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Consumer	COHID	тани гоги

City of Austin Law Department
File#:

- The information you report on this form will be used to help us investigate violations of consumer laws.
- The City of Austin Law Department does not resolve individual consumer complaints.
- This complaint and the information you provide are records open to the public under Texas Law.
- We may send a copy of this form to the Business, so please write legibly and use black ink only.
- Please attach copies of any documents necessary to explain the transaction but **do not send original documents**.
- The City of Austin Law Department will contact you if additional information is needed.

## **Consumer Information**

## **Business or Individual Complaint is Against**

			1 8
Name		Name	
Address		Address	
City		City	
State	Zip	State	Zip
Home Phone	Work Phone	Phone (	)
Email address		Person yo	u dealt with:
Age: □ Under 19 □ 20-29 □ 3 □ 65or over	0-39	Website	or Email address:
1. Initial contact between you and the business:  Person came to my home  I went to company's place of business  I received at elephone call from business  I telephoned the business  I received information in the mail  I responded to radio/television ad  I responded to printed advertisement  I responded to a Website ore-mail solicitation  I responded to a solicitation in a language other to Other			Where did the transaction take place?  At home At business By mail Overthe phone Overthe computer Trade Show or Hotel Other Sish (What language?)
3. Date(s) of Transaction(s)		4.	Did you sign a contract?  ☐ Yes(please enclose a copy)  ☐ No
5. How much did the compa	ny/individual ask you to pay?		
6. How much did you actual	ly pay? \$ [	□ Cash	☐ CreditCard ☐ Loan ☐ Check
☐ Bank Account Debit ☐	☐ Wire Transfer ☐ Money Or	der 🗆 Ca	ashiers Check   Debit Card
Date(s) of Payment:			

Sig	nature Date
reti	signing this complaint I understand that the City of Austin Law Department does not represent private citizens seeking the urn of their money or other personal remedies. I am filing this complaint for informational purposes only. e above statements are true and accurate to the best of my knowledge.
	cas law prohibits us from giving legal advice or opinions or acting as your personal attorney. If you desire legal advice suggest you consider contacting a private attorney to discuss your complaint.
11.	Have you been sued in relation to this transaction?
10.	Have you complained to the business? □No □Yes If yes, when?
9.	Please describe your complaint in detail (attach extra sheets if necessary).
8.	What action was taken by this agency or attorney?
	If yes, list name and address of the agency or attorney.

Attn: Mortgage Fraud P.O. Box 1088

Austin, Texas 78767-1088