Senior Transportation Program

Senior Transportation is part of the City of Austin Parks and Recreation Department, Senior Programs Division. Our goal is "to provide a special system of transportation to enhance the quality of life and promote independence for persons 60 years or older".

How does it work?
- Services provided Monday through Friday, 8:00am - 5:00pm.
- Clients may make reservations 30 days in advance. Minimum 24 hour notice.
- Intake forms required.
- Drivers provide curb to curb service. Assistance provided when needed.

Who is eligible?
- Older Adults 60+
  *Riders with cognitive impairments are advised to have a caregiver accompany them.
  *Riders in a wheelchair must let the dispatcher/senior transportation staff know that they need a handicap accessible van/bus when scheduling a ride.

Types of Services

Regular Routes / Lunch Program: Provides reliable service from your door to congregate meal lunch locations and back home again. FREE / $1.00 donation optional

Reserve-a-Ride: Choose when and where you want to go within Austin City limits.

Errands (non-medical): Destinations include grocery store, shopping centers, bank, hair salon, etc.)3.00 each way / $6.00 round trip

Medical Appointments: Destinations include: doctor, dentist, etc. (non-emergency appointments). $3.00 each way / $6.00 round trip

Group Travel: Do you want to travel with friends? Whether touring the Texas Hill Country or cruising to San Antonio for the afternoon, Senior Transportation can be your chauffeur. We serve groups of 7 or more in Austin area and 10 or more for out of town trips. Depending on your destination, fees range at a rate of $2.00 per passenger for every 10 miles.

CALL 974-1464 to make reservations or if you have any questions

The City of Austin is committed to compliance with the Americans with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request.