



MONTHLY PERFORMANCE REPORT

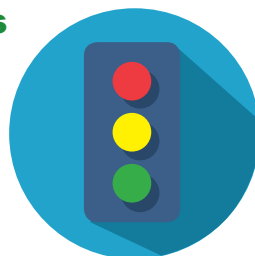
August 2018



853 service requests
this month

9,800 annual average

The TMC staff respond to 3-1-1 service calls every day of the week, including weekends and most holidays.



**Growing traffic
control network**

9 Cameras added

11 Video detectors
added/adjusted



68 signal timing
adjustments

When there are incidents on surface streets or freeways, TMC staff respond quickly with new signal timings to adjust for the change in flow.



142 tweets
last month

TMC staff post Twitter updates on malfunctioning signals; major incidents causing lane closures, detours and signal adjustments; and new signals and pedestrian hybrid beacons. You can receive updated traveler information via [@austinmobility](https://twitter.com/austinmobility).

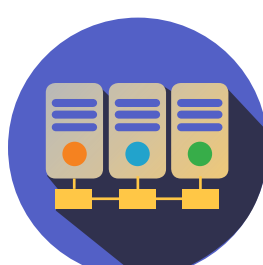


1 Pedestrian hybrid beacon
added

80 School zone flashing
beacons troubleshot

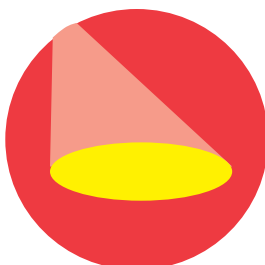
4 Accessible pedestrian
signals added

4 Flashing yellow arrows
added



6 connected signals added to
the communications network
system

875 out of 960
signals total on the
communications
network system



Spotlight

School zone flashing beacon testing

In preparation for the start of school in August, the TMC updated school zone flashing beacons to ensure safety for students and travelers across the Austin area. This process involved determining the school schedules for start and end times, holidays, and early release for all schools in the Austin area across 165 school zones, covering 571 school zone flashers. Testing for school zone flashing beacons took place two to three days before school started. In the two-week period following Aug. 15, the TMC resolved 61 resident complaints related to school zone flashing beacons.

Blues on the Green transportation management

For the Blues on the Green event on Wednesday, Aug. 8, the TMC extended operating hours until midnight to oversee traffic conditions and signal timing. Advance preparation also involved coordination with the Special Events Division and Austin Police to ensure special signal phasing could be implemented at Barton Springs Road and Azie Morton Road. To inform the public, the TMC updated dynamic message sign boards at four locations with messages related to lane closures. Throughout the event, TMC engineers made timing adjustments at 11 signals.