



HOME WATER USE MONITORING DEVICE RESIDENTIAL PILOT REBATE

Austin Water's **Home Water Use Monitoring Device Pilot Rebate** can help you buy equipment to better monitor and manage your home's water usage.

WATER SAVINGS

- Using a home water use monitoring device can help reduce the amount of paid water you use by allowing you to granularly monitor and manage your water use in real time to immediately identify and stop leaks, as well as compare the water use of individual plumbing fixtures, appliances, and other water using systems and equipment to their original specifications to see if they are still working as efficiently as designed
- These devices can also help identify household water trends and allow for more informed decisions regarding water usage and future purchases of appliances, fixtures, and equipment
- Devices with leak alerts and remote shutoff features can help save water and money, as well as prevent significant water damage

REBATE AMOUNT

- 75% of device cost, up to \$200 (*lifetime limit per household, per service address*)
 - o Any taxes, fees, subscription services, installation, or labor costs are not included

ELIGIBILITY

- **Applicant:**
 - o Must be a customer of Austin Water or a **qualifying water provider**
 - o Must be the property owner or utility account holder
 - o May not have already reached the \$200 lifetime limit per household, per service address
 - o Must intend to keep the device in service for 2 years
 - o Must have reliable Wi-Fi connection at property, with a Wi-Fi router intended for home use
 - o Agrees to any needed post-installation inspections by Austin Water
 - o Willing to let Austin Water reference the project in outreach materials
- **Home Water Use Monitoring Device:**
 - o Must be an Austin Water approved monitoring device, including but not limited to
 - Buoy
 - Flume
 - Pani
 - Phyn
 - Flo by Moen – *Smart Water Shutoff*
 - Streamlabs Control
 - o If you are interested in a home water use monitoring device not listed above, please contact us prior to purchase and installation to verify device eligibility for the rebate program. For more information, please refer to the program's [FAQs](#).

CHECKLIST

- Meet all eligibility requirements above
- Purchase and install equipment
- Submit the application within 30 days of installing equipment and include:
 - Itemized, dated, paid-in-full receipt** with vendor contact and payment information
 - Photographs** showing final installation of the device

HOME WATER USE MONITORING DEVICE PILOT REBATE

- Send application and supporting documents to:
Mail: Austin Water Conservation, PO Box 1088, Austin, TX 78767
Email: watercon@austintexas.gov
Fax: 512-974-3504

- Wait 6 to 8 weeks for your Austin Water rebate check

RESOURCES

[Home Water Use Monitoring Device Frequently Asked Questions](#)

HOME WATER USE MONITORING DEVICE PILOT REBATE APPLICATION**APPLICANT INFORMATION**Austin Water Account # *(leave blank if unavailable)*

Or Qualifying Water Provider Name: _____

Name of Applicant *(property owner or account holder)*: _____

Property Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Mailing Address:
(if different from above) _____

City: _____ State: _____ Zip: _____

REBATE INFORMATIONType of Device: Buoy Flume Flo by Moen
 Pani Phyn Streamlabs Control

Installation Date: _____

REBATE AGREEMENT

The purpose of this pilot rebate is to gather information over a sufficient period of time to evaluate the water savings, cost/benefit, market availability, customer preference and satisfaction with the rebate devices, and enhancement of Austin Water customer engagement solutions in achieving residential conservation goals. I understand that Austin Water may request data from a home water use monitoring device vendor to understand and analyze water flow patterns as well as obtain and/or verify the activation date of the device. I understand that water consumption data produced by water flow sensor devices may be different than my total monthly meter reads used for billing, as reads may be in different units and with different read dates. Austin Water is unable to verify the validity of water consumption data produced by water flow sensor devices I understand that I will be billed for water consumption based upon my regular monthly water meter reads. The water consumption data produced by water flow sensor devices may not be used to dispute water meter billing reads. It is possible that at a future date, Austin Water may choose to upgrade its water meters to a different type of meter that may no longer be compatible with the water flow sensor device. Austin Water is not responsible for damages to the device, including damages occurred during Austin Water servicing, replacing, or accessing the city's water meter. Over the next five years, Austin Water will be implementing an Automated Meter Infrastructure (AMI) system including "smart" meters that can provide near real-time water-use data to customers through free home water-use reports that may have similar functionality to the rebated device. Austin Water customers will be notified when the AMI meter will be installed at their address. Prior to the installation, the customer will be requested to remove any personal water sensors or other items that may block access to the meter.

I certify that all statements and representations contained in this application are true, correct and complete. I have read and understand the rebate eligibility on page one. I have completed each of the required items on the rebate checklist and submitted all required items. I understand that incomplete applications will not be processed. Austin Water reserves the right to cancel or modify the program without notice. Rebates are subject to funding availability.

Signature_____
Date

WaterWiseAustin.org | watercon@austintexas.gov | 512-974-2199

CITY OF AUSTIN USE ONLY:

Rebate Amount: _____

Approved By: _____