

A G E N D A



Recommendation for Committee Action

Audit and Finance Committee

Item ID

56730

Agenda Number

3.

Meeting Date:

4/11/2016

Department:

City Auditor's Office

Subject

City of Austin Utility Customer Care Audit, which evaluated the customer service provided by Austin Energy to City utility customers (City Auditor). [Notes: SPONSOR: Mayor Pro Tem Kathie Tovo, CO 1: Council Member Ellen Troxclair]

Amount and Source of Funding

Fiscal Note

Purchasing Language:

Prior Council Action:

For More Information:

Boards and
Commission Action:

MBE / WBE:

Related Items:

Additional Backup Information