

— DIRECTORS MESSAGE —

It's hard to believe that the second quarter has already come to an end. During this time, the Austin Code Department launched new initiatives and programs to help preserve the quality of life of Austin residents. We continued our efforts with the Neighborhood Enhancement Team (NET) pilot initiative in the Rundberg area, participated in numerous community events, conducted our first of many periodic inspections of properties on the Repeat Offender Program, logged approximately 3,626 staff hours inspecting possible code issues during South by Southwest, and concluded our initial review of abandoned properties in the Austin area. While these are only a few highlights of the second quarter, we are continuing to improve programming to make the department better at accomplishing its mission.

This report includes our newly revised code by the numbers, a synopsis of activities that occurred during the second quarter, as well as a link to our first-ever annual report. If you have any questions regarding its content please feel free to contact our office at (512) 974-1970.

As always if you see a possible code violation, call 3-1-1. Remember, you can always call anonymously. In addition, we encourage you to get to know the Code Officer assigned to your neighborhood by visiting our website or connecting with us on [Twitter](#), [Facebook](#) and [Instagram](#)

Sincerely,

Carl Smart



— AUSTIN CODE BY THE NUMBERS —

FY 14/15 | JAN 1, 2015 - MARCH 31, 2015 | SECOND QUARTER

Q2 FY 2015 Violations		
	Q2	YTD
Complaint Cases		
	3,950	8,549
Properties That Received One or More Complaints		
	3,495	N/A
Violations Found		
Nuisance Abatement	1,647	2,479
Structural Condition	843	1,975
Land Use / Zoning	1,407	2,073
Total	3,897	6,527
Enforcement Actions Taken		
Notices of Violation Issued	1,430	2,909
Citations Issued	17	30
Orders of Abatement Issued	36	168
Referred to Building and Standards Commission	38	50
Total	1,521	3,157
Active Licenses		
	Q2	% of Total
Bed and Breakfast	5	<1%
Billboard	472	19%
Boarding House	34	1%
Hotel	94	4%
Mobile Home Park	27	1%
Motel	48	2%
Rooming House	61	2%
Short-term Rental	1156	47%
Waste Hauler	559	23%
Total Active Licenses	2,456	100%

[FY 14/15 | JAN. 1, 2015-MARCH 31, 2015 | Code by the Numbers Report](#)

[FY 14/15 | JAN. 1, 2015-MARCH 31, 2015 | Short-Term Rental Report](#)

— AUSTIN CODE PROGRAM UPDATE —

FY 14/15 | JAN 1, 2015 - MARCH 31, 2015 | SECOND QUARTER

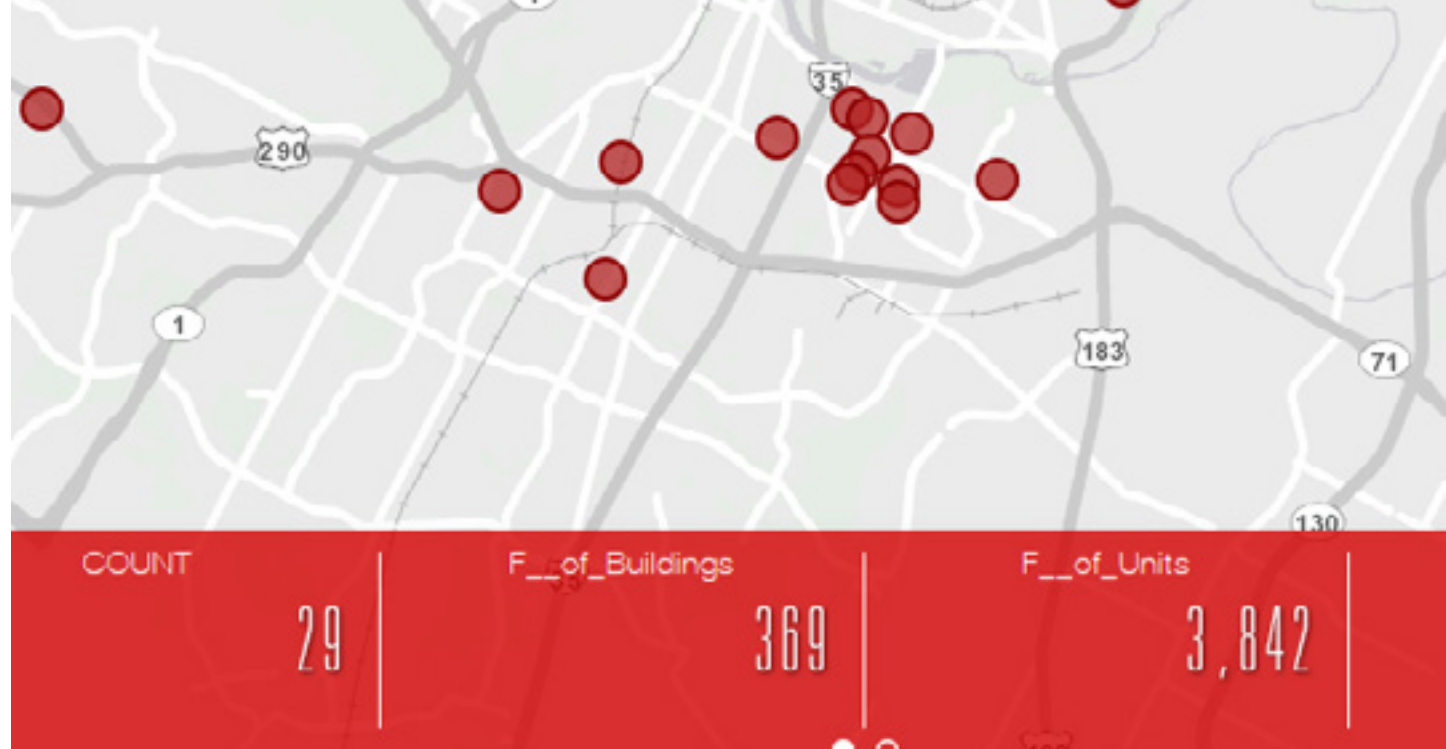
REPEAT OFFENDER PROGRAM

On March 30 and 31st, the Austin Code Department conducted two Repeat Offender Periodic Annual Inspections. The first inspection took place at Solaris located at 1601 Royal Crest Drive. Officers from the Multi-Family and Commercial Inspection Teams assessed over 80 vacant and occupied units as well as the entire exterior of the 42 buildings on the property.

Solaris, which was the first multi-family property placed in the Repeat Offender Program on April 1, 2014, has a history of structural issues, dangerous conditions, and crime dating back to November 2011. From 2011 to present, Austin Police reported over 800 calls for service at Solaris, ranging from drug-related activity to prostitution. Following the Austin Code inspection, the code officers will assess and report any violations, and determine whether or not the complex will be removed from the program. If the property fails the periodic inspection, it will remain in the program for a minimum of two years.

Coppertree located at 2425 Cromwell Circle followed the Solaris inspection. Code officers assessed about 40 vacant units and the entire exterior of this location as well. The main issues on this property are foundation problems and the complex catwalks. If the property passes the inspection, they will be removed from the Repeat Offender Program.

All rental properties that have been cited with numerous health and safety violations within 24 consecutive months are required to register with the City of Austin Repeat Offender Program by City Council resolution (Ordinance No. 20130926-012). This ordinance requires inspections and other guidelines for rental properties that meet the criteria for repeat offenders.



ABANDONED PROPERTIES

Based on a report by KXAN and a focused initiative to fight blight, Austin Code has been proactively identifying and inspecting abandoned structures within the city. This initiative began in November 2014, after receiving a list of approximately 400 unsecured properties from KXAN and 60 abandoned structures identified by the Support, Abatement, Forfeiture, and Enforcement (SAFE)* team. Code Officers reviewed case history on each structure, and determined if code violations were present. The initial assessment concluded in February. With this information Austin Code, in collaboration with Austin Fire, will continue to identify new abandoned structures as well as improve the process to monitor abandoned properties. [Click here to view the initial assessment findings.](#)

*The SAFE team is an interdepartmental team including of Austin Code, Austin Fire, and Austin Police that works collaboratively to resolve public safety nuisances.

COMMUNITY ENGAGEMENT

As a continued effort to connect with the community, the Austin Code Department has participated in a number of events in Q2. Starting in January, volunteers from Austin Code participated in six major events, with over 130 cumulative hours of service and a reach of approximately 27,000 public contacts. Austin Code distributed more than 3,000 promotional materials and more than 850 educational flyers. The following is a list of events that Austin Code participated in:

Martin Luther King, Jr. Day of Service - January 17, 2015

- Volunteers participated in a collaborative clean-up in the Austin community

22nd Annual Martin Luther King, Jr. Festival - January 19, 2015

- Volunteers staffed a booth at the festival to meet the community and share information regarding the department and the City of Austin

Reagan High Career Fair - January 30, 2015

- Volunteers met with students and discussed career opportunities at the City of Austin as well as who Austin Code is and what we do for the community

2015 City-Wide Black History Program - February 3, 2015

- Volunteers participated in the event by providing promotional materials and a booth at the Palmer Event Center in support of Black History Month.

Feria Para Aprender - February 21, 2015

- Volunteers engaged with the community and provided educational material in a Spanish-language format to participants.

Austin Urban Music Festival - March 27 - 28, 2015

- Volunteers staffed a booth during the entirety of the festival to meet members of the community in a family-friendly setting, while also providing helpful information on who Austin Code is and what we do.

— STAY CONNECTED. FOLLOW US —

