

Recommendation for Council Action

AUSTIN CITY COUNCIL

Regular Meeting: March 22, 2018 Item Number: 094

Public Hearing and Possible Action

Conduct a public hearing and consider an ordinance on first reading regarding the application submitted by American Medical Response of Texas, Inc. to renew a non-emergency medical transfer franchise under Chapter 10-2 of the City Code.

Lead Department	Emergency Medical Services
Fiscal Note	The item has no fiscal impact.
Prior Council Action	December 19, 1996 approved transfer of franchise from Gold Cross to AMR June 11, 1998 renewed AMR's franchise for a five-year term April 24, 2003 renewed AMR's franchise for a five-year term April 24, 2008 renewed AMR's franchise for a five year term March 21, 2013 renewed AMR's franchise for a five year team March 1, 2018 - Set a public hearing and 1st reading
For More Information	Ernesto Rodriguez, Chief 512-972-7148 Kerri Lang, Assistant Director, 512-972-7211
Council Committee, Boards and Commission Action	The Austin-Travis County EMS Advisory Board reviewed this as an agenda item at the meeting on February 7, 2018 and a five-year franchise renewal was recommended on a motion of 8-0.

Additional Backup Information:

The purpose of this RCA is to request that Council hold a public hearing regarding the renewal of the franchise held by American Medical Response of Texas, Inc. and approve the franchise agreement on first reading.

American Medical Response of Texas, Inc. has held a non-emergency transfer franchise with the City of Austin since 1996. The franchise will expire on June 25, 2018. American Medical Response is requesting a renewal of the franchise for a five year term.

In order for a private ambulance company to provide non-emergency medical transfer service within the city limits, the provider must obtain a franchise from the City of Austin. Non-emergency transfers typically occur between skilled nursing facilities and hospitals and are usually prescheduled by medical personnel. Currently, two companies hold non-emergency transfer franchises in Austin, American Medical Response of Texas, Inc. (AMR) and Acadian Ambulance Services, LLC, (Acadian).

Staff analysis of AMR's franchise renewal application has been complete with satisfactory findings. The analysis included a review of the applicant's operations, and performance ratings as a current franchise provider in Austin. The Austin-Travis County Emergency Medical Services Advisory Board unanimously recommended the approval of the franchise renewal for five years; their recommendation is attached, along with a memorandum outlining staff findings.