1. Regarding the Education budget, please detail what materials, reports, advertisements, programs, and projects are planned with this money, and the estimated expenditures for these various materials, reports, advertisements, programs, and projects.

RESPONSE: Please refer to the table below for a breakdown of 2018 estimated education budget expenditure.

<table>
<thead>
<tr>
<th>Expense Type</th>
<th>2018 Program Budget</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Management</td>
<td>$173,000</td>
<td>Education and outreach concept development, strategy, planning, support, project management, and monthly reporting. Graphic design, translation,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>editing, printing and delivery of applications, forms, web content, handouts, in-store signage, promotional materials, etc. Serviced through Hahn</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Public Communications.</td>
</tr>
<tr>
<td>Paid Media</td>
<td>102,000</td>
<td>Direct costs for Google Ad Words, sponsored social media, digital, and print ad placement.</td>
</tr>
<tr>
<td>Regular Labor</td>
<td>30,000</td>
<td>Pro-rated labor for TGS Education Specialist. Sponsorships for Southern Partnership for Energy Efficiency as a Resource (SPEER), Austin Board</td>
</tr>
<tr>
<td></td>
<td></td>
<td>of Realtors (ABOR), Home Builders Association of Greater Austin (HBA), Texas Energy Poverty Research Institute (TEPRI), Texas Restaurant Association,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>etc.</td>
</tr>
<tr>
<td>Sponsorships</td>
<td>25,000</td>
<td>TGS Energy Efficiency Program branded swag (pens, fans, reusable bags, hand sanitizer, coloring books, etc.).</td>
</tr>
<tr>
<td>Bill Inserts</td>
<td>12,000</td>
<td>Promotional and educational periodic bill inserts.</td>
</tr>
<tr>
<td>Paid Media Coordination</td>
<td>10,000</td>
<td>Indirect costs for paid media planning, negotiation, and optimization through Hahn Public Communications.</td>
</tr>
<tr>
<td>E-blasts</td>
<td>8,000</td>
<td>TGS coordinated email marketing.</td>
</tr>
<tr>
<td>Giveaways</td>
<td>7,200</td>
<td>TGS Energy Efficiency Program branded swag (pens, fans, reusable bags, hand sanitizer, coloring books, etc.).</td>
</tr>
<tr>
<td>Digital advertising</td>
<td>7,000</td>
<td>TGS coordinated digital advertising.</td>
</tr>
<tr>
<td>Sponsored Social Media</td>
<td>5,000</td>
<td>TGS coordinated Facebook boosted posts.</td>
</tr>
<tr>
<td>Community Events</td>
<td>4,000</td>
<td>Farmers’ markets, festivals, etc.</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>1,800</td>
<td>Lunch &amp; Learns, print ads, freight, etc.</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$400,000</strong></td>
<td></td>
</tr>
</tbody>
</table>
2. I am requesting copies or samples of the materials, reports, and advertisements for the 2017 program year, as well as descriptions of programs and projects. Also, detail the estimated or actual expense for each of these for 2017.

RESPONSE: Samples of education materials, advertisements, and the 2016 annual report have been provided as Robbins 2-2 Attachment. Please refer to the table below for a breakdown of 2017 education budget expenditure.

<table>
<thead>
<tr>
<th>Expense Type</th>
<th>2017 Program Cost</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Management</td>
<td>$134,500</td>
<td>Education and outreach concept development, strategy, planning, support,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>project management, and monthly reporting. Graphic design, translation,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>editing, printing and delivery of applications, forms, web content,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>handouts, in-store signage, promotional materials, etc. Serviced through</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Hahn Public Communications.</td>
</tr>
<tr>
<td>Paid Media</td>
<td>80,200</td>
<td>Direct costs for Google Ad Words, sponsored social media, digital, print,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>and radio ad placement.</td>
</tr>
<tr>
<td>New Campaign Development</td>
<td>68,300</td>
<td>Development of new campaign print ads, digital ads, gifs, radio ads, and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>videos through Hahn Public Communications.</td>
</tr>
<tr>
<td>Sponsorships</td>
<td>30,500</td>
<td>Sponsorships for Southern Partnership for Energy Efficiency as a Resource</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(SPEER), Austin Board of Realtors (ABOR), Home Builders Association of</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Greater Austin (HBA), Texas Restaurant Association, etc.</td>
</tr>
<tr>
<td>Paid Media Coordination</td>
<td>16,900</td>
<td>Indirect costs for paid media planning, negotiation, and optimization</td>
</tr>
<tr>
<td></td>
<td></td>
<td>through Hahn Public Communications.</td>
</tr>
<tr>
<td>Regular Labor</td>
<td>15,300</td>
<td>Pro-rated labor for TGS Education Specialist.</td>
</tr>
<tr>
<td>Bill Inserts</td>
<td>5,700</td>
<td>Promotional and educational periodic bill inserts.</td>
</tr>
<tr>
<td>Giveaways</td>
<td>3,300</td>
<td>TGS Energy Efficiency Program branded swag (pens, fans, reusable bags,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>hand sanitizer, coloring books, etc.).</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>2,060</td>
<td>TGS coordinated email marketing, Lunch &amp; Learns, social media paid</td>
</tr>
<tr>
<td></td>
<td></td>
<td>campaigns, etc.</td>
</tr>
<tr>
<td>Total</td>
<td>$372,260</td>
<td></td>
</tr>
</tbody>
</table>
3. In the past, TGS has produced an annual report on its conservation programs. If the company still publishes this, I assume that it will be covered in Requests 1 and 2. In any case, this request specifically asks for a copy of the 2017 report, as well as its printing and production costs, if the report exists.

RESPONSE: The 2017 annual report is not available yet. Pursuant to Rate Schedule CAC, the prior fiscal year annual report is to be filed 120 days following the December 31 fiscal year end.

4. In the TGS Residential Furnace Tune-up Rebate, please explain the following assumptions in the Benefit/Cost analysis provided by the company.

   A. Why was a base of 0.78 AFUE used instead of 0.80 AFUE, which is the standard today?

   B. What source was used for the estimated savings?

   C. Why was a cost of $91 used per tune-up? Was there any attempt to obtain Austin-area costs for this?

   D. What is the source of the base consumption per customer?

RESPONSE: TGS hired third party consultant Paul Raab of energytools, llc. to perform the Benefit/Cost analysis. TGS does not determine the assumptions used in the analysis. Please refer to the direct testimony of Paul Raab, previously provided as Robbins 1-7 Attachment, for detail on the assumptions and sources used in the studies. TGS provides actual monthly cost of gas, actual volumes, rate schedules, rebate amounts, rate of return, and participation levels for the test year to Mr. Raab.

5. Please provide the aggregate Residential consumption, by month, for the past 10 years, for the TGS Central/South Texas service area that includes Austin. Excel format it preferred.

RESPONSE: This request seeks information that is overbroad as to time and scope for the subject matter of this filing, which is the 2018 Conservation Program. This request also necessitates the preparation of a compilation or summary from TGS’s documentation. Because such documentation would be similarly burdensome, TGS offers the 2017 actual incorporated residential consumption by month for the Central Texas Service Area, provided as Robbins 2-5 Attachment.
2017 Central Texas Energy Efficiency Program
Printed Material Samples
NATURAL GAS SAVES ENERGY

Electric clothes dryers require 111 percent more energy than natural gas clothes dryers, based on actual residential use patterns.

Tankless natural gas water heaters use less electricity than a single 60-watt light bulb.

Source: Pecan Street, Vol. 2, No. 6

For information and a complete list of rebates and restrictions:
TexasGasService.com/Rebates
Conservation@TexasGasService.com
512-370-8256

Texas Gas Service customers inside the Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum city limits can participate.

FREE EQUIPMENT PROGRAM

The Energy Efficiency Program partners with local assistance programs to provide free, high-efficiency natural gas equipment to low-income, elderly and mobility-challenged customers, eliminating up-front costs and lowering utility bills long-term.

Over the last seven years, the Free Equipment Program provided and installed more than 1,200 free natural gas water heaters, furnaces, and ranges to Austinites in need.

To see if your home qualifies, contact the following weatherization assistance programs for more information:

Austin Energy .................. 512-974-7827
Meals on Wheels and More ........... 512-476-6325

For other home improvement assistance information:

Neighborhood Housing
and Community Development ....... 512-974-3100

DOLLAR FOR DOLLAR, NATURAL GAS IS THE BEST ENERGY CHOICE.
OUT WITH THE OLD. IN WITH THE REBATE.

Heating Programs
- $40 Annual Natural Gas Furnace Tune-Up
- $125 Hydronic Heating
- $675 Natural Gas Furnace (AFUE ≥ 92%)

Vehicle Programs
- $1,000 Pre-Owned Vehicle Converted by Previous Owner
- $2,000 New OEM Natural Gas Vehicle
- $2,000 Natural Gas Home Refueling Unit
- $3,000 Newly Converted Natural Gas Vehicle

Home Improvement Programs
- Up to $1,500 Attic Insulation, Duct Sealing, Duct Insulation and Duct Replacement

Dryer Programs
- $225 Natural Gas Dryer with Moisture Sensor
- $300 Installation of New Natural Gas Dryer Stub in Laundry Area

Water Heating Programs
- $100 High-Efficiency Natural Gas Water Heater (EF .67–.81 or TE 67–81%)
- $750 Tankless or Super High-Efficiency Natural Gas Water Heater (EF ≥ .82 or TE ≥ 82%)
- $750 Solar Water Heater with Natural Gas Backup

NATURAL GAS SAVES MONEY

Natural gas appliances have lower operating costs than their electric counterparts, saving money on monthly energy bills.

ESTIMATED ANNUAL SAVINGS WITH NATURAL GAS

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Savings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range</td>
<td>$18</td>
</tr>
<tr>
<td>Clothes Dryer</td>
<td>$31</td>
</tr>
<tr>
<td>Water Heater</td>
<td>$170</td>
</tr>
<tr>
<td>Furnace</td>
<td>$31</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$250</td>
</tr>
</tbody>
</table>

DON’T LET YOUR MONEY GO DOWN THE DRAIN.

If you’re a Texas Gas Service Commercial Rate customer, our technicians can install energy- and water-saving upgrades **at no cost to you** to help you save money and energy.

These devices save energy by reducing the need to heat water, so your business or facility must use a natural gas water heater to be eligible.

GET FREE UPGRades FOR YOUR BUSINESS TODAY.

For more information about this and other Commercial Rate rebate programs (see reverse), visit TexasGasService.com/Rebates or call Jennifer Moran at 512-370-8265.
Your business is also eligible* for commercial equipment rebates.

**COMMERCIAL REBATES**

**Water Heating Programs**

<table>
<thead>
<tr>
<th>Rebate</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>14% of equipment costs</td>
<td>Water Heating System &gt; 75,000 BTU (EF 0.82-0.86 or TE 82-86%)</td>
</tr>
<tr>
<td>20% of equipment costs</td>
<td>Water Heating System &gt; 75,000 BTU (EF ≥ 0.87 or TE ≥ 87%)</td>
</tr>
<tr>
<td>$600</td>
<td>Tankless or Super High-Efficiency Natural Gas Water Heater (EF ≥ 0.82 or TE ≥ 82%)</td>
</tr>
<tr>
<td>Up to 20% of installed cost</td>
<td>Solar Water Heater with Natural Gas Backup</td>
</tr>
</tbody>
</table>

**Vehicle Programs**

- $1,000 to $2,000: Pre-Owned Vehicle Converted by Previous Owner
- $2,000: New OEM Natural Gas Vehicle
- $2,000: Commercial Refueling Unit
- $3,000: Newly Converted Natural Gas Vehicle

**Food Service Equipment Programs**

<table>
<thead>
<tr>
<th>Rebate</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>10% of equipment costs</td>
<td>ENERGY STAR® Convection Oven, Fryer, Griddle or Steam Cooker</td>
</tr>
</tbody>
</table>

A list of qualified models can be found at [www.energystar.gov/cfs](http://www.energystar.gov/cfs).

**Dryer Programs**

- $225: Natural Gas Dryer with Moisture Sensor

**Heating Programs**

- $125: Hydronic Heating

*Please note a change in the customer’s natural gas supplier or rate code could render the customer ineligible for Commercial Rate rebates.

Rebates are available to qualifying Commercial Rate customers inside the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum. For a complete list of rebates, terms, eligibility requirements, forms and natural gas facts, visit [TexasGasService.com/Rebates](http://TexasGasService.com/Rebates), email Conservation@TexasGasService.com or call us at 512-370-8256.
Natural gas is safe and reliable.

In addition to saving you money each month on utility bills, natural gas is also a safe and reliable energy source. Texas Gas Service encourages customers to follow proper natural gas usage and safety tips.

- Keep all natural gas appliances clean and properly vented.
- Do not store any flammable materials (towels, curtains, calendars, mops, brooms, laundry, newspapers, gasoline, etc.) in, on top of, or near natural gas appliances.
- Never use your oven or stovetop to heat your home or dry your clothes.
- When lighting any match-lit burners or ovens, always light the match before turning on the natural gas.
- Clean away any grease, oil or debris from the area around burners to help prevent fires.
- Follow the manufacturer’s instructions in the owner’s manual or use the care guide for maintenance and use of your appliances.
- Do not use a natural gas appliance that has yellow flames. Natural gas appliances should have a burner flame that is clear blue or a flame that is mostly blue with a tiny tip of yellow. The only exception is a natural gas fireplace, which has been designed to have yellow flames. In other appliances, a yellow flame signals a problem.
- Never try to repair or install natural gas appliances yourself. Repairs and installations are jobs for licensed professionals.
- If you smell a leak, call 1-800-959-5325 immediately.

Texas Gas Service Conservation Program
1301 S. MoPac, Suite 400
Austin, TX 78746

TexasGasService.com/Rebates

Stay safe. Call 811 before you dig.

If you have digging or excavation work to do, call 811 at least two business days in advance. Natural gas and other utility lines may be buried beneath the surface. By calling 811, utility crews can mark locations of underground lines at no charge. The markings are done in paint and will eventually wash away. Marking line locations can help prevent you or a contractor from accidentally damaging a natural gas line.

Always call 811 before you dig. It’s smart, it’s safe and it’s the law.
Good news! Natural gas saves money.

With rebates from Texas Gas Service and lower annual operating costs, natural gas appliances are the smart choice for your home.

### Residential Water Heating Programs

- **High-Efficiency Natural Gas Water Heater**
  - EF ≥ 0.67 or TE ≥ 67%
  - Rebate: $100
- **Tankless or Super High-Efficiency Natural Gas Water Heater**
  - EF ≥ 0.82 or TE ≥ 82%
  - Rebate: $750
- **Solar Water Heater with Natural Gas Backup**
  - Rebate: $750

### Residential Heating Programs

- **Annual Natural Gas Furnace Tune-Up**
  - Rebate: $40
- **Hydronic Heating**
  - Rebate: $125
- **Natural Gas Furnace (AFUE ≥ 92%)**
  - Rebate: $675

### Residential Dryer Programs

- **Natural Gas Dryer with Moisture Sensor**
  - Rebate: $225
- **Natural Gas Dryer Stub Installation in Laundry Area**
  - Rebate: $300

### Home Improvement Programs

- **Attic Insulation, Duct Sealing, Duct Insulation and Duct Replacement**
  - Rebate: $1,500

### Vehicle Programs

- **Pre-Owned Vehicle Converted by Previous Owner**
  - Rebate: $1,000
- **New OEM Natural Gas Vehicle**
  - Rebate: $2,000
- **Natural Gas Home Refueling Unit**
  - Rebate: $2,000
- **Newly Converted Natural Gas Vehicle**
  - Rebate: $3,000

---

Apply for your natural gas appliance rebates at TexasGasService.com/Rebates.

---

*Source: Pecan Street, Vol. 2, No. 6*
2017 Central Texas Energy Efficiency Program
Bill Insert Samples
GOOD NEWS! GET AN EXTRA $100 REBATE.

You can get a $225 rebate* from Texas Gas Service when you purchase a new natural gas dryer and an additional $300 rebate if you need to install a new natural gas connection in your laundry room. Visit us during one of the following events to receive a voucher for an extra $100 mail-in rebate* on a new natural gas dryer with a moisture sensor purchased between May 27 and June 4, 2017.

**Saturday, May 27, noon to 2 p.m.**
Sears Barton Creek
2901 S. Capital of Texas Hwy.
Austin, Texas 78746

**Monday, May 29, noon to 2 p.m.**
Best Buy Cedar Park
11066 Pecan Park Blvd.
Cedar Park, Texas 78613

For a complete list of rebates, terms, eligibility requirements, forms and natural gas facts, visit TexasGasService.com/Rebates.

*Qualified residential customers within the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum can receive this rebate.

This insert is not a voucher for the extra rebate.
¡BUENAS NOTICIAS! OBTENGA UN REEMBOLSO DE $100 EXTRA.

Usted puede obtener $225 de reembolso* de Texas Gas Service al comprar una nueva secadora de ropa a gas natural, y un reembolso adicional de $300* si necesita instalar una nueva conexión de gas natural en su lavandería.

Visítenos durante uno de los siguientes eventos para recibir un vale por $100 extra de reembolso por correo* al comprar una nueva secadora de ropa con sensor de humedad a gas natural, entre el 27 de mayo y el 4 de junio de 2017.

Sábado, 27 de mayo, de 12 a 2 p.m.
Sears Barton Creek
2901 S. Capital of Texas Hwy.
Austin, Texas 78746

Lunes, 29 de mayo, de 12 a 2 p.m.
Best Buy Cedar Park
11066 Pecan Park Blvd.
Cedar Park, Texas 78613

Visite TexasGasService.com/Rebates para obtener una lista completa de los reembolsos disponibles, las condiciones, los requisitos de elegibilidad, los formularios e información general acerca del gas natural.

*Este reembolso es para los clientes residenciales que califiquen dentro de los límites de las ciudades de Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills y Yoakum.

Este folleto no es un vale para el reembolso adicional.
Queremos escuchar sus comentarios!

Obtenga $100 de reembolso extra al completar una encuesta sobre el Programa de Eficiencia Energética.

Este fin de semana de Acción de Gracias (Thanksgiving) ahorre aún más al obtener un cupón por $100 extra de reembolso por correo, adicional al reembolso de $225 de Texas Gas Service cuando compre una nueva secadora de ropa a gas natural que califique, entre el 24 y el 26 de noviembre de 2017.

Para obtener su cupón de reembolso por correo, por favor visite la página de internet TexasGasService.com/Events, escoja la pestaña de Central Texas Events, y complete nuestra encuesta para clientes.

Para obtener una lista completa de reembolsos, términos, requisitos de elegibilidad y más, visite la página de internet texasgasservice.com/rebates.

*El cupón por $100 extra aplica en la compra de una secadora de ropa que califique por cada cuenta activa de Texas Gas Service. Este aviso no es el cupón para obtener el reembolso de $100 extra.

**Este reembolso es para los clientes que viven dentro de los límites de las ciudades de Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills y Yoakum que califiquen.
Get an extra $100 rebate voucher when you complete a survey about the Energy Efficiency Program.

This Thanksgiving weekend, save even more with an extra $100 mail-in rebate in addition to the $225 rebate from Texas Gas Service when you purchase a qualifying new energy-efficient natural gas dryer between Nov. 24-26, 2017.

To get your extra rebate voucher*, please visit TexasGasService.com/Events, select Central Texas Events and fill out our customer survey.

For a complete list of rebates, terms, eligibility requirements** and more, visit texasgasservice.com/rebates.

*Extra $100 voucher applies to one qualifying dryer purchase per active Texas Gas Service account. This insert is not a voucher for the extra rebate.

**Qualified residential customers within the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum can receive this rebate.
2017 Central Texas Energy Efficiency
Digital Marketing Samples
Get a $225 Dryer Rebate - Texas Gas Service - texasgasservice.com

Save when you purchase a qualified natural gas dryer.
Natural Gas Dryer Rebates · Apply Now For Money Back · Gas Stub Install Rebates
Highlights: Energy Experts, Provides Safe & Reliable Service
Payment Options Download Mobile App
Transportation Services

Special Offers and Rebates from ENERGY STAR Partners | EPA ...
https://www.energystar.gov/rebate-finder
Home » Certified Products » Rebate Finder » Special Offers and Rebates from ENERGY STAR Partners. ... Find Product Rebates & Other Special Offers. ... Enter your zip code in the box below to find rebates and other special offers available in your area.
Special Offers and Rebates ... · Utility rebates · Pool Pump Rebates

Clothes Dryer Rebates - Special Offers and Rebates from ENERGY ...
https://www.energystar.gov › Certified Products › Rebate Finder
63 Records · Product Rebate Finder - Enter your zip code to find rebates and other special offers on ENERGY STAR certified products available in your area. ... Gas Storage Water Heaters (18) ... Visit website to learn more Alameda Municipal Power offers an online rebate on the purchase and installation of clothes dryers.

Residential - Texas Gas Service
https://www.texasgasservice.com/Rebates_Austin-Residential_Rebates
Free Equipment Program. Texas Gas Service provides a number of free services for customers on fixed or moderate incomes, as well as the elderly and those with disabilities. Services include free installation of new and replacement wall or central furnaces, natural gas water heaters, natural gas dryers and ranges.
April showers bring May savings.

Promo Alert: Texas Gas Service
TEXASGASSERVICE.COM
Texas Gas Service

Written by Marianne Margaret on May 26 at 9:01am

Get up to $325 in rebates when you purchase a new natural gas dryer May 27-June 4.

Get an Extra $100 Rebate

TEXASGASSERVICE.COM
Ride-hailing service Lyft returns to Austin Monday

APRIL SHOWERS BRING MEMORIAL DAY SAVINGS

Latest from CENSUS: Why the suburbs are outpacing Austin

Watch the Texas House pass nine bills in two minutes

Sponsored

April Showers Bring Memorial Day Savings

L2 pushes a message of unity at dazzling Texas tour debut in Houston

Hyde Park High junior wins scholarship, gives it to cancer survivor

U.S. congressional candidate Greg Gianforte allegedly body-slammed a reporter...

Planes clip each other on ground at Austin-Bergstrom airport; officials...

Lawsuit: Austin boy, 10, crushed by driveway security gate

Texas Senate approves priority care bills to address foster care woes...

Jeff Sessions reportedly failed to disclose his meetings with Russian officials...

Senate moves to bar guns from state psychiatric hospitals

List dubs Alamo 'worst tourist trap' in Texas
2017 Central Texas Energy Efficiency Program
Email Marketing Samples
THERE ARE SO MANY WAYS TO SAVE THIS WEEKEND

APPLY FOR YOUR REBATE

Presidents Day is the first big shopping holiday of the year and a great time to get a deal on a new natural gas dryer. It works twice as fast and uses half the energy, saving you time and money.

Here are a few tips to help you get the most bang for your buck while you’re shopping this weekend:

- **Do your research.** Browse dryers in-store or online ahead of time to identify the features you’re looking for. Sites often feature reviews from other customers that can point you in the right direction.

- **Make a list.** There’s nothing wrong with an impulse buy or two, but making a list can help you prioritize your purchases and stick to a budget.

- **Check your email.** Many retailers send sales information ahead of time and some even include extra savings coupons for rewards program members.

- **Apply for rebates.** In addition to retailer discounts, eligible Texas Gas Service customers can get up to $205 in rebates for purchasing a new natural gas dryer with a moisture sensor and up to $300 in rebates for installing a new natural gas dryer connection.

Happy shopping!

*Texas Gas Service rebates are available to qualified residential customers within the city limits of Austin, Bee Cave, Cedar Park, Kyle, Lakeway, Rollingwood, Sunset Valley, and West Lake Hills.*

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**trending on culturemap**

- Austin-based health food chain suddenly closes all locations
- Popular Austin chef teases new Houston restaurant plans
- Where to drink in Austin right now: 15 sexiest bars in the city

SEE ALL NEWS

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Promo Alerts bring you special offers and exclusive deals five to 10 times a week. They contain sponsored content.

Unsubscribe from Austin Promos Alerts

411 W. Monroe St. | Austin, Texas 78701
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DON'T LET YOUR MONEY GO DOWN THE DRAIN.

If you're a Texas Gas Service Commercial Rate customer, our contract technicians can help you save time and money. They'll be in your area November 13 through 17, installing energy- and water-saving upgrades at no cost to you. Contact us to book an appointment by November 10 to take advantage of these free upgrades (see below for more information).

Your business is also currently eligible for our Commercial Rate equipment rebates when you purchase and install natural gas water heaters, furnaces, food service equipment, clothes dryers and vehicles.

SCHEDULE A FREE UPGRADE FOR YOUR BUSINESS NOVEMBER 13-17.

Contact Us Today

To schedule an installation or for more information about the Commercial
DON'T LET YOUR MONEY GO DOWN THE DRAIN.

If you're a Texas Gas Service Commercial Rate customer, our contract technicians can help you save time and money. They'll be in your area November 13 through 17, installing energy- and water-saving upgrades at no cost to you. Contact us to book an appointment by November 10 to take advantage of these free upgrades (see below for more information).

Your business is also currently eligible for our Commercial Rate equipment rebates when you purchase and install natural gas water heaters, furnaces, food service equipment, clothes dryers and vehicles.

SCHEDULE A FREE UPGRADE FOR YOUR BUSINESS NOVEMBER 13-17.

Contact Us Today

To schedule an installation or for more information about the Commercial Direct Install program and Commercial Rate rebates, call Jennifer Moran at 512-370-8265 or email Jennifer.Moran@txgas.com.

Low-flow aerators reduce water use by approximately 50 percent.

Energy-efficient showerheads can save over $100/year.

Pre-rinse spray valves can save up to $200/year for each valve installed.

Weatherstripping can save over $100/year per door.

These devices save energy by reducing the need to heat water, so your business or facility must use a natural gas water heater to be eligible for the spray valves and aerators. Appointments must be scheduled by November 10.
GET $325 IN REBATES WHEN YOU PURCHASE A NEW NATURAL GAS DRYER!

The Texas Gas Service Energy Efficiency Program offers rebates* on the purchase and installation of new energy-efficient natural gas appliances. We're excited to announce the program is now available to customers in the Cuero, Dripping Springs, Gonzales, Lockhart, Luling, Nixon, Shiner and Yoakum city limits!

You can get a $225 mail-in rebate when you purchase a new natural gas dryer and an additional $300 mail-in rebate if you need to install a new natural gas connection in your laundry room.

Visit us during one of the following events to receive a voucher for an extra $100
Mail-in rebate on a new natural gas dryer with a moisture sensor purchased between May 27 and June 4, 2017.

**Saturday, May 27**
**noon to 2 p.m.**
**Sears Barton Creek**
2901 S. Capital of Texas Hwy.
Austin, Texas 78746

**Monday, May 29**
**noon to 2 p.m.**
**Best Buy Cedar Park**
11066 Pecan Park Blvd.
Cedar Park, Texas 78613

Voucher quantities are limited and will be distributed on a first-come, first-served basis.

For a complete list of rebates, terms, eligibility requirements, forms and natural gas facts, visit [TexasGasService.com/Rebates](http://TexasGasService.com/Rebates).

For more information about upcoming events, visit [TexasGasService.com/Events](http://TexasGasService.com/Events).

*Qualified residential customers within the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum can receive this rebate.*
2017 Central Texas Energy Efficiency Program
In-Store Signage Samples
TExAS gAS sERVIce
CUSTOMERS CAN GET A
$325 REBATE
ON THIS NATURAL GAS
DRYER THIS WEEKEND!

Ask a sales associate for details.

TexasGasService.com/Rebates
OUT WITH THE OLD.
IN WITH THE EXTRA $100 REBATE.

You can get an extra $100 mail-in rebate* in addition to a $225 mail-in rebate* from the Texas Gas Service Energy Efficiency Program when you purchase a new natural gas dryer with a moisture sensor between May 27 and June 4, 2017.

Join Texas Gas Service and Sears Barton Creek at 2901 S. Capital of Texas Hwy. on Saturday, May 27, from noon to 2 p.m. to receive your extra $100 mail-in rebate voucher.

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Texas Gas Service delivers safe, reliable and affordable natural gas to nearly 250,000 Central Texas homes and businesses every day. Our Energy Efficiency Program enables customers to take advantage of rebates today while reducing energy use in the future, delivering savings you can enjoy.

Overall Program Results – FY2016

14,736 REBATES AWARDED

- **453,000+** dekatherms of energy expected to be saved over the lifetime of the new equipment*
- **$2.6 MILLION+** distributed to customers
- **$1,133,135** expected total savings for customers on their energy bills over the lifetime of the new equipment*


**Residential Retrofit Rebates**
- Weatherization
- Dryers and Dryer Stubs
- Heating Systems
- Water Heaters
- Natural Gas Vehicles
- 3,968

**Residential New Construction Rebates**
- Water Heaters
- Dryers and Dryer Stubs
- Heating Systems
- Whole Home Program
- 1,966

**Commercial Rebates**
- Door Weatherstripping
- Low-Flow Faucet Aerators
- HE Fixed Showerheads
- HE Handheld Showerheads
- Commercial Equipment
- Pre-Rinse Spray Valves
- 8,476

**Free Equipment Program**
- Water Heaters
- Ranges
- Furnaces
- Dryers
- 326
### Residential DRYERS

The dryer continues to save customers time, energy and money.

| $86,000+ | expected combined total energy bill savings for customers over the life of the 1,053 dryers installed (compared with using electric dryers)* |
| 9 MILLION+ kWh | in expected electricity savings over the life of the dryers (compared with using electric dryers)*; enough electricity to power 750 homes for one year |


### Commercial DIRECT INSTALL PROGRAM

Efficient shower heads, sink aerators and spray valves help commercial customers use less water and less energy for water heating. This year, new rebates were available for door weatherstripping, which improves insulation and helps save on heating and cooling costs.

8,428 energy- and water-saving devices installed for qualified commercial rate customers in FY2016 (vs. 4,034 in FY2015)

127,408,092 gallons of water expected to be saved over the lifetime of the equipment*, enough water to fill 193 Olympic-sized swimming pools

50,500+ total dekatherms of natural gas expected to be saved over the life of the installed devices*

### Free Equipment and Weatherization

Central Texas’ hot summers and unpredictable winters can leave low-income, mobility-challenged and elderly customers who have old, inefficient equipment with challenging energy costs.

326 natural gas appliances replaced for low-income, mobility-challenged and elderly customers

1,200+ free natural gas water heaters, furnaces and ranges installed since 2010
We are proud to collaborate with:

AUSTIN BOARD OF REALTORS
AUSTIN ENERGY
AUSTIN HOTEL AND LODGING ASSOCIATION
AUSTIN-AREA APPLIANCE RETAILERS
AUSTIN HOUSING REPAIR COALITION
CLEARESULT
HOME BUILDERS ASSOCIATION OF GREATER AUSTIN
HOUSING AUTHORITY OF THE CITY OF AUSTIN
MEALS ON WHEELS AND MORE
PECAN STREET
REAL ESTATE COUNCIL OF AUSTIN
SUSTAINABLE FOOD CENTER
SPEER (South-Central Partnership for Energy Efficiency as a Resource)

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<table>
<thead>
<tr>
<th>Financials</th>
<th>FY16 Actuals</th>
<th>FY16 Budget</th>
<th>Variance</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Surplus (Deficit)</td>
<td>Surplus (Deficit)</td>
<td>Surplus (Deficit)</td>
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<tr>
<td><strong>BALANCE - 12/31/15</strong></td>
<td>$943,500</td>
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<td><strong>REBATES AND EXPENSES</strong></td>
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<tr>
<td>Commercial Rebates</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Equipment and Natural Gas Vehicle</td>
<td>$41,871</td>
<td>$119,650</td>
<td>$77,779</td>
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<td>Direct Install</td>
<td>$78,078</td>
<td>$64,000</td>
<td>($14,078)</td>
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<td>Commercial Rebates Total</td>
<td>$119,949</td>
<td>$183,650</td>
<td>$63,701</td>
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<tr>
<td>Residential Rebates</td>
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<tr>
<td>Retrofit &amp; New Construction</td>
<td>$923,150</td>
<td>$960,450</td>
<td>$37,300</td>
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<td>Water Heating</td>
<td>$433,472</td>
<td>$921,185</td>
<td>$487,713</td>
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<td>Heating &amp; Weatherization</td>
<td>$458,150</td>
<td>$634,900</td>
<td>$176,750</td>
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<td>Dryer</td>
<td>$8,000</td>
<td>$32,000</td>
<td>$24,000</td>
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<tr>
<td>Natural Gas Vehicle</td>
<td>$688,159</td>
<td>$227,820</td>
<td>($460,339)</td>
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<tr>
<td>Free Equipment</td>
<td>$2,600</td>
<td>$3,250</td>
<td>$650</td>
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<td>Residential Rebates Total</td>
<td>$2,513,531</td>
<td>$2,779,605</td>
<td>$266,074</td>
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<tr>
<td>Other Expenses</td>
<td></td>
<td></td>
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<tr>
<td>Pecan Street Project</td>
<td>$25,000</td>
<td>$25,000</td>
<td>$0</td>
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<tr>
<td>Education (Commercial and Residential)</td>
<td>$365,461</td>
<td>$455,000</td>
<td>$89,539</td>
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<td>Operation/Administrative</td>
<td>$370,906</td>
<td>$366,209</td>
<td>($4,697)</td>
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<td>Other Expenses Total</td>
<td>$761,367</td>
<td>$846,209</td>
<td>$84,842</td>
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<td>Total Rebates and Expenses</td>
<td>$3,394,847</td>
<td>$3,809,464</td>
<td>$414,617</td>
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<td><strong>COLLECTIONS</strong></td>
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<tr>
<td>Residential Collections</td>
<td>$2,079,802</td>
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<tr>
<td>Commercial Collections</td>
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<tr>
<td>Total Collections</td>
<td>$2,227,068</td>
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<tr>
<td><strong>BALANCE - 12/31/16</strong></td>
<td>($324,279)</td>
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### Central Texas Service Area

#### 2017 Incorporated Residential Consumption

<table>
<thead>
<tr>
<th>Month</th>
<th>Consumption (Ccf)</th>
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<tbody>
<tr>
<td>Jan</td>
<td>13,046,059</td>
</tr>
<tr>
<td>Feb</td>
<td>9,698,155</td>
</tr>
<tr>
<td>Mar</td>
<td>6,022,268</td>
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<tr>
<td>Apr</td>
<td>3,736,307</td>
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<tr>
<td>May</td>
<td>3,147,811</td>
</tr>
<tr>
<td>Jun</td>
<td>2,916,637</td>
</tr>
<tr>
<td>Jul</td>
<td>2,457,919</td>
</tr>
<tr>
<td>Aug</td>
<td>2,176,769</td>
</tr>
<tr>
<td>Sep</td>
<td>2,407,418</td>
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<tr>
<td>Oct</td>
<td>2,537,286</td>
</tr>
<tr>
<td>Nov</td>
<td>3,834,172</td>
</tr>
<tr>
<td>Dec</td>
<td>7,417,458</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>59,398,260</strong></td>
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</tbody>
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