Online Payment Guide

Go To: www.austintexas.gov/parksonline

Account Log In:

Account created during reservation - do not create a new account

Username
- First time Users: Username is your email
- Returning Users: Email or a user created username

Password
- First Time Users: Select “Forgot Your Password” link to create a password
- Returning Users: Enter password

Steps to Make a Payment

1. Select ‘Make a Payment’ or ‘Shopping Cart’
2. Select ‘Pay Old Balances’
3. Choose Item(s) to pay, and ‘Add to Cart’
4. Select ‘Proceed to Checkout’
5. Pay by Visa, MasterCard, Discover or American Express.

Banking Statement Information:
Charges appear on statements as “PARD Online Registrat”

Cancellations:
- Contact the theater site, or cultural center directly.
- Picnic sites & event facilities contact the Office of Special Events, reservations@austintexas.gov.