

CITY OF AUSTIN, TEXAS

INFORMATION TECHNOLOGY

Transforming your city with best-managed technology

City of Austin AMANDA System

Community Technology and Telecommunications Commission

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- AMANDA used by 20 Departments including....
 - Development Services Department
 - Austin Water
 - Austin Code Department
 - Austin Energy
 - Health and Human Services Department
 - Watershed Protection Department
 - Austin Transportation Department
- The technology is: Database, Back Office, Public Portal
- V6 Upgrade

- Examples of DSD use of AMANDA
 - Plan Review
 - Permitting
 - Case Management
 - Licensing
 - Financial Management

- Two major active projects
 - Austin Build + Connect Portal abc.austintexas.gov (AMANDA)
 - ePlan Electronic Plan Review (ProjectDox)
- Unisys active projects
 - Underground Storage Tanks
 - Fiscal Surety
 - Fee Redesign POC
- Unisys planned projects
 - Fee Redesign Implementation
 - Arborist Redesign
 - Zoning Redesign (PAZ)
 - Historic Preservation (PAZ)
 - and others from the project backlog

- Evaluating improved hardware and connectivity
 - Moving to tablets
 - MiFi with T-Mobile
 - Netmotion
- Other Complementary Projects
 - Socrata
 - Civic Insight
 - QLess
 - Permit Center Video Wall

- The User Experience
 - Engaging 3rd parties
 - Mobility

Department > Permits > Interactive Development Review Permitting and Inspection

Home
 Public Search
 Mixed Construction Permits
 Apps for Permits/Cases
 Right of Way Permits
 Assn. Permit
 My Permits/Cases
 My Applications
 My Bills
 My Licenses
 My Inspections
 My Records
 My Profile
 Your Help
 Login
 AustinTexas.gov Home

Austin Build + Connect

STEP 1 OF 7 - SELECT APPLICATION TYPE

- Residential - Electrical Permit Auxiliary Power
- Residential - Electrical Permit Upgrade
- Residential - Electrical Permit Replace
- Residential - Electrical Permit Special Inspection Program
- Residential - Mechanical Permit Change Out
- Residential - Mechanical Permit Repair
- Residential - Plumbing Permit Auxiliary Water
- Residential - Plumbing Permit Change Out
- Residential - Plumbing Permit Culvert/Tank Abandonment
- Residential - Plumbing Permit Inspection
- Residential - Plumbing Permit Repair
- Commercial - Electrical Permit Upgrade
- Commercial - Electrical Permit Auxiliary Power
- Commercial - Electrical Permit Special Inspection Program
- Commercial - Electrical Permit Repair
- Commercial - Mechanical Permit Repair
- Commercial - Plumbing Permit Auxiliary Water
- Commercial - Plumbing Permit Culvert/Tank Abandonment
- Commercial - Plumbing Permit Inspection
- Commercial - Plumbing Permit Repair

Leave us a message!

- Creation of online services for:
 - Austin Center for Events
 - ROWMAN Replacement (Austin Transportation Dept)
 - Austin Code Department
 - Austin Water
 - Health and Human Services Department
- Better Maps

- ProjectDox
- GeoCortex
- 311
- EDIMS

- Staff augmentation
 - Unisys
 - Contractors
 - Temps

- Application satisfaction survey
- Capability roadmap

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