

Crisis Intervention Team

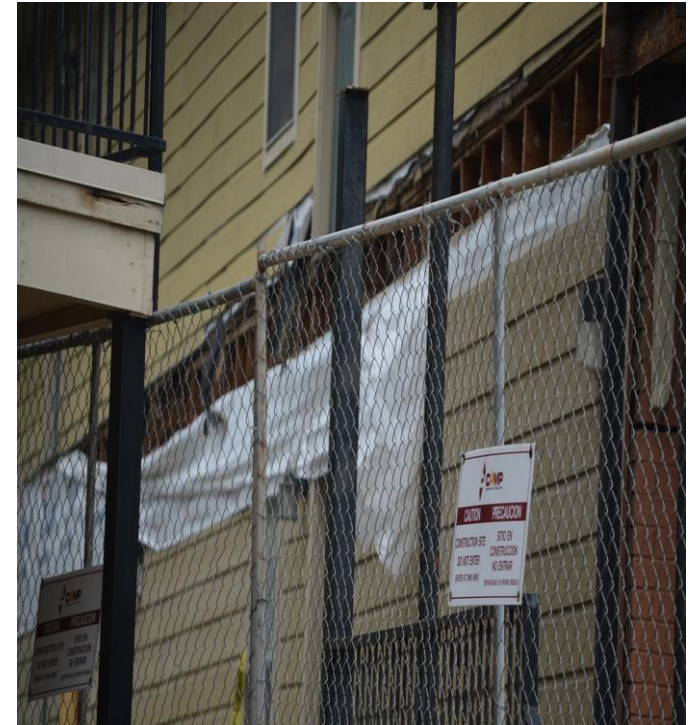
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AUSTIN PUBLIC HEALTH
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Background

- ▶ Disaster Response – Neighborhood Services Social Workers
 - ▶ 2005 Hurricanes Katrina and Rita
 - ▶ 2008 Hurricanes Ike and Gustav
 - ▶ 2012 Wood Ridge Apartments balcony collapse
 - ▶ 2013 Dove Springs flood – over 150 families assisted by COA, Travis County, and non-profit agency social workers
- ▶ Crisis Intervention Team
 - ▶ APH requested Council add new positions in FY15 budget
 - ▶ 3 Social Workers, 1 Supervisor were funded
 - ▶ Housed at Rosewood Zaragosa Neighborhood Center



*The balcony collapse at the Wood Ridge apartments left a hole in the building's structure.
PHOTO BY ROBB JACOBSON FOR KUT NEWS*

Disaster Response: Long-term Recovery



- ▶ Staff the Flood Assistance Center
- ▶ Relocate Emergency Shelter guests
- ▶ Collaborate with American Red Cross, Travis County HHS, NHCD and other COA departments
- ▶ Over 60 households assisted after 2015 flood, including: locating housing, rental and deposit assistance, furniture replacement, connection to providers for home repair

Emergency Preparedness Planning

- ▶ Coordination with external partners – Travis County HHS, American Red Cross, Austin Disaster Relief Network (ADRN), Catholic Charities, Onestar, United Methodist Committee on Recovery (UMCOR), Upbring, Travis Austin Recovery Group (TARG), Central Texas Volunteer Organizations Active in Disaster (VOAD)
- ▶ Working with Ending Community Homelessness Coalition (ECHO) to build out Service Point, the homeless management database, for disaster response
- ▶ Planning within Austin Public Health and other City of Austin Departments: Homeland Security and Emergency Management (HSEM), Code Compliance, Neighborhood Housing and Community Development

When there is no disaster:

- ▶ Tenant Relocations – Emergency Tenant Relocation Plan
- ▶ Referrals from other City Departments / Citizen Action Forms (CAF's)
- ▶ Assist the Neighborhood Services Unit in transitioning people out of poverty, support CSBG services
- ▶ Success Story

