



Park Ticketing System Guide

Go To: www.austintexas.gov/parksonline

Account Log In:

First Time Users – Select “Need an Account”

- **Username:** Create username
- **Password:** Create password

Returning Users - do not create a new account

- **Username:** Enter user-created username
- **Password:** Enter user-created password

POOL or GREENBELT PASS USERS – ensure the account is updated, and **ALL family members are listed.** Update at “my account” drop down, “household and settings”. Select “add member” at bottom of screen.

Select Park Location, Select Date, and Pay

1. Select ‘Browse Tickets/Park and Pool Entry Passes’
2. Choose A specific day/day range. Review & make ticket choice(s) & quantity.
 - **Park Entry Vehicle passes are per vehicle, pick any household member to assign to the ticket.**
 - **Park Entry Walk-In or Greenbelt passes – are per-person, pick number of tickets, entry group (greenbelt passes ONLY), and select “who” will use each unique ticket number. Example, Person A-ticket 1, Person B-ticket 2.**
 - **POOLS – select entry group time slot, pick number of passes, hit “continue”.** For multiple guests, choose a unique ticket number for each person on the account. For example, Person A – ticket 1, Person B – ticket 2.
 - **If unable to proceed in the chosen ENTRY GROUP, the group is FULL/does NOT have the quantity needed.**
3. Select Proceed to check out.
4. Pay Visa, MasterCard, Discover or American Express – Select ‘Payment’ button ONLY once.
Banking Statement Information: Charges appear on statements as “PARD Online Registrat”
5. Save Print ticket/Park Day Pass for display and have ID ready upon arrival.

Login

You are now logged in
Welcome to Austin Parks and Recreation Online!

Quick Links

- Browse Activities
- Browse Passes
- Browse Tickets/Park Day Passes**
- Browse Leagues
- Make a Payment
- Contact Us

Select Item

Ticket Search Criteria

Begin Date: 05/10/2020 End Date: 05/10/2020 Ticket Code: |

Keyword Search: Keyword Search Option: Search Date: Sort Order: Ticket Code:

Display Option: Listing

Search [Reset]

Showing 1 to 3

	Event Date	Available	Event Time	Price	Status
1 PARKENTRYMAY Emma Long Park	05/01/2020 - 05/31/2020	25 +	7:00 am - 10:00 pm	\$0.00/\$0.00	Available
2 PARKENTRYMAY Commons Ford Park	05/01/2020 - 05/31/2020	25 +	7:00 am - 10:00 pm	\$0.00/\$0.00	Available
3 PARKENTRYMAY Water Loop Park	05/01/2020 - 05/31/2020	25 +	7:00 am - 10:00 pm	\$0.00/\$0.00	Available

Shopping Cart

Shopping Cart

Showing 1 To 1

Description
Commons Ford Park 00008 (Sold)
Grand Total Fees Due
Total Old Balances Not in Shopping Cart

Proceed To Checkout Continue Shopping Pay Old Balances

Ticket Type	Available starting:	Sales close:	Limits
Park Entry Vehicle Passes	14 days in advance	24 hours prior	2 vehicles/household 1 vehicle/household (Commons Ford)
Park Entry Walk-In	14 days in advance	24 hours prior	1/person/household
Greenbelt Passes	7 days in advance	24 hours prior	1/person/household
Pools	7 days in advance	24 hours prior	1/person/household

Cancellations: Park Day Passes are non-transferrable and non-refundable.

ALERTS – Emma Long Users! **Campsite reservations** ALREADY INCLUDE fees per day for 1 vehicle/day. **Picnic site rentals or large picnic entry groups** should contact the Office of Special Events to coordinate and pay for guest park entry passes. reservations@austintexas.gov, 512-974-6797.