Thursday, December 16, 2010

Purchasing Office   Item No. 47
RECOMMENDATION FOR COUNCIL ACTION

Subject: Authorize award, negotiation, and execution of a 12-month contract with FDM SOFTWARE, LTD, North Vancouver, BC, for software maintenance and services in an amount not to exceed $127,958, with four 12-month extension options in an amount not to exceed $130,788.20 for the first extension option, $133,689.16, for the second extension option, $136,662.63 for the third extension option, and $139,710.45 for the fourth extension option, for a total contract amount not to exceed $668,808.44. FDM Software, LTD, is the sole source provider for these services.

Amount and Source of Funding: Funding in the amount of $127,958 is available in the Fiscal Year 2010-2011 Operating Budget of Financial and Administrative Services Department, Combined Transportation and Emergency Communications Center (CTECC). Funding for the extension options is contingent upon available funding in future budgets.

Fiscal Note: There is no unanticipated fiscal impact. A fiscal note is not required.

For More Information: Mick Osborne, Specialist Sr. Buyer/974-2995

MBE/WBE: This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority Owned and Women Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.

This contract is for continued maintenance and support of the Records Management System (RMS) in use by the Austin Fire Department (AFD) and the Department of Emergency Medical Services (EMS). This system has been in use since 2000. It replaced a number of separate manual and computerized databases. This RMS performs many functions including, but not limited to the following:

-Eliminates duplicate entry of data by capturing it at the source
-Provides access to critical information in emergency situations, such as building plans of structures and locations of fire hydrants
-Tracks and manages key personnel data, employee performance data, training activities, resource and facility records, work orders, vehicle maintenance tasks, etc.
-Maintains shift schedules, training goals and certification requirements, lists of inventories, hazardous materials data, fire inspections data, code violations noted, etc.
-Produces reports to management, the State (Texas Department of Health, Texas Fire Incident Reporting System, and Texas Emergency Management), federal agencies (Federal Emergency Management), and medical institutions, including statistics and trend data
-Allows automatic input of incident data from Computer Aided Dispatch (CAD) Systems without operator intervention
-Maps areas affected by different type of fires and emergency medical incidents

FDM is the sole source for this proprietary software system. They are the only party authorized to work on, upgrade, migrate, or support the system. No other vendor is authorized to access or alter the databases or software code.