



Part 5: Commercial Recycling Rebate Pilot Exit Survey

This survey will be conducted in a 30-minute in-person interview with City staff.

1. Major obstacles for your small business to expand recycling and implement compost collection?

2. Describe the **EDUCATION** your business used?

Did you train restaurant managers or supervisors to brief other staff? _____

Was signage available? _____

Was a language besides English needed? _____

What was the most effective educational tool? _____

3. Describe how trash, recyclable and compostables were handled?

Were the containers sufficient in size and number? _____

Did you have recycling or compost bins for patrons' use? _____

4. How much participation did you receive from your staff? Patrons? Did you receive positive feedback from customers?

5. In addition to setting up recycling and compost systems, did you make any changes that resulted in less trash or more recycling or compost collection, such as switching to compostable serviceware? Were extra equipment or physical modifications necessary (such as back-down blower to keep away flies)?

6. Will you continue to have recycling and/or composting collection services after participating in this pilot?

Why/Why not?

Would you like a list of recycling or compost collection service providers?

7. Is there something that you would change about composting collection services or this pilot program?
