

A G E N D A



Recommendation for Council Action (Purchasing)

Austin City Council	Item ID:	55914	Agenda Number	44.
Meeting Date:	March 31, 2016			
Department:	Purchasing			
Subject				
<p>Authorize negotiation and execution of a 24-month contract with UNISYS CORPORATION to provide for the migration of legacy systems into the Application Management and Data Automation (AMANDA) case management software system, expansion of online services for citizens via the public-facing AMANDA Portal, integration between AMANDA and other systems, and improvement in internal processes for all departments using the AMANDA system in an amount not to exceed \$2,410,000, with three 12-month extension options in an amount not to exceed \$1,175,000 each, for a total contract amount not to exceed \$5,935,000.</p>				
Amount and Source of Funding				
<p>Funding in the amount of \$1,737,107 is available in the Fiscal Year 2015-2016 Capital Budget of the Communications and Technology Management Department. Funding in the amount of \$607,893 is available in the Fiscal Year 2015-2016 Development Services Department's Capital Budget. Funding in the amount of \$65,000 is available in the Fiscal Year 2015-2016 Capital Budget of the Watershed Protection Department. Funding for the extension options is contingent upon available funding in future budgets.</p>				
Fiscal Note				
A fiscal note is attached.				
Purchasing Language:	Sole Source			
Prior Council Action:				
For More Information:	Jim Howard, Corporate Purchasing Manager, 512-974-2031			
Boards and Commission Action:				
Related Items:				
MBE / WBE:	This contract is exempt from City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established.			
Additional Backup Information				

The contract is in support of the Application Management and Data Automation (AMANDA) software system which was implemented by the City in the spring of 2007. The AMANDA case management software system manages, tracks and produces reports on land development and review activities including permits, trade licenses, escrow, inspections, neighborhood planning, zoning and all activities in the One Stop Shop. In addition, it manages, tracks and produces reports for Austin Code Department activities such as housing and zoning violations and Health and Human Services Environmental Health Services Division activities such as restaurant and pool inspections and rodent control.

The City currently faces a backlog of requests for enhancements related to the AMANDA system. The contract with Unisys Corporation (Unisys) will allow migration of additional legacy systems into AMANDA, expansion of online services to citizens, enhancements to existing processes in AMANDA, and inclusion of processes not currently in AMANDA. There are a number of projects planned to improve service delivery and automation. The goal is to move these systems and others into a single case management system to gain efficiency through the use of a common platform across multiple departments.

Unisys is a strategic partner of the owner of the AMANDA application, Communication Systems Design Center (CSDC) Systems, Inc., and is the only company authorized to perform such services. The source code for the AMANDA application and the use of the data model are contractually controlled by CSDC Systems, Inc. There are no other entities, companies or individuals that can legally provide services for the application client interface other than Unisys.

Unisys' assistance is being sought to supplement the resources of Communication and Technology Management and One Stop Shop departments. Council Resolution 20140828-089 directed the City Manager to expand the use of the AMANDA system by all departments that participate in the development review process. Council Resolution 20150402-014 directed the City Manager to address reforms included in the Zucker Report which has created an extensive backlog of technology requests. Examples of these requests include: incorporation of all development review processes into AMANDA, expansion of online services to citizens for all One Stop Shop departments, integration of disparate information technology systems, and provisioning of mobile technologies to both City staff and citizens. Prioritization of the proposed projects will be determined by the Case Management Governing Board and the AMANDA Operating Board.