

**AUSTIN WATER COST OF SERVICE RATE STUDY
PUBLIC INVOLVEMENT COMMITTEE
NOVEMBER 8, 2016 – 4:00 P.M.
WALLER CREEK CENTER – ROOM #104
625 E. 10TH STREET, AUSTIN, TEXAS**



AGENDA

For more information, please visit <http://www.austintexas.gov/department/2016-cost-service-rate-study>

MISSION: The purpose of the Public Involvement Committee (PIC) is to examine the methodology being developed to determine cost of service for all customer classes with a primary focus on the retail customer classes, discuss the impacts of key cost of service factors, and advise the Austin Water Executive Team in their decision-making process.

MEETING GOALS: Address outside city revenue requirements methodology, review types of general fund transfers, and discuss reclaimed water service.

CALL TO ORDER

1. CITIZEN COMMUNICATION

The first 10 speakers signed up prior to the meeting being called to order will each be allowed a three-minute allotment to address their concerns regarding items not posted on the agenda.

2. DISCUSSION ITEMS

- a. PIC Meeting 3 Review
- b. Revenue Requirements
- c. General Fund Transfer
- d. Reclaimed Water Service

3. STAFF BRIEFINGS, PRESENTATIONS, AND OR REPORTS

- a. Review Consultant's recommendation of approach for developing revenue requirements for outside city customers
- b. Explore types of general fund transfers and survey of other Texas utilities
- c. Discuss direction of cost allocation for Austin Water's reclaimed system

4. COMMITTEE DISCUSSION

- a. PIC Member Questions and Discussion

5. FUTURE AGENDA ITEMS

6. PUBLIC COMMENT

7. ADJOURN



Presentation | PIC



Presentation | PIC



Presentation | PIC



Presentation | PIC

CITY OF AUSTIN

RECLAIMED WATER/GENERAL FUND TRANSFER PIC Meeting #4 / November 8, 2016



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TODAY'S PIC MEETING

1. Welcome
2. Citizen Comment (Standard Format – 3 Min)
3. Executive Team Recap
4. PIC comments from the last meeting
5. Recommendation for outside City service
6. General Fund Transfer presentation
7. Water Reuse 101
8. Summary of today's meeting and look ahead
9. PIC and Public Comments
10. Adjourn

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CITIZEN COMMENT

EXECUTIVE TEAM RECAP

PIC COMMENTS FROM LAST MEETING



QUESTIONS & COMMENTS UPDATE



REVENUE REQUIREMENTS FOR OUTSIDE CITY CUSTOMERS

RFC RECOMMENDATION

- Memo submitted to PIC and Executive Team
- Summary
 - Overview of decision point
 - Pros/cons of Cash and Utility Basis
 - Recommendation: Use Utility Basis

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COMMITTEE DISCUSSION

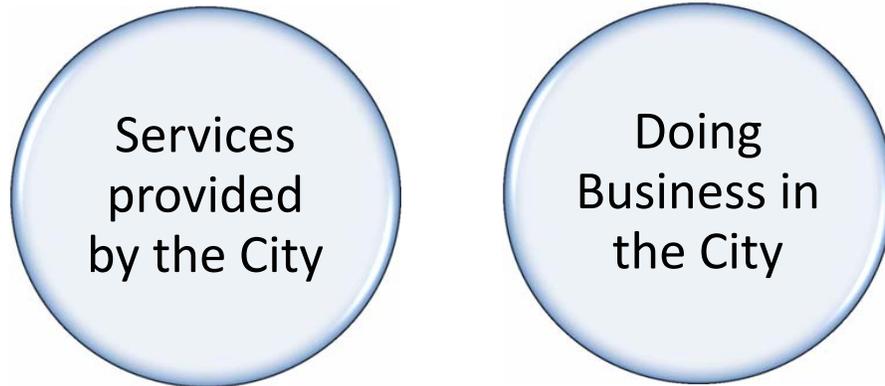
- Discussion
- Input for Executive Team

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GENERAL FUND TRANSFER

TYPES OF UTILITY TRANSFERS

Cost Related to:



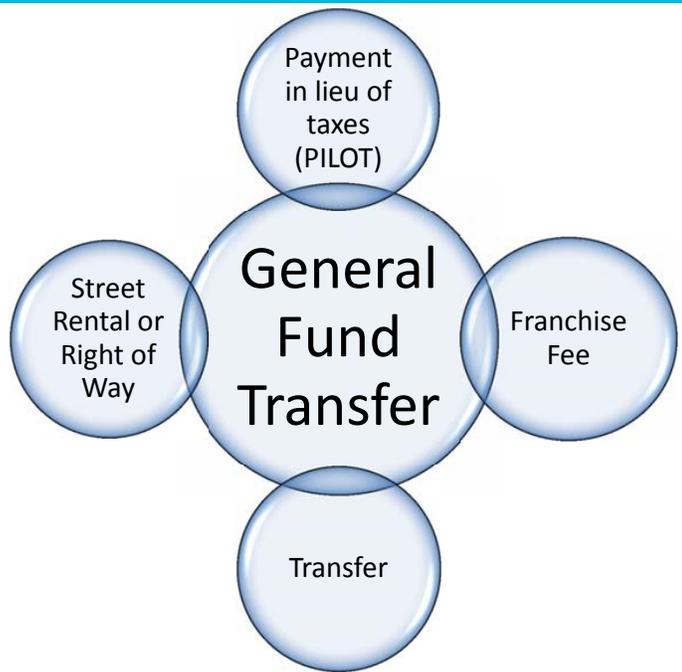
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TYPES OF UTILITY TRANSFERS



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TYPES OF UTILITY TRANSFERS



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PILOT

DEFINITION

AWWA M1 PILOT is:

“Payment made to a governmental entity by the government-owned utility instead of taxes.”

ASSESSMENT

Often linked to assessed value of the utility property or assets located within the jurisdiction of the taxing authority as though the utility were privately-owned and operated

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FRANCHISE FEE

DEFINITION

Collected by local government utilities in a similar manner as they are collected from privately-owned utilities

ASSESSMENT

Flat fee or a percentage of the utility's gross revenue or net income

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STREET RENTAL/RIGHT OF WAY

DEFINITION

Payment for use of public streets for service connections

ASSESSMENT

Typically a percentage of the utility's gross revenue or net income

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GENERAL FUND TRANSFER

DEFINITION

Don't fit the other categories or are named differently, i.e., "General Fund Transfer" or simply "Transfer"

ASSESSMENT

May be a flat fee set each year by City Council or a percentage based on the utility's gross revenue or net income

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TEXAS SURVEY OF GENERAL FUND TRANSFERS

Utilities/Cities	Transfer(s)
Arlington	<ul style="list-style-type: none"> • PILOT • Franchise Fee
Austin	<ul style="list-style-type: none"> • 8.2% of gross revenue
Corpus Christi	--
Dallas	<ul style="list-style-type: none"> • PILOT • Street Rental – 5% of Revenue
El Paso	<ul style="list-style-type: none"> • 10% of water sales revenue • Franchise fee • Fee based on portion of land sales
Forth Worth	<ul style="list-style-type: none"> • PILOT – excluding piping and Street Rental • Street Rental – 5% of all service related revenue

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TEXAS SURVEY OF GENERAL FUND TRANSFERS

Utilities/Cities	Transfer(s)
Garland	<ul style="list-style-type: none"> • PILOT • Franchise fee - 5% of water revenue and 5% of sewer revenue • Street Rental
Houston	--
Laredo	--
Plano	<ul style="list-style-type: none"> • PILOT • Franchise fee – 5% of water and sewer sales revenue
San Antonio	<ul style="list-style-type: none"> • 2.7% of Gross Revenue

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TEXAS SURVEY COST-RELATED TRANSFERS

Texas Utilities/Cities	Cost Transfer(s) for Services
Arlington	Direct and Indirect costs
Austin	Direct and Indirect costs based on cost allocation
Corpus Christi	Direct costs – based on full cost allocation
Dallas	Indirect costs
El Paso	Direct costs
Forth Worth	Indirect costs (administrative cost) – based on cost allocation
Garland	Direct and Indirect costs; General and Admin based on 13.57% of employee salaries
Houston	Direct and Indirect costs based on cost allocation
Laredo	Direct and Indirect costs
Plano	Indirect costs
San Antonio	None

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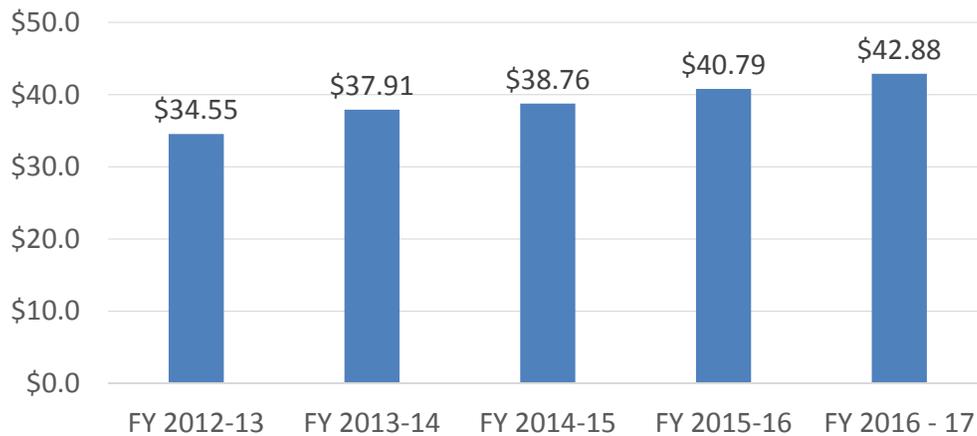
Austin Water General Fund Transfer

Joseph Gonzales, Utility Budget & Finance Manager



Austin Water General Fund Transfer History

8.2% of gross utility revenue¹



¹ Based on 3-year average (prior 2 years actual revenues and current year estimate)



Austin Water General Fund Transfer Basis

- 1985 \$0.174 per 1,000 gallons adjusted annually for inflation
- 1991 7.0% of 3-year average total revenue
- 1992 8.0% of 3-year average total revenue
- 1999 8.2% of 3-year average total revenue

Council approves annually in financial policy adoption as part of the budget process

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Austin Water General Fund Transfer Revenue Components

- Service revenues
- Reserve fund surcharge
- Other revenues
 - Miscellaneous Fees
 - Penalties
 - Interest
 - Compost/Sludge Sales

Does not include restricted revenues (CRF fees)

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COMMITTEE DISCUSSION

- Discussion
- Input for Executive Team

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WATER REUSE 101

Recap and
Future Direction

WATER REUSE IS...

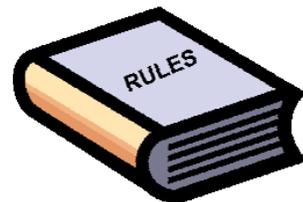


- The beneficial use of wastewater that has been purified so that its quality is suitable for the intended use.
- Reuse water = reclaimed water = recycled water
- Reuse water \neq graywater

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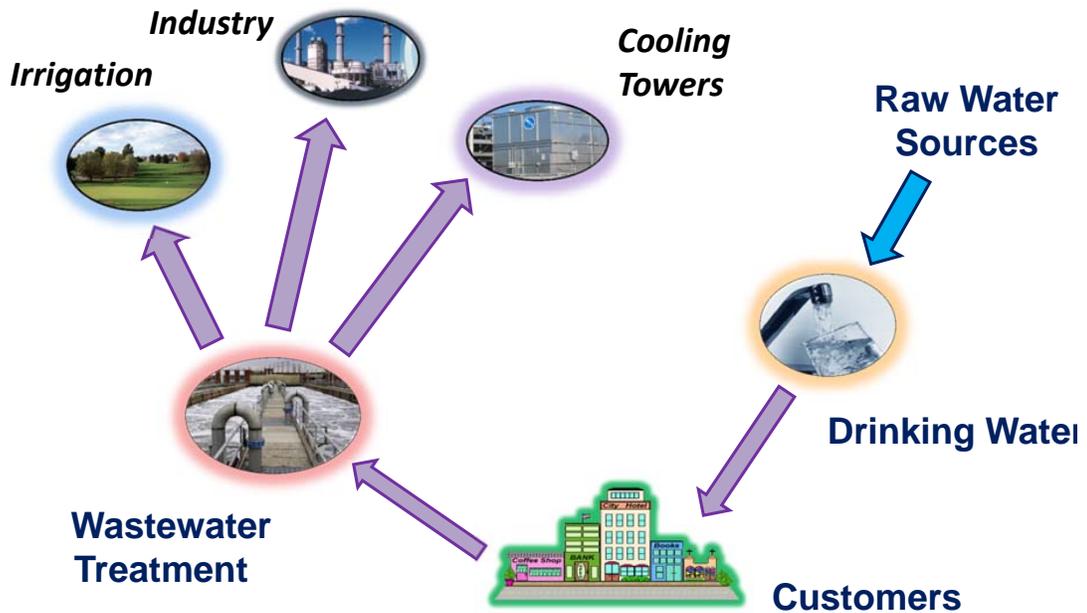
RECLAIMED WATER DRIVERS

- Wastewater disposal mechanism
 - Highland Lakes ban
 - Stringent quality requirements
- Water supply alternative
 - Offset demands on potable system
 - Delay major infrastructure needs
 - Cheaper supply



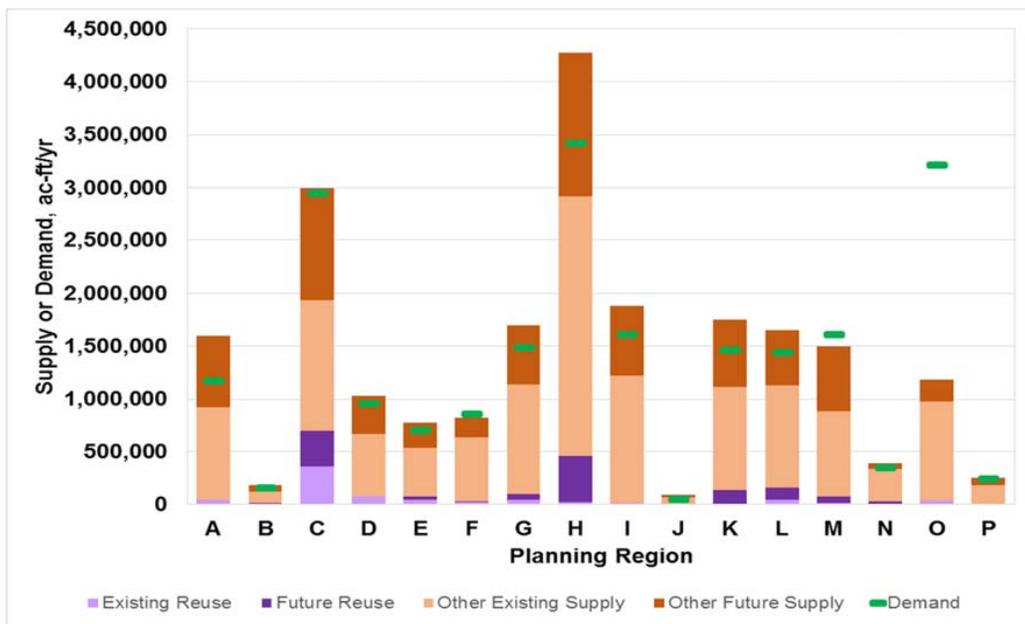
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NONPOTABLE REUSE (NPR)



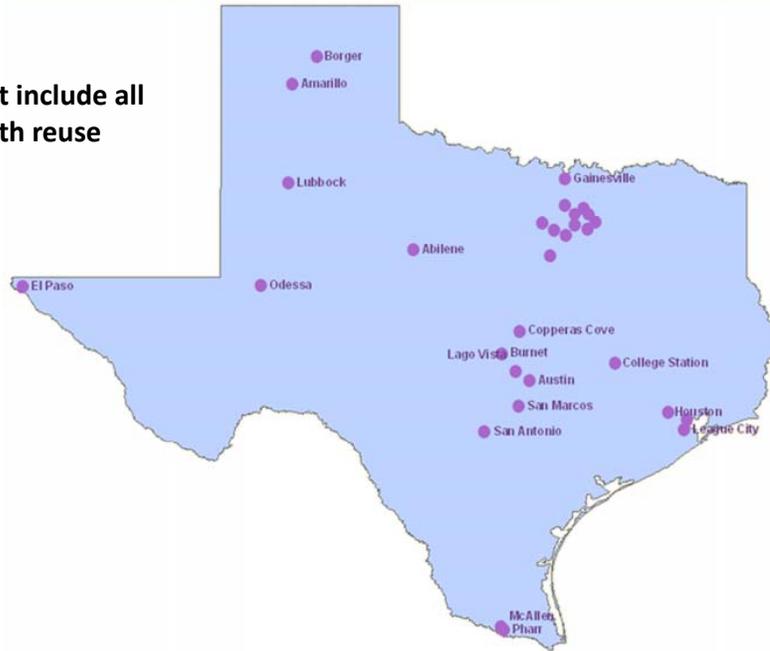
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REUSE IN TEXAS



TEXAS CITIES REUSING

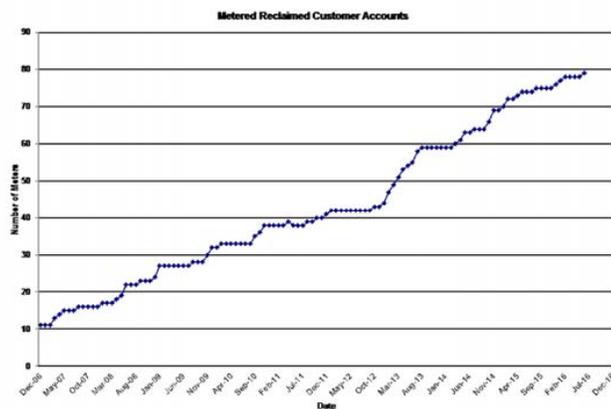
Does not include all cities with reuse systems



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HISTORY OF REUSE IN AUSTIN

- Began in 1974
- Current uses
 - Irrigation
 - Cooling towers
 - Manufacturing
 - Toilet flushing
- Currently reuse 1.3 billion gallons per year



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NEAR-TERM PLANS

- Current 5-year CIP includes \$60.8 million
 - Capitol Complex Main
 - Junction 420 Main
 - Burleson Road Pressure Conversion
 - Montopolis Tank and Pump Station
 - Onion Creek Phase 1
 - Decker Lane Main Phase 1
 - Cemetery Main
 - WRI South Phase 1
- Increase customers from 79 to 135
- Increase usage from 1.3 to 2.2 billion gallons



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IMPORTANCE OF REUSE FOR AUSTIN



- Extends potable drinking water supplies
- Defers need for additional water supplies
- Drought resistant supply

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EXTENDS EXISTING SUPPLY

- 1999 LCRA Water Agreement
 - LCRA stored water to firm supply to 250,000 Ac-Ft
 - Austin prepaid for stored water up to 201,000 Ac-Ft
 - Austin pays going rate for water used above 150,000 Ac-Ft per year when average usage of 2 consecutive years is above 201,000 Ac-Ft trigger
- Current LCRA rate is \$145 / Ac-Ft
- Annual payments will start at \$7.4 million



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FUTURE WATER SUPPLY

- Reuse delays Austin hitting trigger
 - Expanded system may delay trigger 2-5 years
- Once trigger is reached, reuse avoids charges on an ongoing basis
 - >\$1 million per year in savings
- Plan is to reuse up to 22,000 Ac-Ft
 - >\$3 million per year in savings



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DROUGHT RESISTANT SUPPLY

- LCRA rules address possible need for pro-rata curtailment
- Applies to all firm water contracts
- Triggered when drought worse than the drought of record is declared



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CENTRAL TEXAS DROUGHT

- Nov. 2011 – LCRA directs customers to prepare curtailment plans
- Base year Sep. 2010 to Aug. 2011
- Plans required to demonstrate how customers will reduce usage by 20%



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AUSTIN CURTAILMENT PLAN

- Allowed adjustments to base year consumption
 - Water conservation
 - Reuse
 - Future growth



Austin WATER CONSERVATION STAGE

RESIDENTIAL

AUTOMATIC IRRIGATION
Even Address: Thursday
Odd Address: Wednesday

HOSE-END SPRINKLERS
Even Address: Thurs, Sun
Odd Address: Wed, Sat

HOURS
Midnight - 10 AM
7 PM - Midnight

Home Car Wash Allowed with Bucket or Auto Shut-Off Hose

Tree Bubblers, Hand-Held Hose, Drip Irrigation: Any Day/Time

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AUSTIN CURTAILMENT PLAN

- Base year usage – 165,520 Ac-Ft
 - Curtailed annual allotment = 132,416 Ac-Ft
- Modified baseline – 195,278 Ac-Ft
 - Modified annual allotment = 156,222 Ac-Ft
- Resulted in 23,806 Ac-Ft more water being available for all customers



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REUSE COST FUNDING

- Historical reuse contract rates varied
- Future rates moving to 70% of potable
- Reuse revenue doesn't recover all costs
- Historically, deficit split equally
 - 50% water
 - 50% wastewater



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FUTURE ALLOCATIONS

- Allocation should be based on reuse driver
 - Driver for Austin is water supply
- Recommend fund transfer gradually be moved to the water fund over time



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QUESTIONS?



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SUMMARY AND LOOK AHEAD

RECAP OF TODAY'S DISCUSSION

I. RFC Recommendation



II. General Fund Transfer



III. Reclaimed Water

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PIC -SCHEDULE & TOPICS

<u>Meeting</u>	<u>Day</u>	<u>Date</u>	<u>Objective</u>
1	Tues	27-Sep	Orientation
2	Wed	5-Oct	Revenue requirements
3	Tues	25-Oct	Revenue requirements - Cont'd
4	Tues	8-Nov	Revenue requirements - Cont'd
5	Tues	29-Nov	Water Cost Allocation
6	Tues	13-Dec	Wastewater Cost Allocation
7	Wed	4-Jan	Reclaimed Water Cost Allocation
8	Tues	17-Jan	Rates and Customer Impacts Rates and Customer Impacts -
9	Tues	31-Jan	Cont'd
10	Tues	21-Feb	Overview of Results and Wrap-up

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ADDITIONAL COMMENTS

ADJOURN

**THANK
YOU**



CONTACT: RICK GIARDINA

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www.raftelis.com



AW Financial Polices - 2017 | PIC



AW Financial Polices - 2017 | PIC



AW Financial Polices - 2017 | PIC

AW Financial Polices - 2017 | PIC



2017

Financial Policies – 2016-17

CITY OF AUSTIN, TEXAS
FINANCIAL POLICIES

Prepared by
Financial Services Department

Financial Policies – 2016-17

Policy	Current Status
20. Current revenue, which does not include the beginning balance, will be sufficient to support current expenditures (defined as “structural balance”). However, if projected revenue in future years is not sufficient to support projected requirements, ending balance may be budgeted to achieve structural balance.	In compliance
21. A Non-Nuclear Plant Decommissioning Fund shall be established to fund plant retirement. The amount set aside will be based on a decommissioning study of the plant site. Funding will be set aside over a minimum of four (4) years prior to the expected plant closure.	In compliance

Austin Water Financial Policies

1. The term of debt generally shall not exceed the useful life of the asset, and shall not generally exceed 30 years.	In compliance
2. Capitalized interest shall only be considered during the construction phase of a new facility, if the construction period exceeds 7 years. The time frame for capitalizing interest may be 3 years but not more than 5 years. Council approval shall be obtained before proceeding with a financing that includes capitalized interest.	In compliance - Austin Water does not use capitalized interest
3. Principal repayment delays on revenue bonds shall be 1 to 3 years, but shall not exceed 5 years.	In compliance
4. Each utility shall maintain a fully funded debt service reserve for its existing revenue bond issues and future issues, in accordance with the Combined Utility Systems Revenue Bond Covenant.	In compliance
5. Debt service coverage of at least 1.50x shall be targeted.	In compliance
6. Short-term debt, including tax-exempt commercial paper, shall be used when authorized for interim financing of capital projects. The term of short-term debt shall not exceed 5 years. Commercial paper will be converted to refunding bonds when appropriate under economic and business conditions. Total short-term debt shall generally not exceed 20% of outstanding long-term debt.	In compliance
7. Commercial paper may be used to finance new water and wastewater plants, capital expansions, and growth-related projects as well as to finance routine capital improvements required for normal business operation. Commercial paper for the necessary amount may also be used to finance improvements to comply with local, state and federal mandates or regulations.	In compliance
8. Capital improvement projects for new water and wastewater treatment plants, capital expansions, and growth-related projects that are located in the Drinking Water Protection Zone (DWPZ) will be identified and submitted, as part of the annual budget process, to the following Boards and Commissions: Water and Wastewater Commission, Resource Management Commission, Environmental Board, Planning Commission, and the Zoning and Platting Commission.	In compliance

Financial Policies – 2016-17

Policy	Current Status
<p>These Boards and Commission will review growth-related DWPZ capital projects spending plans, obtain Board and Commission and citizen input, review consistency with Imagine Austin Comprehensive Plan, review effect on growth within the DWPZ, and make recommendations on project approval for inclusion in Austin Water Utility's 5-year capital spending plan.</p> <p>A public hearing will be held during the City's annual budget review process to provide citizens an additional opportunity to comment on growth related projects located within the DWPZ.</p>	
9. Ongoing routine, preventive maintenance should be funded on a pay-as-you-go basis.	In compliance
10. Capital projects should be financed through a combination of cash, referred to as pay-as-you-go financing (equity contributions from current revenues), and debt. An equity contribution ratio of at least 20% is desirable.	In compliance
11. The Austin Water Utility shall maintain a minimum quick ratio of 1.50 (Current Assets less inventory divided by Current Liabilities). Source of information shall be the Comprehensive Annual Financial Report.	In compliance
12. The Austin Water Utility shall maintain operating cash reserves equivalent to a minimum of 60 days of budgeted operations and maintenance expense.	In compliance
13. Revenue generated by the Austin Water Utility from Debt Service Coverage requirements shall be used for General Fund transfers, capital investment, or other Austin Water Utility requirements such as working capital reserve or non-CIP capital.	In compliance
14. Austin Water Utility rates shall be designed to generate sufficient revenues to support the full cost (direct and indirect) of operations and debt, provide debt service coverage and meet other revenue bond covenants, if applicable, and ensure adequate and appropriate levels of working capital.	In compliance
15. The General Fund Transfer shall not exceed 8.2% of the Austin Water Utility three-year average revenues, calculated using the current year estimate at March 31 and the previous two years' actual revenues.	In compliance
<p>Revenue collected from the Reserve Fund Surcharge will be included in the General Fund Transfer calculation, however any use or transfer of the reserve fund back into the operating fund in the future due to revenue loss will not be included in the total revenues to calculate the General Fund Transfer.</p>	
16. A Water Revenue Stability Reserve Fund shall be created and established for the purpose of offsetting current year water service revenue shortfalls below budgeted revenue levels.	In compliance
<p>The target funding level for the Reserve Fund is 120 days of the budgeted water operating requirements of Austin Water Utility, which includes operations and maintenance, and other operating transfers, but excludes debt service and other transfers. In the event that any portion of the Reserve Fund is used, the balance will be replenished to the target level within 5 years.</p>	

Financial Policies – 2016-17

Policy	Current Status
<p>Upon creation of the Reserve Fund, the goal to reach the target funding level of 120 days of budgeted water operating requirements will be no later than 5 years. If the fund is drawn down prior to reaching the 120 day target during the first 5-year development period, the reserve fund surcharge shall not be lower than it was during the year in which the draw down occurred until such time as the fund reaches its 120 days of operating costs.</p> <p>Sources of funding for the Reserve Fund may include a Reserve Fund volumetric surcharge charged to all customer classes, operating reserves in excess of 60 days of operating requirements, and any available net water service revenue after meeting all obligations of the Austin Water Utility.</p> <p>The City Council must approve all Reserve Fund utilization of funds through a separate action during the year. The Reserve Fund shall only be used to offset a current year water service revenue shortfall where actual water service revenue is less than the budgeted level by 10% or greater. The maximum use of the Reserve Fund in any fiscal year is 50% of the existing balance at the time of request for Council action.</p> <p>When the target levels of the Reserve Fund are reached, any Reserve Fund Surcharge shall be reduced to levels sufficient to only maintain the goal of 120 days of operating requirements as may be necessitated by changes in budgeted operating costs over time.</p> <p>All interest earned by the Reserve Fund account shall remain in the Reserve Fund in order to offset funding and replenishment requirements and to minimize rate impacts for water customers.</p>	

Airport Financial Policies

1. Debt service coverage shall be targeted at a minimum of 1.25x.	In compliance
2. The debt service reserve shall be funded at the same time long-term debt is issued (typically equal to 1 year's average debt service requirement).	In compliance
3. The term of long-term debt shall not exceed the expected useful life of the capital asset being financed, and in no case shall the life of the debt exceed 30 years.	In compliance
4. Capitalized interest during construction shall generally not exceed 5 years. Council approval shall be obtained before proceeding with a financing that includes capitalized interest.	In compliance
5. The Airport shall maintain a ratio of current assets plus operating reserve to current liabilities of at least 1.5 times. Source of information shall be the Comprehensive Annual Financial Report.	Not in compliance. Ratio is 1.46 based on 2015 CAFR.
6. The Aviation Fund shall maintain working capital that is equivalent to 60 days of budgeted operations and maintenance expense, in accordance with bond ordinance provisions. (Current assets plus operating reserve less current liabilities.)	In compliance



AW Memo to Council | PIC



AW Memo to Council | PIC



AW Memo to Council | PIC



AW Memo to Council | PIC



MEMORANDUM

To: Mayor and Council Members
From: Greg Meszaros, Director, Austin Water
Date: October 7, 2016

Subject: Austin Water Cost of Service Rate Study

The purpose of this memo is to provide the Mayor and Council with an overview of Austin Water's Cost of Service rate study.

Cost of Service Study Overview

Austin Water (AW) is conducting a comprehensive study to update and improve its methods for determining fair and defensible rates for its services. Austin Water recommended, and Council approved, Raftelis Financial Consultants (RFC) to conduct the 2016 Cost of Service rate study. The study will use water industry accepted Cost of Service (COS) principles that seek the most equitable ways to link the cost involved in serving each category of "class" of customer (e.g., residential, multi-family, commercial, industrial or wholesale) with the amount each pays.

In conducting a rate study, AW's objective is to balance and reconcile the interests of all its customers in order to develop equitable and defensible water rates. This means developing appropriate allocations of costs, while recognizing that any costs not covered by one customer class must be borne by the others. This process will include an extensive public involvement process to examine the methodology used to determine cost of service for all customer classes, discuss the impacts of key cost of service decision points, and develop recommendations.

Additionally, Austin Water will utilize an independent hearings examiner process similar to that used by Austin Energy in their recent rate setting. Austin Water will be working with the Purchasing Office to look at options for solicitation of these services or amending Austin Energy's Hearings Examiner contract. Any required approval from Council would be later this fall. Austin Water would expect the Hearings Examiner process to begin by February 2017. Once our COS study results and public involvement processes have been completed, the hearings examiner will provide an independent review of Austin Water's recommendations and provide a final report to the Council.



The City of Austin is committed to compliance with the Americans with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request.

The COS study is being conducted from September 2016 through May 2017. This timeframe aligns with the City's budget cycle. It is the Utility's plan to use the new rate methodology as the basis for AW's Fiscal Year 2017-2018 proposed rates however schedule uncertainties may extend the process beyond the Fiscal Year 2017-2018 rate adoption period. Attachments to this memo include details on the proposed timeline and public involvement committee process.

AW will routinely update the Water and Wastewater Commission on the progress of the rate study and will provide periodic updates to the City Council. Austin Water's project web page (<http://www.austintexas.gov/department/2016-cost-service-rate-study>) is an additional COS information resource.

If you require information or have questions please contact me or our COS lead Assistant Director David Anders.

cc: Elaine Hart, Interim City Manager
Robert Goode P.E., Assistant City Manager
David Anders, Assistant Director, Austin Water
Joseph Gonzales, Budget & Finance Manager, Austin Water

Attachments: **Proposed Cost of Service Timeline**
Public Involvement Committee Background



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Proposed Cost of Service Timeline

The COS study proposed timeline is shown below.

Public Involvement Meetings	Dates
Public Involvement Committee (PIC) and Wholesale Involvement Committee (WIC) Orientations	September 27, 2016
Retail and Wholesale Classes	October 5, 2016
Revenue Requirements	October 18 and November 8, 2016
Water Cost Allocation	November 29, 2016
Wastewater Cost Allocation	December 13, 2016
Reclaimed Water Cost Allocation	January 5, 2017
Rates and Customer Impacts	January 17 and January 31, 2017
Review of Study Results and Wrap-up	February 21, 2017
Hearings Examiner Process	Dates
Independent Review of Study Results	February – March 2017
Hearings Process	March – June 2017
Other Important Milestones	Dates
Final COS Study Report	April 28, 2017
Presentations of COS Study Final Results	May 2017
Final Hearings Examiner Report	June 2017
FY2017-2018 Proposed Operating Budget	July/August 2017
Rates Effective	November 1, 2017



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Public Involvement Committee Background

A Public Involvement Committee (PIC), which includes 2 representatives from all AW retail customer classes (e.g., residential, multi-family, commercial or industrial), has been established. PIC Members were selected from a diverse group of organizations with direct interest in the study. In addition to customer class representatives, the PIC will include representatives from the Water and Wastewater Commission, the Resource Management Commission, a representative from the environmental community, and a reclaimed water customer. The PIC will hear from subject matter experts, examine issues and advise AW on study issues. PIC members represent their customer class and are responsible for communicating with their constituency. The PIC is expected to meet approximately ten (10) times over the course of the study.

PIC membership will also include a Residential Customer Rate Advocate (the Advocate). The firm of NewGen Strategies & Solutions, LLC (NewGen) has been retained by the Utility to represent the interests of residential customers, and to conduct outreach and provide information to single family residential customers. The Advocate will participate on behalf of residential interests, review information from the study consultant, assess potential impacts on residential customers, and provide comments to Austin Water. In addition, the Advocate will be responsible for preparing a report containing recommendations for revenue requirement and cost allocation methodologies. The report will include a full discussion of the impacts of these recommendations on revenue requirements and rates. The Advocate will present the final report to the PIC, the Water and Wastewater Commission, City management, and the City Council.

The table below provides the current PIC membership:

Customer Class Representation	PIC Committee Member
Residential	New Gen Strategies – Rate Advocate Approved by City Council
Residential	Karyn Keese
Residential/Low Income	Lanetta Cooper
Multifamily	Kristen Arrona/Chuck Loy, Austin Apartment Association
Multifamily	Marcia Stokes
Commercial	Drew Scheberle, Greater Austin Chamber of Commerce
Commercial	Mary Guerrero-McDonald, BOMA
Industrial/Large Volume	Todd Davey, NXP
Industrial/Large Volume	Dan Wilcox/Dave Schneider, Samsung
Resource Management Commission	Commissioner James Dwyer
W/WW Commission Member	Vice-chair Chien Lee



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Customer Class Representation	PIC Committee Member
WWW Commission Member	Commissioner Jesse Penn
Environmental Community Member	Luke Metzger, Environment Texas
Reclaimed Customer	To be named

A separate Wholesale Involvement Committee (WIC), which includes representatives from each of AW's Wholesale customers, has also been established. The WIC will hear from subject matter experts, examine issues and advise AW on study issues. WIC members represent their agencies and their customers and are responsible for communicating with their constituency (e.g., board members and end-use customers). The committee is expected to meet approximately five (5) times over the course of the study.

All PIC and WIC meetings will be open to the public. Interested persons and members of special interest groups may attend. Meeting times and agendas will be posted on the City's calendar and the study web page.



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