

Through a comprehensive and competitive vetting process, Austin Water selected [Raftelis Financial Consultants \(RFC\)](#) to conduct the 2016 Cost of Service rate study. The [Raftelis Financial Consultants Project Team](#) includes nationally recognized credentialed consultants with extensive experience in private sector and municipal rate study projects.

Austin Water will collaborate with Raftelis Financial Consultants to evaluate the utility's revenue requirements, cost allocation methodologies, and ensure the rate designs are in accordance with the American Water Works Association industry standards.

The project will require assistance from public citizens, small and large business employers, and numerous community organizations throughout the city. Austin Water hired a Residential Customer Rate Advocate to act on behalf of the residential customer class, and several Public Involvement Committee (PIC) members will be selected to represent the multifamily, commercial, and large volume customer classes.

The Raftelis Financial Consultants Project Team will facilitate the Public Involvement Committee meetings and engage the various stakeholders to actively participate in the Cost of Service rate study workshops. The Public Involvement Committee members will have methodology discussions and make recommendations.

Austin Water will also hold several Wholesale Involvement Committee (WIC) meetings in order to outline and address specific issues and concerns to the wholesale customer class.

Wholesale customers are encouraged to identify Wholesale Involvement Committee members to represent their interests for the Cost of Service rate project. Wholesale Involvement Committee members will be responsible for attending Cost of Service rate study workshops.