**Opening/Schedule:**

Q. When will the modified pool schedule be released?
A. Please visit www.austintexas.gov/pools for pool schedules. Approved schedules will be posted here as soon as possible.

Q. Will my neighborhood pool be open?
A. With current staffing levels and a city-wide hiring freeze, there are no current plans to expand modified operating schedule. Regular year-round pools will operate on a modified schedule. These pools include Barton Springs, Big Stacy, Bartholomew, Deep Eddy and Springwoods.

Q. Will splash pads be open?
A. Splash pads will not operate this year. Please visit www.austintexas.gov/pools in the Spring for 2021 operations.

**Reservations:**

No reservations are required at this time. All year-round pools will operate on a modified schedule. These include Barton Springs, Big Stacy, Bartholomew, Deep Eddy and Springwoods. Please visit www.austintexasgov/pools for the most up-to-date schedules.

**Facilities:**

Q. Why do some facilities only offer lap swimming and some only offer recreational swimming?
A. Our goal is to provide recreational access to lifeguarded water to as many residents as possible while still providing opportunities for individuals to use our facilities for exercise purposes.

Q. How many lap swimmers are allowed per lap lane?
A. Two swimmers per lane.

Q. Will I/my family be able to shower and/or change at the facility?
A. You are only permitted to use the toilet areas and sinks. We ask that individuals not utilize toilet areas as changing areas. Please come to the facility ready to swim.

**Swim Lessons & Swim Team:**

Q. Will swim lessons be offered?
A. We are currently working on our programming schedule for Spring/Summer 2021. Please visit www.austintexas.gov/swimming for updates.

**Safety:**

Q. What is the Aquatics Division doing to provide a safe environment for the guests of the facility and the staff?
A. The City of Austin PARD Aquatics Division is adhering to recommendations of the Centers for Disease Control (CDC), the Austin Public Health Department, and StarGuard Elite and have established robust sanitation procedures consistent with the previously mentioned recommendations.
Q. Will Barton Springs Pool be open for Swim at Your Own Risk?
A. Yes, Barton Springs will be open daily from 5am-8am for Swim at Your Own Risk.

Q. Do I have to wear a mask?
A. You will be required to wear a mask upon entry to the facility. Masks may be removed when swimming or interacting with the water. While swimming masks are not required, but pool users should practice social distancing by maintaining 6 feet away from other swimmers.

Admission:
Q. Will you collect my information for contact tracing?
A. Yes, we will be collecting your Name and phone number/email address. This information will be used for contact tracing needs only. You are not required to show identification.

Q. Will I be required to have my temperature checked at the facility?
A. Yes. To ensure the safety of our swimmers and staff if you have a temperature of 100.4 or greater you will not be granted access to the facility.

Q. Are there pool capacities?
A. Yes. The City of Austin PARD Aquatics Division has set capacities at each aquatic facility, utilizing considerations from State of Texas regulations/Orders.

Q. How long will the pool capacities last?
A. Current pool capacities are determined by the City of Austin PARD Aquatics Division in conjunction with The State of Texas regulations/Orders, as well as recommendations from the CDC and local health officials. The Aquatics Division will continue to evaluate facility operations and staffing levels and will make adjustments as needed.

Q. Will I have to pay an entry fee?
A. As long as the City of Austin PARD Aquatics Division is operating under a modified pool schedule, no entry fees will be charged at pools. Reservations will not be required at this time.

Q. What do I do if I show up to a facility and they are at capacity?
A. Patrons are asked to limit their time to two hours. Once the pool is at capacity, new swimmers will be allowed on a one-in/one-out basis.