Thursday, February 11, 2010

Purchasing Office RECOMMENDATION FOR COUNCIL ACTION

Item No. 11

Subject: Authorize award, negotiation, and execution of a 12-month requirements service contract with COMPUTER SCIENCE CORPORATION, Houston, TX, for the purchase of software technology implementation services and training in an estimated amount not to exceed \$1,800,000.

Amount and Source of Funding: Funding is available in the Fiscal Year 2009-2010 Capital Budget for Austin Energy.

Fiscal Note: A fiscal note is attached.

For More Information: Art Acuña, Senior Buyer/322-6307

Purchasing Language: Best evaluated proposal meeting requirements of three proposals received.

MBE/WBE: This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority Owned and Women Owned Business Enterprise Procurement Program) by meeting the goals with 10.50% MBE and 11.00% WBE subcontractor participation.

Boards and Commission Action: Recommended by Electric Utility Commission.

This contract is to provide software installation services, technical services, training and ancillary software for the implementation of Oracle's Utility Mobile Workforce Management (MWM) software to be used by Austin Energy's (AE) Electric Service Delivery (ESD) business unit. AE is purchasing the Oracle Utility MWM software under a separate contract directly from Oracle through the State of Texas, Department of Information Resources (DIR).

This contract is needed to implement and configure the MWM software at AE. The complexity and the amount of technical resources needed to implement the Oracle MWM software in AE's environment requires a supplier with related expertise to provide the needed implementation services. Oracle Corporation does not implement its own software systems the size needed in AE's Utility environment. Oracle Utility MWM system software for Utilities is best installed and implemented by experienced and resource abundant technology firms like Computer Science Corporation (CSC). The new MWM system implemented by CSC using Oracle's Utility MWM software will improve AE's existing and operational capabilities including resource scheduling and routing, automatic vehicle location (AVL) integration, Mobile Map integration and automated mobile dispatching for AE's ESD crews.

An Austin Energy team with IT expertise evaluated the proposals based on (1) System Concept and Proposed Solution; (2) Business Experience & Qualifications - number of years implementing Oracle SPL at Utilities similar to AE, experience implementing Oracle SPL at Utilities, number of Oracle SPL successful implementations; (3) Personal Experience & Qualifications - number of years implementing Oracle SPL at Utilities similar to AE, experience implementing Oracle SPL at Utilities, direct experience working with an electric utility; (4) Vendor Terms and Conditions Total; and (5) Total Evaluated Cost.

MBE/WBE solicited: 5/9 MBE/WBE bid: 0/0

PRICE ANALYSIS

- a. Three proposals were received. However, CSC was the only proposal who met the MBE/WBE compliance plan requirements.
- b. One hundred sixty notices were sent, including five MBEs and nine WBEs. Three proposals were received, with no response from MBE/WBEs.
- c. This is the first purchase of its type; therefore, there is no pricing history available.

APPROVAL JUSTIFICATION

- a. Best evaluated proposal meeting requirements.
- b. The Purchasing Office concurs with Austin Energy's recommended award.
- c. Advertised on the Internet.