

**Motion Sheet for Item 6
City Council Meeting
May 24, 2018**

Amend the ordinance for Item 6 regarding high water bills. The original language is found on page 4 and page 6 of the ordinance.

Part 5

- (I) A customer who **receives** a bill adjustment under this section may not apply for an adjustment under Section 15-9-142 (*Adjustment of High-Volume Water Bill*) [~~request an administrative hearing under Article 12 (*Administrative Review and Hearing*)~~] for the same [water] billing period [~~to which the credit is applied in order to dispute the administrative adjustment, or the remaining amount of the excess usage charged to the customer~~].

Part 6

- (K) A customer who **receives** a bill adjustment under this section may not apply for an adjustment under Section 15-9-141 (*Adjustment of Excessive Water Bill if Leaks are Repaired*) for the same billing period [~~request an administrative hearing under Article 12 (*Administrative Review and Hearing*) for the same water billing period to which the credit is applied in order to dispute the administrative adjustment, or the remaining amount of the excess usage charged to the customer~~].

Explanation: The only change is that the posted language says that a customer who applies for a bill adjustment under this section may not apply for an adjustment on the other section. I've proposed changing this to prohibit applying for a bill adjustment under one section if the customer receives the bill adjustment under the other section. One section covers high volume water and the other covers excessive water bills if leaks are repaired. Staff from Austin Water and the legal department worked with my office and Austin Water said they are comfortable with this change.