



MONTHLY PERFORMANCE REPORT

November 2018



3-1-1

750 service requests
this month

9,800 annual average

The TMC staff respond to 3-1-1 service calls every day of the week, including weekends and most holidays.



**Growing traffic
control network**

16 Video detectors
added/adjusted



11 signal timing
adjustments

When there are incidents on surface streets or freeways, TMC staff respond quickly with new signal timings to adjust for the change in flow.

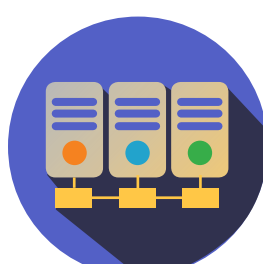


68 tweets
last month

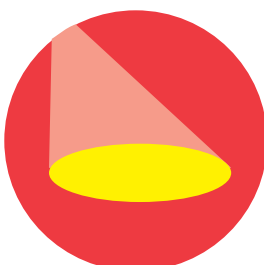
TMC staff post Twitter updates on malfunctioning signals; major incidents causing lane closures, detours and signal adjustments; and new signals and pedestrian hybrid beacons. You can receive updated traveler information via [@austinmobility](https://twitter.com/austinmobility).



11 Flashing yellow arrows
added



858 out of 974
signals total on the
communications
network system



Spotlight

Transportation Management Recentered

To facilitate growth within the department and provide a larger space for our signal shop, the Transportation Management Center has moved to a two-building facility on Cameron Road. These two buildings total nearly 100,000 square feet, which increases our capacity to manage safety and mobility in Austin. As our city grows, we are looking forward to having the space to grow with it in the coming years.