

AUSTIN PARKS AND RECREATION DEPARTMENT ONLINE CAMPSITE RESERVATION AND ACCOUNT CREATION GUIDE

Navigate to: www.austintexas.gov/parksonline

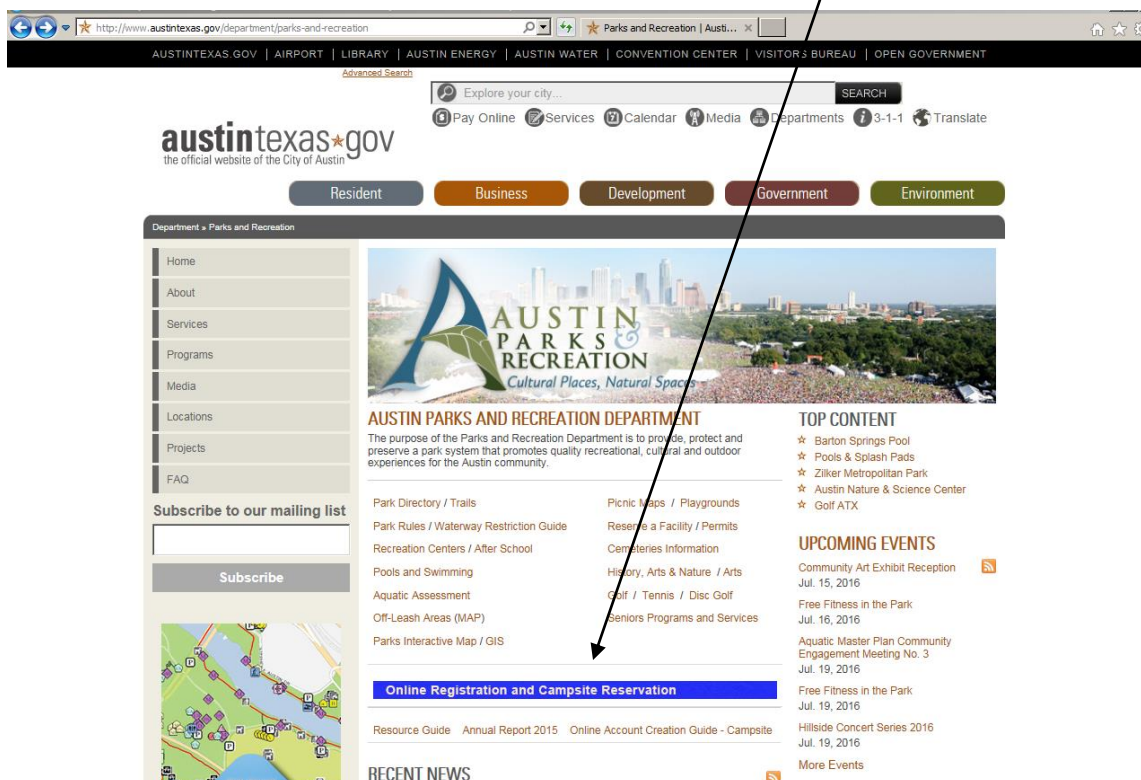
You can also access the online site by navigating to the City of Austin website: austintexas.gov

Or the Parks and Recreation Department website: austintexas.gov/parks

The direct link to the online site is: austintexas.gov/parksonline

If you are navigating from the City website, select:

- Departments
- Parks and Recreation
- Select the blue bar in the middle of the page that reads: Online Registration and Campsite Reservations
- This will navigate to the link with the login screen



This direct link to the online site is: austintexas.gov/parksonline

- You can log in first, or just browse by selecting either Browse Campsites under the Quick Links, or the picture with the heading Campsites.
- This will navigate to the picture of all the campsite areas.
- Then select from Utility, Grove, Bluff North or Bluff South to see the individual campsites.
- When ready to reserve a campsite, log in.



Member Login
Username:
Password:

[Forgot your password? Click Here](#)
[Need an account? Click Here](#)



- Quick Links**
- Browse Activities
 - Browse Facilities
 - Browse Campsites
 - Browse Leagues
 - Make a Payment
 - Make a Donation
 - Contact Us

 After School After School Programs	 Aquatics Aquatic Programs	 Arts and Culture Arts and Culture	 Camps Camps
 Continuing Ed Continuing Education	 Sports Sports Programs	 Early Childhood Early Childhood	 Fitness Fitness Programs
 Campsites Campsite Rentals	 Nature Nature and Outdoors	 Senior Programs Senior Programs	 Special Events Special Events



Get There from Here
City Jobs
Austin Finance Online
Neighborhoods
Public Safety
Sustainability
City Council
Public Records

Towards a Best Managed City
PRIDE - Vision and Values
Resident Survey
Share your Ideas

Connect With Us
 City Data
 Facebook
 Twitter
 Youtube
 RSS Feeds
 Foursquare
 Contact Us

Address
200 S. Lamar Blvd.
Austin, TX 78704
(512) 974-6700

Under “Member Login,” enter your username and password.

If you do not remember your password, select the option for ‘Forgot your password?’

If you don’t remember your username, or aren’t sure if you have an account, you may contact the park office to see if an account exists, and to request that the username and password be re-sent. If any member of your family has participated in Parks programs in the last few years, you probably already have a user account. Creating a new, duplicate account will create problems when you attempt to use the system.

Once logged in, review and update your contact information.

If you have verified that you do not have an account, select “Need an account?” and Create your new account.

- Only enter you or your spouse as the Primary “Guardian”
- Only enter the spouse of the Primary as the Secondary “Guardian” (optional)
- Enter your contact information, emergency contacts, etc.
- On the Family Member screen, or when prompted, please select your name and verify the information, and add your demographic data. This information is not visible by our front line staff.
- Add family members who live in the same residence, usually children, who will be using our services. Do not add people as family members who do not live in your household. This can create problems when you attempt to register or pay later.

Campsite Reservation Process

Select the Campground Area to see the campsites.

Select the Start Date and the number of Nights from the drop-down menu on the left side of the screen.

Select additional Features if you only want to see available campsites with those features.

Press the Search button.

Select the campsite.

Proceed to checkout.

Pay for your classes

Pay by Visa, MasterCard, Discover or American Express.

In addition to the campsite reservation, a fee of \$5 per weekday and \$10 per weekend per vehicle is due upon entry paid by coin or credit card at automated pay station.

IMPORTANT: Check your SPAM folder for messages from austinparksrec@rectrac.com for your receipts, and other important messages about your program from the Austin Parks and Recreation Department. Charges appear on your credit card statement as: PARD Online Registrat

Cancellations

Cancellations can only be processed through the park site. Please see the park site’s refund policies.

Help or further questions

Emma Long Metropolitan Park

512-974-1831

austintexas.gov/department/emma-long-metropolitan-park