

Recommendation for Council Action

AUSTIN CITY COUNCIL Regular Meeting: December 14, 2017

Item Number: 034

Public Health

Approve negotiation and execution of Amendment No. 3 to the agreement with Asian American Resource Center, Inc. for the provision of community health navigation services to Asian American immigrant groups, adding one nine-month extension option beginning January 1, 2018 in an amount not to exceed \$125,000, for a total agreement amount not to exceed \$342,775.

Lead Department	Austin Public Health.
Fiscal Note	Funding in the amount of \$125,000 is included in the Fiscal Year 2017-2018 Operating Budget for Austin Public Health.
Prior Council Action	On September 13, 2017, Council approved Ordinance No. 20170913-001 adopting the Fiscal Year 2017-2018 Operating Budget. On December 15, 2016, Council approved Amendment No. 1 to add one 12-month extension option to the agreement beginning on January 1, 2017.
For More Information	Stephanie Hayden, Interim Director, 512-972-5010; Adrienne Sturrup, Acting Assistant Director, 512-972-5167; Vella Karman, Social Services Policy Manager, 512-972-5064; Estella Kirscht, Agenda Coordinator, 512-972-5039.
Council Committee, Boards and Commission Action	On June 20, 2017, the Asian American Quality of Life Advisory Commission passed Recommendation 20170620-3B, detailing recommendations to City Council for the Fiscal Year 2018 Budget, which included \$316,328 for Community Health Navigator.

Additional Backup Information:

Community Health Workers (CHW) across the nation play many roles and perform an array of activities, but the one thing they all have in common is that they are trusted members with a deep understanding of the community they serve. CHWs most often serve as a link, liaison, or bridge between community members and the health and social services system, and they facilitate access to services and resources by developing relationships with community members, helping them build individual and community capacity by increasing knowledge and self-sufficiency (American Public Health Association, 2016).

Asian American Resource Center, Inc. (AARC, Inc.) is a Texas nonprofit corporation committed to improving the quality of life of Asian Americans in Austin through research and programming at the City's Asian American Resource Center (AARC). By providing a strategically located facility and top notch programming and community services, the AARC is involved in the building of bridges, between Austin and Asia, but also between people, communities, resources and local government here in Austin.

The goal of the health navigator program is to provide community health system navigation services for members of linguistically isolated Asian American (AA) immigrant groups. These services will promote self-management of health and wellness through the clinical-community links that enable culturally and contextually relevant care. The program will serve the three most linguistically-isolated and vulnerable communities of AA's (Vietnamese, Korean, Burmese) by providing health care system navigation services, including facilitating enrollment in the Affordable Healthcare Act, Medicare and Medicaid.

The original agreement with AARC for health navigation services was a six-month pilot for \$50,000 that ended December 31, 2016. Amendment No. 1 added one twelve-month extension option ending December 31, 2017 in an amount not to exceed \$137,775. Amendment No. 2 added \$30,000 to the agreement term ending December 31, 2017. Amendment No. 3 will add one nine-month extension option and \$125,000 to the agreement.

Related Departmental Goal: Promote and foster increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations.

Performance Measures (still to be finalized):

- 152 Total Number of Unduplicated Clients Served
- 67% Percent of individuals who demonstrate improved life skills