

During your Wastewater Averaging Period restrict outdoor water use and conserve water to save money throughout the year.

## Find your Wastewater Averaging Period

1. Locate your **Bill Cycle Number** on your current water bill
2. Use your Bill Cycle Number on the schedule to the right to determine your Wastewater Averaging Period

## Wastewater Averaging Period 2020

Bill Cycle #	Beginning Date	Ending Date
12	11/14/2019	2/13/2020
13	11/15/2019	2/14/2020
14	11/16/2019	2/18/2020
15	11/18/2019	2/19/2020
16	11/19/2019	2/20/2020
17	11/20/2019	2/21/2020
18	11/21/2019	2/22/2020
19	11/22/2019	2/24/2020
20	11/25/2019	2/25/2020
1	11/27/2019	2/27/2020
2	12/2/2019	2/28/2020
3	12/3/2019	3/2/2020
4	12/4/2019	3/3/2020
5	12/5/2019	3/4/2020
6	12/6/2019	3/5/2020
7	12/7/2019	3/9/2020
8	12/9/2019	3/10/2020
9	12/10/2019	3/11/2020
10	12/11/2019	3/12/2020
11	12/12/2019	3/13/2020

PO0009-0088886



### Utility News

Bill Cycle 06

#### Read Dates

Next meter read date will be on or about 11/5/2019

Keep water use low this fall/winter & save year-round! Your wastewater averaging period is (12-06-2019 to 03-05-2020) and sets a cap on the volume of wastewater you will be billed each month for the next year. Visit [AustinWater.org](http://AustinWater.org) for more info.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

Do you have too many recyclables and very little trash? Did you know you can request an additional recycling cart at no cost and downsize your trash cart to save money? Call 512-494-9400 to request carts.

The City of Austin is now in Conservation Stage water restrictions. This means more flexibility in watering schedules and car washing at home. To find your watering day and get all the facts on Conservation Stage, visit [WaterWiseAustin.org](http://WaterWiseAustin.org).

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

### Contact Information

View or Pay online: [www.coutilities.com](http://www.coutilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 or visit [outagemap.austinenergy.com](http://outagemap.austinenergy.com). Please have your account number available.

### Summary of Service

CUSTOMER, JOHN DOE  
Service Address: 123 Residential Blvd  
**Account Number: 12345 67890**  
Invoice Number: 123456789

Bill Print Date  
Due Date

#### Previous Activity/Charges

Total Amount Due at Last Bill  
Payment received - Thank you

Previous Balance

#### Current Activity/Charges

Water Service  
Wastewater Service  
Clean Community Service  
Solid Waste Services Drainage Service  
Street Service

Current Balance

If Payment is received after due date, a late fee will be assessed.

#### Total Amount Due

Do Not Send Payment. Your Bill  
Electronic Autopayment on

Continued On

THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Account: 12345 67890

Make Checks payable to City of Austin.  
View or Pay online:  
[www.coutilities.com](http://www.coutilities.com)

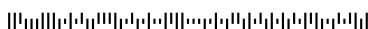
**Total Amount Due:**  
**Date Due:**

Penalty After Date Due:  
Total Due After 10/28/2019: \$  
CAP Contribution: \$  
Parks & Libraries Fund: \$  
Public School Energy Asst.: \$

Enter contributions and include in Total Paid → **Total Paid:** \$

Detach and include stub with your payment

P.O. Box 2267 Austin, TX 78783-2267



Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 10/28/2019.



AustinWater.org

