

AGENDA



Recommendation for Council Action

AUSTIN CITY COUNCIL

Regular Meeting: October 5, 2017

Item Number: 017

Purchasing Office

Authorize negotiation and execution of a multi-term contract with Infor (US), Inc., to provide maintenance and support for water and pipeline software, for up to three years for a total contract amount not to exceed \$1,052,565. (Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established.)

Fiscal Note	Funding in the amount of \$340,537 is available in the Fiscal Year 2017-2018 Operating Budget of Austin Water. Funding for the remaining contract term is contingent upon available funding in future budgets. A fiscal note is not required.
Purchasing Language	Sole Source.
For More Information	Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov or to the buyer, Jim Howard, at 512-974-2031 or Jim.Howard@austintexas.gov .
Council Committee, Boards and Commission Action	September 13, 2017 - Recommended by the Water and Wastewater Commission on a 9-0 vote, with Commissioner Blanding absent and Commissioner Lee off the dais.
Client Department(s)	Austin Water.

Additional Backup Information:

The contract will provide maintenance and support for the Infor/Hansen asset management software being used by Austin Water pipeline operations and the Infor/Enterprise Asset Management (EAM) software being used by Austin Water treatment operations. The software is used for tracking and recording service requests, work orders, and asset inspections for the linear and vertical assets of Austin Water. Both of these critical asset management products have been in use at Austin Water since the mid 1990's. Austin Water is heavily dependent upon this software for daily activities of dispatching work crews and tracking the maintenance history of critical assets. In addition, the software application is the prime source of information for analysis of operations utilizing the data in the Austin Water Business Intelligence solution. The software application is integrated with the Austin Water geographic information system application, and is also integrated with the City billing application.

Austin Water uses the EAM concurrent licenses for their asset management modules, the advanced reporting named author seats, the advanced reporting consumer seats, and the calibration modules in the daily operations of the water and wastewater treatment business segments.

Infor (US), Inc. is the sole developer of this software and retains copyrights and proprietary responsibility over this software. New versions, updates, fixes and maintenance of the original core product can only be provided by Infor (US), Inc.

The current maintenance contract for both products expires on November 15, 2017. Average annual spending on the current contract over the past five years was \$738,427. Costs are related to upgrades, new versions, training and other items of software maintenance.

Austin Water is heavily dependent upon this software for the daily activities of operating the water and waste water treatment plants in the tracking of maintenance history of plant assets. In addition, the application is the prime source of information for analysis of operations utilizing the data in the Austin Water Business Intelligence solution. Austin Water would be unable to perform critical maintenance functions without this software.

Infor (US), Inc.				
	Contract Term	Contract Amount	Contract Amendment	Revised Amount
Initial Term	1	\$ 340,537	n/a	n/a
Extension Option 1	1	\$ 350,753	n/a	n/a
Extension Option 2	1	\$ 361,275	n/a	n/a
TOTAL	3	\$ 1,052,565	\$ -	\$ -