



Austin-Travis County EMS

2015 Flood After Action Report





East Austin and Southeast Travis County

- Austin – Travis County EMS Special Operations Team staffed and deployed 5 Boat Teams to the area
- EMS rescue and Command resources were deployed in southeast areas of the City of Austin and southeast Travis County. Rescues were accomplished using rescue swimmer evacuations and boat operations
- The State through Emergency Medical Taskforce (EMTF) requested the AmBus which was deployed to Hays County and moved 20 nursing patient that were in danger to Travis County. These patient were then returned on November 9 through a similar request by the Ambus.





Communications and EOC

- For the first 16 hours of the event (08:00 – Midnight) EMS Communications answered 445 9-1-1 calls for assistance in comparison to the same time period a week earlier which was 345.
- This resulted in 380 incidents, of which, 37 were rescue-related call types. These incidents resulted in 531 total unit responses.
- In order to keep a maximum number of EMS resources available throughout the system, the patient transport protocols were modified by the Office of the Medical Director (OMD). The below modifications were made.
 - EMS units transport to the closest appropriate hospital.
 - Fire Department / EMS Command Units sent first to traffic accidents with no or unconfirmed injuries. Ambulance only sent with confirmed injuries.
- This protocol was implemented at approximately 10:30 a.m. and was rescinded at 5:00 p.m. The changes were evaluated every hour.



SHELTERING OPERATIONS

- EMS community health paramedics began meeting with people impacted by the flood in the shelter, the neighborhoods, and at the Flood Assistance Center in the following days. The community health paramedics assisted those affected in getting replacement medications, contacting their physicians and arranging clinic visits for several days after the flood.
- EMS staff assisted in establishing an ICS structure at the Flood Assistance Center