluation Methods

Table 1. Purpose CHA/CHIP. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
_	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Perceptions of purpose of CHA/CHIP a Identification of health needs and priorities and development and implementation of health plan	X				x	
Accreditation (health department)	X					
Increase efficiency and use of resources/align resources toward priorities	Х				Х	
Equity: help improve health outcomes in an equitable fashion	X				Х	
Challenges/Considerations ^a						
CHA/CHIP purpose & identity could be further clarified	X	Х	x		Х	
Create opportunities to define purp	ose		X			
Reporting mechanism vs. inspiring action, or both? Need to clarify	Х	x				
Need for more 'aspirational vision' and "North Star" role	X					

^a Note: purpose of CHA/CHIP was explicitly asked only within the CHA/CHIP Leader Interview; in other data collection methods of inquiry, this theme emerged more organically.

Table 2. General CHA/CHIP Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders, *Evaluation of Austin/Travis County CHA/CHIP Cycle I*, September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Partnerships & Collaboration						
Opportunity for partnerships, collaboration, & networking	X	Х	Х		X	
Establishment of strong partnerships for CHA/CHIP	Х	X	X		Х	
Human and financial investment into CHA/CHIP by key organizations; steering committee leadership by key health organizations/Alignment of Resources		X			X	
Organizational Highlights Setting up functional structure of the CHA/CHIP	Х					
funding from NACCHO to support CHA/CHP Co-learning process that included visit to San Antonio		x				
Communication Clearing house for info on a topic	:					
Provided guidance and direction for funding of actions and new initiatives	X		X			

Table 3a. General CHA/CHIP Lessons Learned. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders- *Evaluation of Austin/Travis County CHA/CHIP Cycle I*, September 2016.

Stakeholders- Evaluation of Austin/	CHA/CHIP Leader Interview	Core Coord. Committee	Part. Eval: CHIP Stakeholders	Part. Eval: Comm. Stakeholders	Org. Stakeholder Survey	Survey
-	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Enhance Communication Identity & further branding needed	×	×			×	
Purpose needs clarification	×	×			×	
With broader community	×	×			×	
With decision makers & organizational actors	×					
Between steering comm. & CCC		×				
Among work groups		×	×			
Within participating		×	×		×	
Clearer reporting						
mechanisms &communication of progress/streamline reporting process Easy identification of	x	×	x		×	
orgs/community partners working with a given topic		x				
Develop "elevator speech" to describe CHA/CHIP		×				
Explore further organizational struct Staffing & roles of CHA/CHP: further define leadership structure (co-leads work groups?), staffing needs & roles; clear action items for each work group member	vure X	×				
Clarify leadership and other roles of CCC and work groups		×				
Clarify roles and 'asks' of broader community in relation to CHIP	×	x	×			
Consider neutral host of CHA/CHIP & collective impact model	×	×				
Enhance communication between steering committee and core coord.	×	×				
Incorporate evaluation throughout	×					
CHA/CHIP timeframe is long: need for more flexibility/adaptability		×				

Table 3b. General CHA/CHIP Lessons Learned. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

Theme	CHA/CHIP Leader Interview	Core Coord. Committee	Part. Eval: CHIP Stakeholders	Part. Eval: Comm. Stakeholders	Org. Comm. Stakeholder Stakeholder Survey Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83) (n=65)
Expand reach and stakeholder involve Groups recommended for inclu					
School districts, SHACs, Dell Medical School, business community/chambers of commerce, foundations, faithbased organizations, comm. Based orgs., policy makers;	X	Х			
Further emphasize activities to promote group cohesiveness			X		
Engage broader community	X	X			
Explore CHIP Approach/Content					
"Go deeper"/Fewer Priority Areas/Strategies	X		X		X
Enhance CHIP planning table/format for ease and flexibility	x	x	x		
CHA/CHIP with other plans and City & County priorities	X	X			X
Budget & funding: should be incorporated into planning	X	X	x		
Stratification of Austin/Travis County population (by geography, age, SES, highest need)	X	х			
Need further focus on inequities/targeting efforts to those most in need	х	x			X

Table 4. CHA Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview	Committee	Stakeholders ^a	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Establishment of community partnerships to conduct CHA	Х					
CHA as a roadmap/rallying point	Х					
Publication of CHA as a resource and guide for action for Austin/Travis County	Х					
Elevation of discussion/focus on changing demographics resulting from CHA	Х					
Opportunity to secure funding	Χ	Χ				
Securing of competitive grant funding from NACCHO to support CHA/CHIP implementation	Х					
Focus groups and community forums Large number (23+), active community participation; rich input		X				
Strong organizational process and structure for CHA						
Overall good organizational structure for CHA		Χ				
Application of participatory planning activities and MAPP		X				

^aNote: Participatory Evaluation Workshop: CHIP Stakeholders focused primarily on CHIP, and thus lack of notation of CHA highlights.

Table 5. CHA Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Enhance Communication						
Identify and communicate opportunities for engagement	X	X			X	
Design events tailored for community audiences	Χ	X			Х	
Increase community engagement & partnerships						
Work closer with orgs. w/access to community	Χ	X			X	
Increase engagement of diverse community members	X	Χ			X	
Continue to enhance data collection approaches						
Make CHA forums/focus groups convenient for participants	X	Х	X		X	
Expand ways to increase community input			Х		Х	
Incorporate community leaders to help facilitate	X	Х			X	
focus groups as per a more 'ground up' approach	X					
Provide child care	X	Χ				
Conduct Spanish speaking forum (not translated in	X	X				
Spanish)	X					
Ask for solutions, not just problems.	Χ					
Explore Strengthening of Prioritization Process						
Explore further who should be in the room to prioritize/	X					
providing multiple prioritization sessions with stakeholders						
Review of needs and resources	X					
Focus on fewer goals/actions (go deeper)	X		Х		X	
Focus on health disparities	X				X	

Table 6a. CHIP Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

	CHA/CHIP	Core Coord.	Part. Eval: CHIP	Part. Eval: Comm.	Org. Stakeholder	Comm. Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Partnerships & Collaborations Bringing together organizations who do not normally work together; sustained attendance of core members and increased attendance of new members at CHIP forums over time	X	X	X		X	
Increased communication and engagement with community stakeholders and CHIP work group members	X	Х	X		Х	
Raised awareness of specific health issues, gaps in services and opportunities for actions (e.g., increased awareness of connection between built environment, transportation and health)			X		X	
Resources/opportunities resulting from Collaborations Funding for positions: 1.) funding of CHA/CHIP planner;	X	Х	Х			
2.) enlistment of partners to advocated for HHS funding/positions	X		X			

Table 6b. CHIP Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Progress noted in past 3-4 years						
Access to Healthy Foods						
Access to Healthy Foods						
community forum held with						
Manor and Del Valle in	Χ					Χ
partnership with CHIP work						
group and CAN						
Increased funding for healthy						
food retail (one-time funding						
from City & County); increased			X	X		
funding for Double Dollar						
incentive program						
Increased farm stands, healthy				V		V
corner stores, farmers markets, Increased awareness and				Χ		Х
discussion with health				.,		
professionals re: importance of				X		
nutrition						
Increased awareness of food				Χ		
deserts				X		
Increased access to food:						
summer feeding program (with						
backpack of food), increase				Χ		
Meels on Wheels, community						
garden movement						

Table 6c. CHIP Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Progress noted in past 3-4 years						
Built Environment:						
<u>Transportation</u>						
Engagement of diverse			X			
stakeholders			^			
Integration of Vision Zero into						
CHIP and adopted by Austin City	•		X	X		
Council						
Austin Transp. Dept now on			X			
CHA/CHIP Steering Committee			^			
CHIP inspired HHS & CapMetro						
collaboration and securing of	Χ		X			
grant for Smart Trips						
Bike & pedestrian				Χ		
improvements				^		
Increased trails & pathways				Χ		Χ
Improved walkway signs				X		
Bus-only lanes/Express buses				X		X
Buses are air-conditioned				X		
CapMetro App				X		
Increased awareness of						
connection between			X	X		
transportation & health						
Tollways/130 "relieving"				X		
More transportation options				Χ		Χ

Table 6d1. CHIP Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Progress noted in Past 3-4 years:						
Access to Primary Health & Mental Health						
Collaboration across organizations/groups			Χ			
Increased communication among			V			
providers/awareness about problems			X			
Affordable Care Act						
 More people have insurance/ ACA/ push to 				V		
sign people up				X		
Integrated care						
 Slow but progress in recognition that 						
primary care access reaps significant benefits				Χ		
to whole community						
 Greater awareness of the need for 						
integrated primary care and behavioral health				X		
care						
Facilities & Services						
 Expansion of health services access and 						
facilities: Herman Center, new hospital,						
CommunityCare access, more clinics, People's				V		V
Community Clinic expansion, Southeast Health				X		Х
and Wellness center), more FQHCS in underserved areas, more mental health						
facilities, walk in clinics						
Promise of community centered medical						
school				X		
Mental health promotion via social media						
and traditional media e.g. TV ads, billboards,				Χ		
YouTube, etc.						
 Access to high quality medical care 				Χ		
Many free clinics available throughout the				V		
city for different populations				X		
 Shorter wait times for behavioral health 				Х		
providers within CommunityCare				^		
 1115 Waiver Program 				Χ		

Table 6d. CHIP Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

Theme Leader Interview Committee Stakeholders Stakeholders Survey Sur	
(n=23) (n=5) (n=26) (n=37) (n=83)	
	n-6F)
Progress noted in Past 3-4 years:	n=65)
··-g··	
Access to Primary Health & Mental Health	
Regarding Mobile Health Clinics/Outreach in communities	
 Mobile health teams being able to go out to underserved populations X	
 Outreach to communities not being reached by services 	
Reducing language barriers	
 Providers that can speak Spanish/ Care is available in Spanish for most primary services X	
 Multi-lingual outreach to new immigrants regarding healthcare 	
In schools	
AISD early intervention with SEL X	
School based mental health services X	
Regarding stigma of mental health	
For mental health – decreased stigma for	
some diagnoses (esp. depression, anxiety,	
bipolar), increased awareness of impact of X	
trauma/ Society does not see it as a bad thing to	
ask for help • More public awareness and willingness to	
talk about mental health as a component of X	
overall health/ Talking about the issue!	
*Other: See Participatory Evaluation- Community	
Stakeholder findings for further detail.	

Table 6e1. CHIP Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Progress noted in past 3-4 years: Obesity Promotion of policies and best						
practices (e.g., mother-friendly worksite policies, lactation training for health care Free classes around town Free fitness classes around town/Fitness classes free at library some parks, PARD summer playground program, clinic etc./Health and human services equity unit provides physical activity	, ,		×	x		
sessions • Free yoga classes and others through My Library Keeps me Healhty program – we need steady/reliable funding and open communication to make as inclusive as possible Austin's outdoor spaces • Town lake trail always packed with runners (but these people are usually already in shape)				×		
 Access to parks and outdoor areas (depending on where you live) 				x		
 Nature activities in Austin (no cost) 				X		
 Built environment allows for mobile transportation and exercise venues 				×		x
 Fairly active community: walking/running/biking by river, parks etc. 				×		
 Focus on public activity spaces and parks 				х		
 Increasing awareness about impacts of walking and biking on daily health Nutrition/healthy food resources 				×		
 SFC programs, farmers' markets, farm to work, gardening, cooking classes 				×		
 Increase of healthier foods in brand name grocery stores So many restaurants offer 				×		
healthy eating options at mid-price point and up • Access to healthy eating				x x		
- Access to nearting eating				^		

Table 6e2. CHIP Highlights & Accomplishments. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

	CHA/CHIP	Core Coord.	Part. Eval: CHIP	Part. Eval: Comm.	Org. Stakeholder	Comm. Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=84)	(n=89)
rogress noted in past 3-4 years:		, ,	,	, , ,	,	, ,
Obesity						
Schools						
 Unstructured 30 minutes of 						
play at AISD schools				X		
More kids walking to school				X		
Brighter bites in AISD						
elementary schools and camps				X		
 Schools participating in fitness 						
gram, marathon kids, cool school						
health and CATCH				X		
 Coordinated school health 						
program at AISD				X		
Healthy eating is being						
encouraged at school and in				X		
workplaces				^		
 Brighter bites programming in AISD 				X		
Food changes in cafeteria				X		
Insurance/workplace				^		
Most work places now have						
insurance plan incentives for						
prevention and proof of increased						
activity				X		
 Insurance incentives for 						
healthy behavior/Incentives in the						
job market to meet certain hours of						
exercise				X		
Specific organizations mentioned						
 Brighter Bites 				X		
 CATCH 				X		
 COA Library 				X		
 GAVA in 78744 and 78745 				X		
WeViva				X		
Marathon kids				×		
Primero Health				×		
Ure Action yoga				×		
, -						
YMCA exercise and weight loss				X		
Active transportation				X		
Bikes around town				X		
B-cycle opportunity for riding a				V		
bike				X		
More active transportation networks emerging (still						
networks emerging (still disconnected)				X		X
General Awareness/Obesity				×		^
*Other: See Participatory Evaluation				^		
Community Stakeholder findings for						
further detail						

Table 7a1. CHIP Lessons Learned. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

Theme	CHA/CHIP Leader Interview	Core Coord. Committee	Part. Eval: CHIP Stakeholders	Part. Eval: Comm. Stakeholders	Org. Stakeholder Survey	Comm. Stakeholder Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Enhance Communication (internal & exter Enhance communication for prospective partners	rnal) X	х	x		х	
Enhance communication about CHIP for broader community	x	x	x		х	
Enhance communication about progress and overall CHIP activities Develop new and efficient reporting system to track progress	Х	x x	x x		×	
Key messages to explore: what is CHIP? Clarification of purpose? How to get involved? Value proposition for partners & community; creation of partner	x	×	x			
Enhance Community Engagement Partner with existing community- based organizations to reach comm.	×				x	
Provide instrumental support to members to participate (child care, translation)	x	х				
Explore direct "co-planning' of strategies with community-based organizations/members	×					
Explore how to continue to make CHIP forums relevant and engaging		x	х			
Increase focus on building cohesion among participants and organizations		х	Х		x	
Make connections unique to Austin (bike shops, local farming)			x		x	
Fluidity and turnover of work group members/Lack of organizational successing planning: Develop plan for turnover of staff and how maintain them		х	х			

Table 7a2. CHIP Lessons Learned. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I*, September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
_,	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview (n=23)	Committee (n=5)	Stakeholders (n=26)	Stakeholders (n=37)	Survey (n=83)	Survey (n=65)
Overarching organizational lessons learned Further define and communicate roles and responsibilities for org. structure		X	(11-20)	(11-37)	(11-65)	(11-65)
Incorporate evaluation earlier on and throughout process/better monitoring	х	x	x			
Incorporate tracking process to assess collaborations, grants, other actions resulting from CHIP						
More consistent follow up with work group members/more in		x	x			
Further refine CHIP objectives and strategic Explore further # objectives/ strategies (go deep with fewer?) & make format user-friendly	es approach X	х	x		×	
Explore 'aspirational goals'/ 'North Star'/Road Map	X					
Develop mixture of 'long term' and 'short term' goals						
Funding: Lack of funding was limitation/Consider funding/resources in writing objectives/strategies	×		х			
Identify key partners to support CHIP implementation/Ensure right partners are at the table Further coordinate actions across	x	X	х		Х	
organizations and within organizations (& build CHIP actions into existing dept./government			x		x	
plans) Coordinate with other research and planning entities (Dell Medical			x		x	

Table 7b. CHIP Challenges & Ongoing Needs. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I*, September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Гһете	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Access to Healthy Foods						
 Lack of healthy food in small 				×		
stores				^		
 Inequitable access/Lack of 				X		
access/lack of access due to				^		
 Lack of farmers' markets 				X		
 High cost of healthy food 				X		
Poverty				X		
 Food assistance programs do 						
not allow access to healthy foods				X		
 Lack of knowledge/cooking 						
skills/recipes/need more				X		
nutrition education				^		
 American Culture promotes 						
unhealthy eating				X		
Unhealthy food messaging				X		
 "Reward foods" are cheap 				×		
 Need: culturally appropriate 				×		
 Need: comprehensive 				^		
approaches						
Built Environment: Transportation Lack biking						
access/availability				X		
 Need improved crosswalks 				X		
				×		
Need improved sidewalksSprawl				×		
				^		
				×		
out; people living further out & lack services				^		
Better bus routes needed/more						
connecting/ more buses				X		
Limited rail				X		
Toll roads too expensive				X		
Now ride-sharing is more						
expensive than Uber/Lyft				X		
 Negative stigma attached to 						
public transportation				X		
Traffic/bad road design						

Table 7c1. CHIP Challenges and Ongoing Needs. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

			_	Part. Eval:	Part. Eval:	Org.	Comm.
		CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme		Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
		(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Access to	Primary Health & Mental Health Services						
Health	n services: access, quality, navigability of services						
•	Language barrier				X		
•	Literacy services				Χ		
•	Lack of behavioral health providers who speak Spanish				X		
•	Lack of providers who speak Asian languages or other languages	guages			Χ		
•	Limited providers who can work with families who do not	speak English			Χ		
•	Cultural insensitivity				X		
•	Not enough providers who look like the people they serve		X				
•	Health inequity and health disparities				Χ		
•	Navigation of the system/difficulties with/lack of support	to			Χ		
•	System is confusing				Χ		
•	Providers that only accept certain insurance				X		
•	Confusion about health insurance and accessing it				X		
•	Battles with insurance to pay for mental health				Χ		
•	Too much criteria to follow				Χ		
•	High copays/rising healthcare costs				Χ		
•	Even for people with private insurance, the process of rein	nbursement for mental	health is cumbers	ome	Χ		
•	Difficulty obtaining specialty referrals				Χ		
•	(lack of) Referral system between services				Χ		
•	Level of coordination of programs working together				Χ		
•	Wait list to see providers/lack of timely access to services	5			Χ		
•	Difficulty getting appointments				Χ		
•	Long wait times at community clinics				Χ		
•	Not enough access to good mental health/behavioral heal	th practitioners and se	ervices		X		
•	Not a broad enough health provider network				X		
•	Stigma to utilizing mental health services				X		
•	Depression, stress, anxiety not recognized as having healt	h effects			Х		

Table 7c2. CHIP Challenges and Ongoing Needs. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

				Part. Eval:	Part. Eval:	Org.	Comm.
		CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme		Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
		(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Access to	Primary Health & Mental Health Services						
Schoo	ls/education						
•	Lack in quality health education in schools				X		
Trans	portation						
•	With the suburbanization of poverty, transportation to acce	ss care is a challenge	9		X		
Know	ledge gap of what is available						
•	Knowledge of clinics and services available				Χ		
Afford	lability						
•	Real affordability				X		
•	Real transparency in fees and access to services without he	alth insurance			X		
•	Absence of free/cheap counseling resources				Χ		
State	funding problems						
•	State denial of Medicaid funding and lack of Medicaid expa	nsion			X		
•	State legislature does not support healthcare for low incom	e families			X		
•	Funding/Lack of Funding/Budget				X		
•	Not enough beds in the state hospitals			X	X		
*Othe	r: See Participatory Evaluation: Community Stakeholder findings s	ection for further deta	il				

Table 7d. CHIP Challenges and Ongoing Needs. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

			Part. Eval:	Part. Eval:	Org.	Comm.
	CHA/CHIP	Core Coord.	CHIP	Comm.	Stakeholder	Stakeholder
Theme	Leader Interview	Committee	Stakeholders	Stakeholders	Survey	Survey
	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
Chronic Disease Focus on Obesity						
Doctors						
 Lack of time during MD appointment to address obesity 				Χ		
 Medical students are not trained to prevent obesity 				X		
 Need for holistic care that addresses why people are ob 	ese/challenges			X		
 Western (AMA) approach results in sick care versus hol 	istic health care that is pre	eventative.		X		
 Health prevention teaching not maintaining 				X		
Health Disparities						
 Obesity like many chronic diseases disproportionally a 	ffects people of color and p	people with low so	ocioeconomic status	s X		
Schools						
 Need to increase PE time in AISD 				Χ		
Built Environment/Public Space						
 There are less parks and lower quality parks in zip code 	es with low income			X		
 Not every neighborhood feels safe to residents (re: outdo 	oor activity)			X		
 Built environment is not adequate/ not adequate for bik 	Built environment is not adequate/ not adequate for biking					
 Lack of sidewalks 				X		
 Limited or lack of funding for healthy infrastructure (bik 	king, walking, transit)			Χ		
Issues of Access						
 Lack of access to healthy food/food deserts still probler 	m in many parts of A/TC			Χ		
 Cost of foods/Economic issues 				X		
Unhealthy food still plentiful				Χ		
 Sodas are cheaper than bottles of water 				Χ		
 Limited access to fresh food in many communities 				Χ		
American culture						
People are busier than ever, feel they don't have time to	be active			Χ		
Culture of rushing to eat				Χ		
 Family culture/eating habits 				Χ		
 Reframing ideas around obesity: health and body size st 	tigma			X		
Pleasure in eating modern				X		
Sedentary lifestyles				X		
Lack of education around video games impact on health	l			X		
*Other: See Participatory Evaluation Community Stakeholder secti	ion for further details					

Table 8. Vision for CHA/CHIP Cycle II. Synthesis and triangulation of key themes from Austin/Travis County CHA/CHIP Stakeholders *Evaluation of Austin/Travis County CHA/CHIP Cycle I,* September 2016.

	CHA/CHIP	Core Coord.	Part. Eval: CHIP	Part. Eval: Comm.	Org. Stakeholder	Comm.
Theme	Leader Interview	Core Coord. Committee	Stakeholders	Stakeholders ^a	Stakeholder	Stakeholder Survey
········	(n=23)	(n=5)	(n=26)	(n=37)	(n=83)	(n=65)
"Aspirational Vision" for CHA/CHIP	Х		X			
Road Map/Rallying Point: Recognition of CHA/CHIP as the "Health Plan"	X		X		x	
CHA/CHIP drives action	X	X	X			
Enhanced Community Partnerships	X	×	×		X	
Use of innovative approaches to engage community		х	х			
Increased & enhanced partnershps, with partners knowing their roles	X	x	х		x	
Inclusion of diverse groups			X		X	
Enhanced internal & external communication and marketing plan *See report for detail on messages	X	Х	Х		Х	
Continue specific priority areas from CHIP I (obesity, transportation, healthy eating, health services)		Х	x		X	
Specific topic areas of interest cited:						
breastfeeding, critical health outcomes, diabetes	X		X			
Enhanced use of CHA ('evergreen' approach	h)	X				
CHIP Process						
Fewer						
goals/objectives/strategies;'less is more'	Х		Х		Х	
CHIP		X			X	
Enhanced CHIP process and implementation of CHIP			Х		Х	
Increased focus on areas/groups most in need	х	х	х		Х	
Development of a unified Health Literacy In	formation Plan		X			

^a Note: Participants at Community Stakeholder Participatory Evaluation session not asked to share vision for cycle II of CHA/CHIP