

Customer Driven. Community Focused.



General Manager's Report

Jackie A. Sargent

Austin Energy Utility Oversight Committee
November 13, 2017





Report Agenda

- Financial Highlights
- Operational Highlights
- Regulatory Update
- Upcoming Items for Council
- Employee Recognition
- Questions



Financial Highlights

	Sept. 2017 (\$000)*	Sept. 2016 (\$000)*	Variance (\$000)
Budget Based Revenues	\$1,373,227	\$1,395,544	(\$22,317)
Budget Based Expenses	\$1,344,869	\$1,341,891	(\$2,978)
Cash Balance	\$404,515	\$348,413	\$56,102
Outstanding Commercial Paper	\$146,097	\$87,733	\$58,364
Debt Service Coverage	3.1	3.1	-
Days Cash on Hand	202	197	5
Total Number of Customers	472,701	461,345	11,356

* *Unaudited, subject to adjustment*

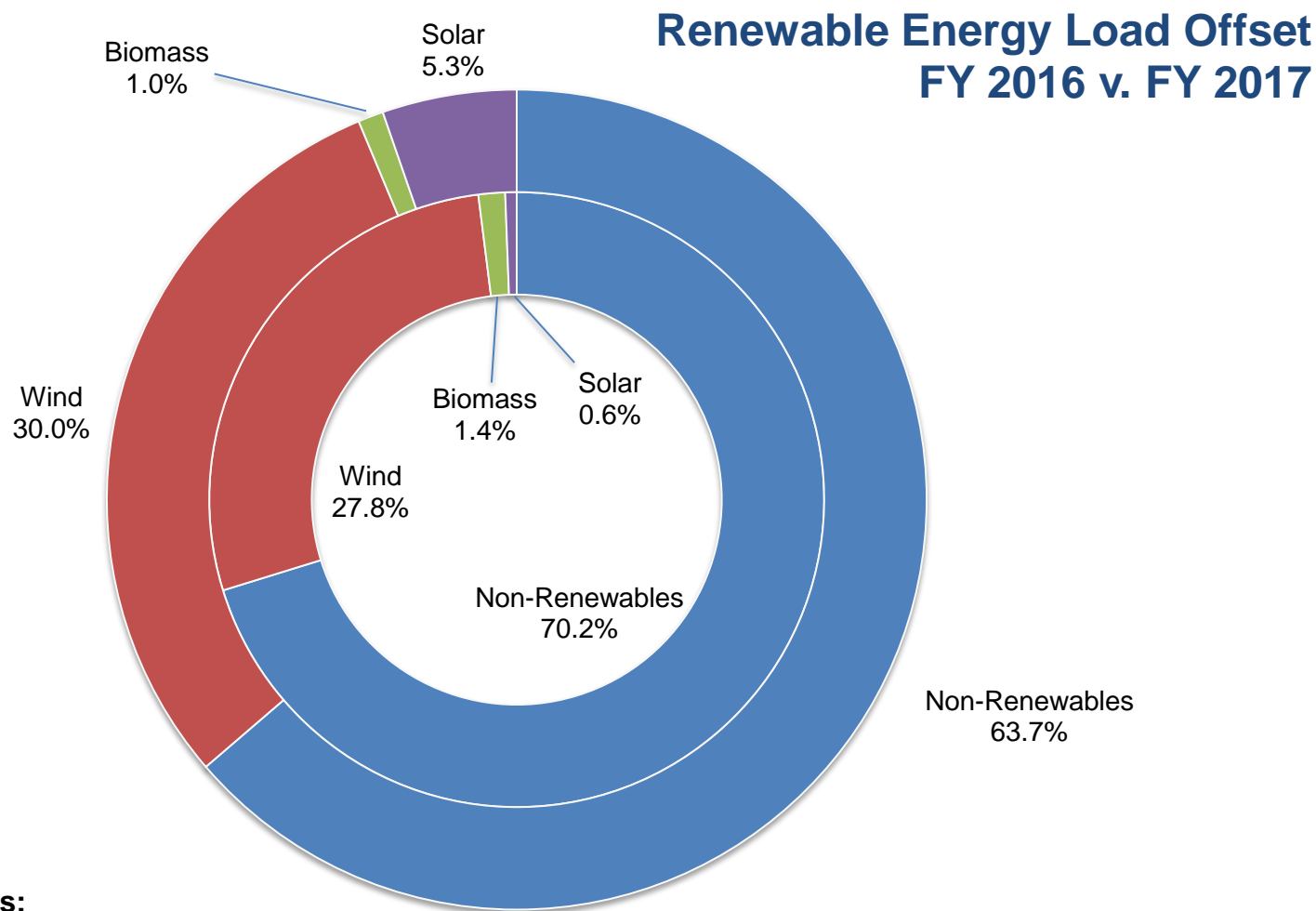
Strategic Plan Links:

AE: Business Excellence, Financial Health

COA: Economic Opportunity; Government that Works



Operational Highlights: Renewables



Strategic Plan Links:

AE: Environment

COA: Economic Opportunity; Government that Works; Health



Operational Highlights: Availability

Commercial Availability		
Generation Source	Monthly Commercial Availability Sept. 2017 (%)	Seasonal (June-Sept.) Commercial Availability Target (%)
Decker Steam Units	96.65	95.00
Sand Hill Combined Cycle	100.00	95.00
Fayette	100.00	97.00
South Texas Project	100.00	100.00

Start Success		
	Sept. 2017 (%)	Target (%)
Simple Cycle Units	99.1	99.00

Strategic Plan Links:

AE: Business Excellence, Financial Health
COA: Economic Opportunity & Affordability



Operational Highlights: Safety

	FY to Sept. 2017	Previous FY to Sept. 2016	Industry Comparison	Target
Recordable Incident Rate*	2.67	2.62	2.40	0
Lost Time Incident Rate*	0.89	0.52	0.70	0
*per 100 employees				

Strategic Plan Links:

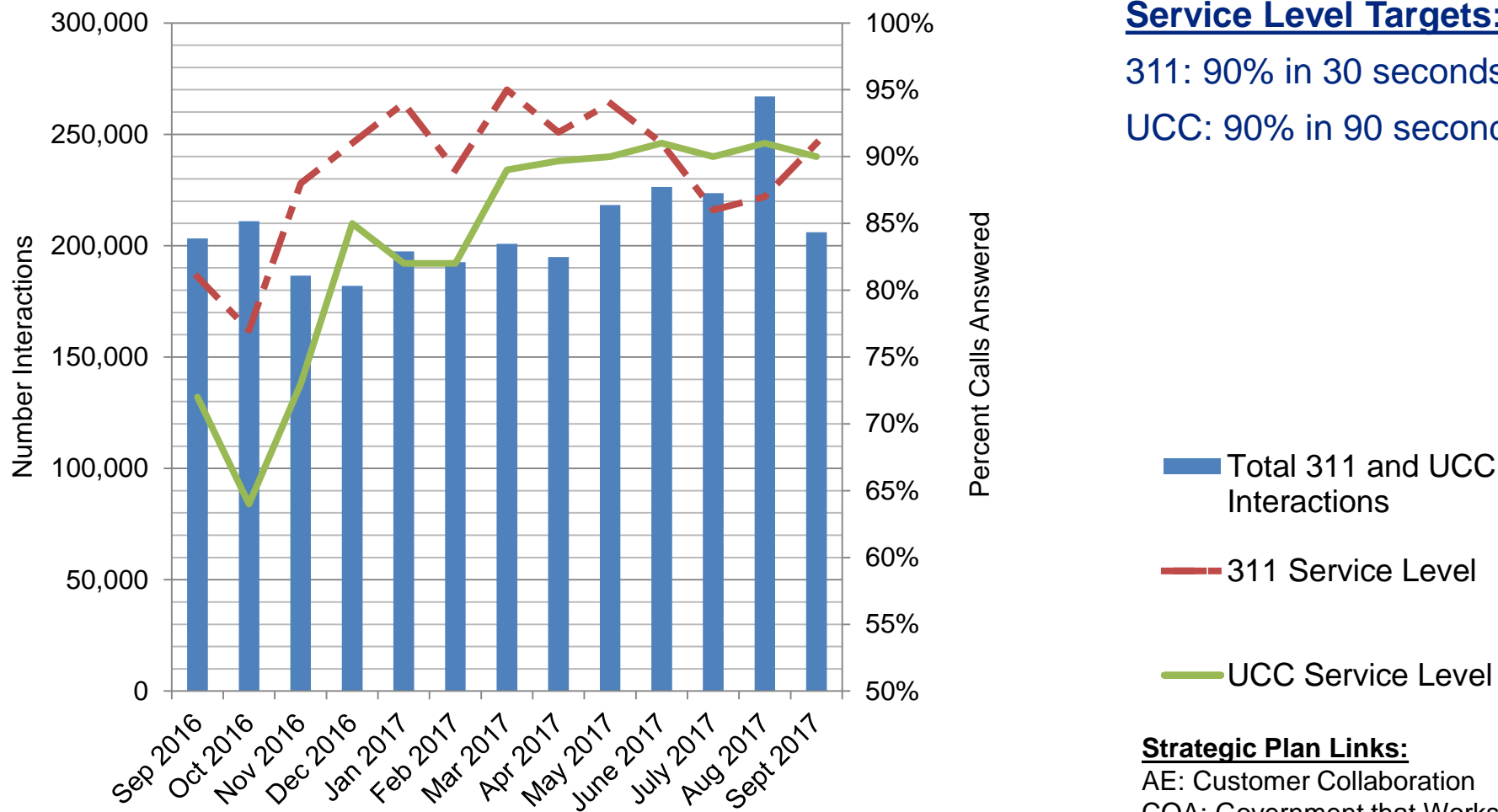
AE: Employee Engagement

COA: Government that Works; Health; Safety



Operational Highlights: Customers

Customer Care Service Levels



Strategic Plan Links:

AE: Customer Collaboration
COA: Government that Works



Regulatory Update

- New Chair of Public Utility Commission
 - DeAnn Walker
- Senate Business & Commerce Committee Interim Charge
- Speaker Joe Strauss (R- San Antonio) will not seek re-election



Upcoming Items for Council

- Procurements
 - Chilled Water Piping Construction
 - Downtown Substation Engineering Services
- Solar Purchase Power Agreement
 - Approximately 150 MW
 - Request to Council in late January 2018



Employee Recognition

2017 City of Austin Combined Charities Campaign

Over \$90,000 pledged by AE employees!!





Questions?

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Thank You!