

Late Backup

## TEXAS DEPARTMENT OF PUBLIC SAFETY

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OCTOBER 7, 2015

## FINGERPRINT APPLICANT SERVICES OF TEXAS (FAST) PROGRAM

The Department of Public Safety (DPS) entered into an exclusive contract with MorphoTrust USA on June 6, 2015 to provide statewide electronic fingerprinting services for applicants. The DPS had a previous contract with MorphoTrust USA from August 2005 to June 2015 to provide the same applicant fingerprinting services. A solid foundation has been built across Texas over the last ten years for our customers to schedule and attend fingerprinting appointments. Customers utilizing the FAST program can expect a 98% classifiable rate which means quality prints, less rejections, confidentiality and quick responses.

In the Austin area, we have four (4) locations and ten (10) electronic fingerprint capturing units to serve our customers. DPS has worked diligently with MorphoTrust USA to identify locations that allow for fast, efficient and convenient fingerprinting services. DPS and MorphoTrust USA both take pride in providing the best services possible, if you have an event occurring where thirty (30) or more applicants are present at a single time and location we can provide onsite services.

To begin the fingerprinting process the applicant for authorized purposes can visit [www.identogo.com](http://www.identogo.com) to schedule an appointment online. The schedule module is user friendly and provides clear instructions for the applicant to follow. If the applicant prefers to speak with a customer service representative they can contact the FAST call center at 1-888-467-2080. Once the applicant has been scheduled for an appointment all they need to do is arrive on-time to their appointment and present a valid form of identification. Once the technician verifies identity, the electronic fingerprinting and a digital photograph will be captured. The applicant will be provided a receipt to acknowledge completion. On average, each fingerprinting session take six (6) to (8) minutes to complete.

Within forty-eight (48) to seventy-two (72) hours of fingerprinting, the designated authorized recipient at the City of Austin will receive the Texas and FBI criminal history results for adjudication. DPS will provide the results through an online Clearinghouse which allows authorized users the ability to review records, set subscriptions for "Rap Back" (future arrest notification) and manage workflow. If you have any questions or want our training unit to provide a detailed session on any of our applications, please contact [Donald.Farris@dps.texas.gov](mailto:Donald.Farris@dps.texas.gov) or at 512-424-2078.

Thanks.

Don Farris  
Texas Department of Public Safety  
Crime Records Service  
Manager, Access & Dissemination Bureau

**RESOLUTION NO.**

**BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:**

The City Manager is directed to initiate an amendment to City Code Chapter 13-2, addressing public safety measures related to background check requirements for Transportation Network Company (TNC) drivers, and to bring the amendment to the Mobility Committee for consideration no later than November 16, 2015.

**BE IT FURTHER RESOLVED:**

The City Manager is directed to incorporate the following requirements into the public safety Code amendment:

- Align the background check process for TNC drivers with the background check process for taxi drivers, so that the check is conducted nationwide for both types of drivers.
- Align the driver eligibility standards for TNCs with those for taxis so that a history of certain offenses is treated the same with regard to eligibility to drive.
- Add a fingerprinting requirement for TNC drivers that collect the same fingerprint information for TNC drivers as is collected for taxis and other ground transportation drivers.
- Authorize the Austin Transportation Department to contract with a third party to manage the fingerprinting and background check process for ground transportation companies, including TNCs, so that the process is completed quickly and does not create barriers for onboarding drivers.

**ADOPTED:** \_\_\_\_\_, 2015      **ATTEST:** \_\_\_\_\_

Jannette S. Goodall  
City Clerk

**RESOLUTION NO.**

**BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:**

The City Manager is directed to initiate an amendment to City Code Chapter 13-2 establishing fees for Transportation Network Companies (TNCs) with the following provisions and to bring the proposed amendment back to the Mobility Committee for consideration no later than November 16, 2015:

Each TNC operating in the City of Austin shall pay an annual fee that is either of the following, at the option of the company:

- (1) The total of the permit fee paid by taxicab companies times the number of persons driving for the TNC; or
- (2) One (1) percent of the TNC's annual local gross revenues.

**BE IT FURTHER RESOLVED:**

The proposed Code amendment shall also include the following provision:

TNCs with a total number of drivers that is less than the number of taxicab permits for the smallest taxicab company may elect to pay a fee according to a graduated per driver fee schedule determined by the Transportation Department that is less than the permit fee paid by taxicab companies.

**ADOPTED:** \_\_\_\_\_, 2015

**ATTEST:** \_\_\_\_\_

Jannette S. Goodall  
City Clerk

## Taxicab Regulation versus Transportation Network Company Agreements

[illegible]

### Ground Transportation Regulatory Requirement Comparison

	TNC	Taxi	Limo/Sedan	Charter	Pedicab	Shuttle	Airport Shuttle	ELSV	Tours & Sightseeing	Horse-Drawn Carriage
Franchise		X								
Permit Limit		X			X			X		
Ground Transportation Vehicle Safety Inspection		X	X	X	X	X	X	X	X	X
State Motor Vehicle Inspection	X	X	X	X		X	X	X	X	
Regulated Fares		X	X							
Minimum Fare		X	X							
Stretched Vehicle			X							
Minimum Fleet Size		X				X				
Street Hail		X			X	X		X		X
Reservation Required	X		X	X			X		X	
Chauffeur Permit Required to Operate Vehicles		X	X	x*	X	X	X	X	X*	X
Criminal Background to City		X	X	x	X	X	X	X	X	X
Permit Cost	\$0	\$450 ea	\$350-\$400	\$350-\$400	\$250 ea	\$350-\$400	\$350-\$400	\$350 ea	\$350-\$400	\$250 ea
Passenger Minimum				X			X		X	
Passenger Maximum		X			X			X		X
Independent Contractor	X	X	X	X	X		X	X	X	

\*Operators of vehicles with a capacity of 16 or more passengers must possess a CDL with passenger endorsement and are not required to secure a chauffeur permit

