AUSTIN CITY COUNCIL
AGENDA

Recommendation for Council Action (Purchasing)

Austin City Council		Item ID:	55877	Agenda Number	33.

Meeting Date:	March 31, 2016
Department:	Purchasing

Subject

Authorize negotiation and execution of a 36-month contract through The Cooperative Purchasing Network with CARAHSOFT TECHNOLOGY CORP for the purchase of QlikView software licenses and maintenance for business intelligence applications in an amount not to exceed $400,000, with three 12-month extensions options in an amount not to exceed $100,000 per extension option, for a total contract amount not to exceed $700,000.

Amount and Source of Funding

Funding in the amount of $88,889 is available in the Fiscal Year 2015-2016 Operating Budgets of various City departments. Funding for the remaining 29 months of the initial contract period and extension options is contingent upon available funding in future budgets.

Fiscal Note

There is no unanticipated fiscal impact. A fiscal note is not required

Purchasing Language:	Cooperative Purchase
Prior Council Action:	
For More Information:	Gil Zilkha, Contract Administrator, 512-974-2696
Boards and Commission Action:	
Related Items:	
MBE / WBE:	This cooperative contract was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9D Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods and services required for this contract, there were insufficient subcontracting opportunities; therefore, no subcontracting goals were established.

Additional Backup Information

The contract is for QlikView user licenses including ongoing maintenance. QlikView is a reporting and analysis business intelligence tool which has been used by the Austin Fire Department (AFD) since 2008. The first QlikView applications focused on analyzing payroll data to better understand AFD overtime costs and to analyze financial information from the City's financial system, leading to more accurate budget forecasts. Other QlikView applications in use include various human resource documents (diversity, seniority, leave use, residency), supply chain (supply orders, warehouse inventory, purchase orders), and, importantly, the analysis of incident data. This application allows AFD to more effectively analyze the geographic component of their data. Because it is easy to use, AFD has enjoyed exceptionally high user adoption: over 800 unique users in 2015, or 70% of all Fire Department employees. AFD has documented multiple qualitative and quantitative performance improvements regarding faster customer service, more effective completion of AFD work, improved data, and cost savings.

Because of the benefits and ease of use experienced by AFD, numerous other City Departments including Municipal Court, the Austin Police Department, and the Communication and Technology Management Department's Combined Transportation, Emergency and Communications Center would like to begin using this tool to provide them with quick access to data in support of their critical functions as well as to replace an obsolete system which is not compliant with Criminal Justice Information System standards. AFD has excess server capacity and their long experience has demonstrated that existing staff can handle development and support of this tool, eliminating the need to contract for expensive professional services in support of this deployment. For those departments needing easier access to their data, QlikView promises a very high return on investment, as it has with AFD.

The contract used by AFD for this tool is good through the end of this year; however, it does not have enough funding for the additional departments, so a new contract is needed to allow its use by these additional City departments.