DIRECTORS MESSAGE

Wow, time flies! It seems like yesterday, that I was writing our first fiscal year 2014/2015 quarter message, now the year has ended. This year, Austin Code began with a renewed focus on stricter enforcement, increased transparency, and greater public engagement. As I reflect on this year, I am proud that we have exceeded our expectations. Just like our name changed from Code Compliance Department to the Austin Code Department this year brought about a few more changes highlighted below:

Revamping existing policies and procedures.

The implementation of new programs such as the Repeat Offender Program.

- Raising the bar to provide a comprehensive Code Officer education and training program. Hiring additional Code Officers and implementing a new structure.
- Expanding our east, south, and licensing operation to the RBJ building.
- Establishing a Commercial Unit and Public Information Team.
- While these are just a few highlights, each represents our continued growth and steps toward maintaining Austin as the most livable city in the country.

stakeholder groups. Our stakeholders are a valued resource in assisting us with carrying out our mission. As we transition into another year, I am enthusiastic about continuing to reach across jurisdictional lines and perceived barriers to build lasting partnerships.

In closing, I want to express how deeply pleased I am with our successful collaboration with our

Sincerely,

Carl Smart

FY 13/14 | JULY 1, 2014 - SEPT. 30, 2014 | FOURTH QUARTER

AUSTIN CODE BY THE NUMBERS

	4Q FY2014	%
Total Number of Complaint Cases	5,378	100%
Number of Properties That Received One or More Complaints	4,630	100%
Number of Notices of Violation (NOVs) Issued*	2,145	100%
Structural Condition:	378	18%
Zoning:	485	23%
Structural Condition With Zoning:	278	13%
*NOVs issued includes all NOVs issued during the 2nd quarter, regardless of the date One code violation case may receive more than one NOV.	996 the complaint case or	46% riginated.
Cases Where Compliance Is Not Obtained	274	100%
Referred to BSC:	116	42%
Received Citation:	7	3%
Received Order of Abatement:	151	55%

			Duto	
Number of Licenses	382	100%	2,023	100%
Hotel:	3	1%	119	6%
Motel:	1	0.3%	56	3%
Boarding House:	1	0.3%	34	2%
Bed and Breakfast:	0	0%	5	0%
Mobile Home Park:	2	1%	30	1%
Rooming House:	2	1%	61	3%
Short-term Rental:	337	88%	1180	58%
Waste Hauler:	36	9%	538	27%

Issued 4Q FY2014

AUSTIN CODE PROGRAM UPDATE FY 13/14 | JULY 1, 2014 - SEPT. 30, 2014 | FOURTH QUARTER

FY 13/14 | JULY. 1, 2014-SEPT 30, 2014 | Short-Term Rental Report

Leading the Way More than 100 Code Officials from across the

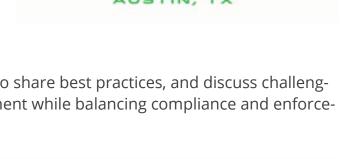
Center to attend the Code Industry Summit hosted by the Austin Code Department on Sept. 25-

CODE INDUSTRY SUMMIT

26. Cities represented included: El Paso, Dallas, San Antonio, Corpus Christi, and Killeen, to name

a few. The Summit offered Code Officials an opportunity to share best practices, and discuss challenges and innovative ideas to enhance public engagement while balancing compliance and enforcement.

state gathered at the Asian American Resource



Active To

%

The Austin Independent Business Alliance (AIBA) represents locally owned businesses in Austin. One of AIBA's goals for 2014 was to "improve the approach and implementation of code enforcement". After fully understanding the needs of AIBA, the Austin Code Commercial Investigation Team, representative from Economic Development, and the Small and Minority Business Depart-

ments took the first steps in establishing a series of casual "Getting to Know You" meetings with local business owners. The goal being to listen to the needs of the community, and change the existing relationship from reactive to proactive.

COMMUNITY COLLABORATION Engaging Local and Small Businesses

Officer in early 2015.

The next step will be organizing district meetings between area local businesses and their Code









