

A G E N D A



Recommendation for Council Action

Austin City Council	Item ID	74423	Agenda Number	43.
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Meeting Date:	9/28/2017	Department:	Purchasing
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Subject

Authorize negotiation and execution of a contract through the National Joint Powers Alliance cooperative purchasing program with Tyler Technologies, Inc., to provide a public health inspection and permitting software, including maintenance and support, with an initial term of three years and two one-year extension options, for a total contract amount not to exceed \$655,289.

Amount and Source of Funding

Funding in the amount of \$203,500 is available in the Fiscal Year 2016-2017 Operating Budget of Austin Public Health. Funding for the remaining 35 months of the initial contract term and extension options are contingent upon available funding in future budgets.

Fiscal Note

A fiscal note is not required.

Purchasing Language:	Multiple cooperative purchase programs were reviewed for these services. The Purchasing Office has determined this contractor best meets the needs of the department to provide the services required at the best value for the City.
Prior Council Action:	
For More Information:	Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@ austintexas.gov or to Elisa Folco, at 512-974-1421 or Elisa.Folco@ austintexas.gov
Council Committee, Boards and Commission Action:	
Related Items:	
MBE / WBE:	This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established.

Additional Backup Information

The contract is for the purchase, implementation, and support of a public health inspection and permitting “Software as a Service” (SaaS) solution for Austin Public Health (APH). This software will enable APH Environmental Health Services division sanitarians to perform in-field restaurant inspections using a mobile-responsive application. This will allow migration from a paper-based process to a fully digital process. Efficiencies will be gained in number and accuracy of inspections performed as well as reporting capabilities. The software also has an online customer portal which will allow customers to submit and renew permit applications online.

The contract will provide implementation services, a public portal, and 65 software licenses for APH Environmental Health Services staff, including ongoing maintenance and support.

This is a new contract. The number of user licenses is based on the 65 staff in the Environmental Health Services division.

The National Joint Powers Alliance cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State’s volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

A delay in approving or failure to approve this contract will result in the continued use of an inadequate and inefficient data management system which creates duplication of work efforts, inadequate reporting, does not meet the needs of the department and results in grossly inefficient use of resources and unnecessary costs. Failure to approve this contract may result in the inability to meet the department’s key performance indicator of 2.0 inspections per year for all food establishments. This may result in reduced public health protections and increased incidents of food borne illness.

Tyler Technologies, Inc.				
	Contract Term	Contract Amount	Contract Amendment	Revised Amount
Initial Term	3	\$ 461,624	n/a	n/a
Extension Option 1	1	\$ 94,532	n/a	n/a
Extension Option 2	1	\$ 99,133	n/a	n/a
TOTAL	5	\$ 655,289	\$ -	\$ -