- DIRECTOR'S MESSAGE -

A busy second quarter is behind us.

During this quarter, Austin welcomed thousands of visitors for South by Southwest, including President Barack Obama and First Lady Michelle Obama. President Obama is the first sitting president to ever attend SXSW, one of Austin's signature events.

Besides working to make sure the festival was safe for residents, workers, concert-goers and visitors, the Austin Code Department has been kept busy by a number of other programs and projects.

For example, due to the changes made to the Short-Term Rental ordinance by City Council, our department has been making sure the public understands these changes and their responsibility in working with us to abide by them. In an effort to educate the public on these new changes, we have begun a social media campaign and held a very successful video Q&A to answer questions. In the third quarter, we will expand this educational campaign to reach more STR owners, managers and visitors.

Our Repeat Offender Program continues to grow; there are now 77 registered properties in the program.

We are conducting an internal evaluation related to the City Neighborhood Enhancement Team to determine 'next steps.'

While these are only a few highlights for this quarter, we are continuing to improve and help our department be better at achieving our mission. This report includes a more in-depth look at our performance this quarter. If you have any questions regarding its content, please feel free to contact us at (512) 974- 1970.

As always, if you see a possible code violation, call 3-1-1 or use the 3-1-1 mobile app. Remember, you can always report violations anonymously.

To get more information about our department, please connect with us on Twitter, Facebook, or Instagram.

Sincerely,

Carl Smart

- AUSTIN CODE BY THE NUMBERS -
FY 15/16 | JANUARY 1, 2016 - MARCH 31, 2016 | SECOND QUARTER

2016 VIOLATIONS

	Q2	YTD
COMPLAINT CASES		
	4,904	10,168
PROPERTIES THAT RECEIVED ONE OR MORE COMPLAINTS		
	3,666	8,307
VIOLATIONS FOUND		
Nuisance Abatement	807	1,656
Structural Condition	897	1,998
Land Use / Zoning	766	1,493
TOTAL	2,470	5,147
ENFORCEMENT ACTIONS TAKEN		
Notices of Violation Issued	1,238	2,669
Citations Issued	49	78
Orders of Abatement Issued	34	79
Referred to Building and Standards Commission	11	16
TOTAL	1,510	2,842

ACTIVE LICENSES Q2

WASTE HAULER   845/28%

BED AND BREAKFAST   5/<1%

ROOMING HOUSE   59/2%

MOTEL   47/2%

BOARDING HOUSE   32/1%

HOTEL   130/4%

MOBILE HOME PARK   36/1%

BILLBOARD   511/17%

1,999

SHORT-TERM RENTAL   1,318/44%

- FY 15/16 | Jan 1. 2015-March 31, 2015 | Code by the Numbers Report
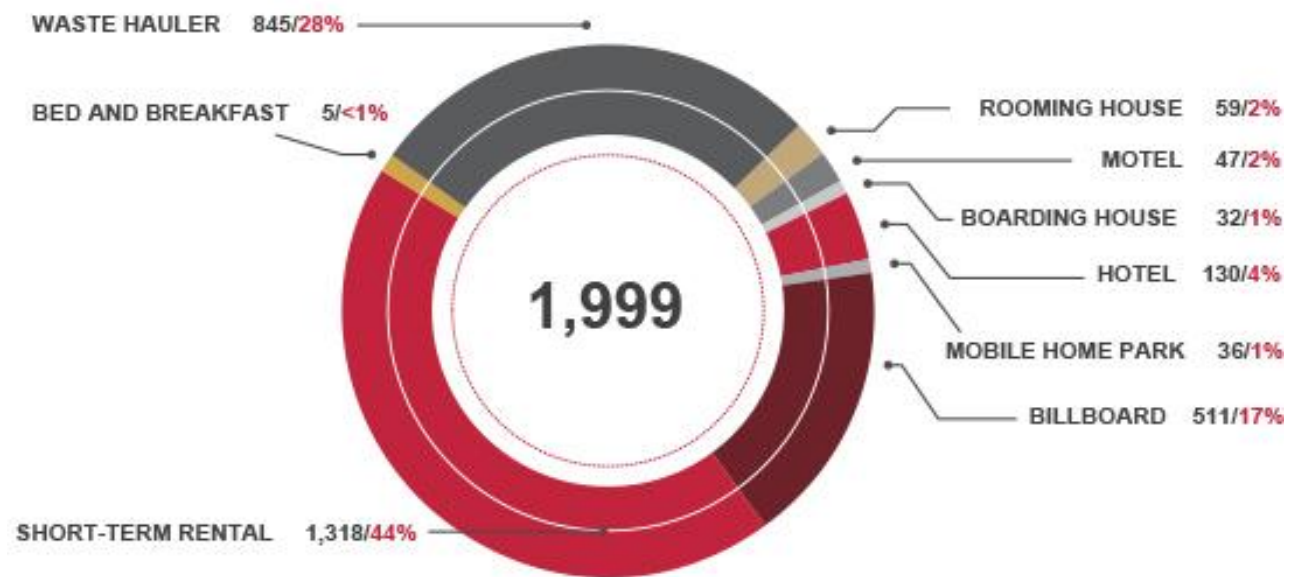
- [FY 15/16 | Jan 1. 2015-March 31, 2015 | Short-Term Rental Report](#)

- AUSTIN CODE PROGRAM UPDATE -
FY 15/16 | JANUARY 1, 2016 - MARCH 31, 2016 | SECOND QUARTER

REPEAT OFFENDER PROGRAM UPDATE

- [FY 15/16 | Jan 1. 2015-March 31, 2015 | Repeat Offender List](#)

- [FY 15/16 | Jan 1. 2015-March 31, 2015 | Repeat Offender Report](#)

SHORT TERM RENTAL UPDATE

On Feb. 23, the Austin City Council approved significant changes to the Short-Term Rental ordinance. The revised ordinance imposed new requirements for advertising, set occupancy limits, placed new requirements on those requesting STR licenses, and created a process for denying or suspending a license, along with an appeal process. The ordinance also set limits on the distance between Type 2 STRs, established requirements related to inspections, noise and music and prohibited certain types of

gatherings. Eventually, the ordinance will prohibit Type 2 short-term rentals in residential areas.

The Austin Code Department PIO team has launched an extensive STR public education and awareness campaign that includes printed materials, updates to the website, a video, ads, and other materials as well as social media postings to inform short-term rental property owners, managers, tourists and the general public about the new ordinance.

NEIGHBORHOOD ENHANCEMENT TEAM UPDATE

Currently, there is an internal evaluation process taking place that will allow us to determine 'next steps' for the City of Austin Neighborhood Enhancement Team pilot.

The NET pilot was implemented in February 2015 by City Council Resolution to evaluate ways to address code compliance health and safety issues and crime in neighborhoods that are part of the Restore Rundberg initiative. The pilot specifically was created to study the effects of using an integrated public, private and community approach to reducing blight and other quality of life issues within the targeted area of the North Lamar/Georgian Acres neighborhoods.

We will provide information at a later date on what happens next with NET.

VOLUNTEER PROGRAM

The Austin Code Community Volunteers kicked off its recruitment efforts by hosting a series of orientation/meet and greet sessions starting in August 2015. We held 8 such sessions throughout the course of the fall and winter with 32 prospective volunteers attending and a total of 48 interested parties who made contact during the course of the recruiting efforts. In addition to providing an opportunity to complete a program application and other necessary paperwork, prospective volunteers were able to learn more about the program and contribute invaluable feedback as to how the Austin Code Community Volunteers could improve their neighborhoods.

With the volunteer training and other program details finalized, we began holding training sessions in March 2016. To date, we've held 4 training sessions, with 13 volunteers attending. Our next session is scheduled for Thursday, May 12 from 6:00 - 8:00 pm at our Rutherford Lane campus. As we continue our recruiting and training efforts, we can't wait to see the many positive impacts the Austin Code Community Volunteers will achieve as the program gets up to full speed!

COMMUNITY ENGAGEMENT

January

- ACD participated in three Neighborhood meetings in East & South districts.
- Jeff Libby held three ACD Volunteer meet and greet to kickoff the Austin Code Volunteer program.
- ACD hosted a Cleanup on at a Mobile Trailer Park in the North District.
- Austin Code had a booth at the Reagan High School Career Fair to give away swag and educational material.

February

- ACD hosted a UT spring event meeting and Net Community conversations community meeting.
- ACD attended four Neighborhood meetings in the North, West and South districts Austin Code had a booth at Holi Hail (India Spring Festival to welcome

Spring) to meet the community to give away swag and educational material.

- ACD Code had a booth at the African American Heritage Festival where the community come together to enjoy food, live music, and games. Code gave away swag and educational material.

March

- ACD attended International High School to have an open communication with students about bullying, housing, code violation, food and language barriers. From Code's perspective we spoke to the students about how to identify code violations and how to report them anonymously.
- ACD conducted a cleanup in the North district.
- Jeff Libby conducted two ACD Volunteer Trainings.
- ACD attended one community meeting in the North district.

- STAY CONNECTED -

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