CITY OF AUSTIN
AUSTIN PUBLIC HEALTH
ACCESS TO HEALTH SERVICES FOR SENIORS RFA
SOLICITATION NUMBER: AHSS2019MF
QUESTIONS & ANSWERS

Updated 5-13-19

Question #1: How does this RFA define "physical health care"?

Answer: The purpose of this RFA is to fund *access to* physical health care, mental health care and dental care. There is not an industry-standard definition for "physical health care" however it can be assumed to include the consultation of a specialist or professional in the health care and/or medical field.

Question #2: Under Section E, Program Services, #1-4 all mention dental care as part of the program. Does dental care need to be part of #5? I assume an application will be excluded if dental care isn't addressed in #1-4?

Answer: As stated in Section E – Application Scope of Work and Instructions, the Applicant should propose to provide services in one or more of the five Program Services listed (as they are written). The program services in Section E were passed as a Recommendation by the Commission on Seniors and approved in the Fiscal Year 2019 Budget by City Council.

Question #3: Are questions and answers posted on any particular day?

Answer: Questions and answers are posted publicly on the solicitation webpage twice per week, not on any specific days.

Question/Comment #4: Austin Dental Cares, Smiles from the Heart, would like to collaborate with someone either physical or mental health care and we would provide dental care.

Question/Comment #5: Waterloo Counseling Center would like to collaborate with an organization looking for a mental health component.

Updated 5-17-19

Question #6: Does the City require a match for this RFA?

Answer: No, there is no match requirement in this Request for Applications.

Updated 5-21-2019

Question #7: May we request less funding than available through this grant? Our goal is to request up to $60,000 to help increase access in collaboration with local Community Health Workers.

Answer: Please see the "Funding and Timeline" portion of Section E - Application Scope of Work and Instructions. "Austin Public Health anticipates awarding one Agreement for the full amount."

Question #8: May we utilize partial funding, as per request submitted, to supplement salary for a mobile Care Consultant?

Answer: Proposed expenses should be in line with the services in Section E – Application Scope of Work and Instructions and follow guidelines from Section H – Budget and Narrative, and be allowable, per Section I – Standard Agreement Boiler: Term 4.8: Allowable and Unallowable Costs.

Question #9: For the selected SD23 mental health metric, what is the suggested baseline performance measure?

Example: if we select City of Austin Strategic Direction Metrics *A-2: Percentage of people who report 5 or more poor mental health days within the last 30 days*, the Texas Behavioral Risk Factor Surveillance System (BRFSS) and Austin Public Health identify that "approximately 20% of adults in Travis County reported experiencing five or more days of poor mental health over the past 30 days." The CAN Dashboard sets a goal of reducing to 15% in 2020. Is 15% an expected target metric?

Answer: In Section E – Application Scope of Work and Instructions, Part II: Program Performance, Questions 17 states, "Please select at least one of the Strategic Direction 2023 Metrics as an Outcome. Describe how this/these metrics serve as the best measure(s) for program performance." Question 18 states, "Explain how the data for the proposed outcome measure(s) will be collected and tracked. Describe how the data will be calculated for the proposed measure(s)."

Applicants are not required to submit proposed baseline performance.

Question #10: Each part of Section E: Application Scope of Work and Instructions identifies a respective word limit (e.g. Part I: Program Overview, 2000 word limit), is this the word limit for each question of the part or is this the word limit for the entire part of the application?

Answer: The 2000-word limit is for all of Part I: Program Overview, Questions 1-14.