



AUSTIN ENERGY UTILITY OVERSIGHT COMMITTEE MINUTES

**REGULAR MEETING
OCTOBER 16, 2017**

The Austin Energy Utility Oversight Committee convened in a regular meeting on Monday, October 16, 2017 at 301 W. 2nd Street in Austin, Texas.

Chair Leslie Pool called the committee meeting to order at 9:34 a.m.

Committee Members in attendance:

Council Member Leslie Pool, Chair
Mayor Steve Adler, Vice Chair
Council Member Alison Alter
Council Member Gregorio Casar
Council Member Jimmy Flannigan
Council Member Delia Garza
Council Member Ora Houston
Council Member Sabino "Pio" Renteria
Mayor Pro Tem Kathie Tovo
Council Member Ellen Troxclair

Committee Members absent:

Council Member Ann Kitchen

APPROVAL OF MINUTES

- 1. Approve the minutes of the Austin Energy Utility Oversight Committee meeting of June 19, 2017.**

The minutes of the June 19, 2017 meeting were approved on Council Member Casar's motion, and Council Member Garza's second, on a 6-0-1 vote. Mayor Pro Tem Tovo abstained and Council Members Alter, Kitchen, Renteria, and Troxclair were off the dais.

CITIZEN COMMUNICATION: GENERAL

- 2. The first five speakers signed up before the meeting is called to order will each be allowed three minutes to speak on items not on the agenda.**

There was one speaker:

- Carol Biedrzycki reminded the members of the email she sent regarding a conference on equity in energy efficiency programs and the importance that those programs are offered to all socioeconomic populations.

DISCUSSION AND POSSIBLE ACTION

3. General Manager's report:

- Storm response and support;
- JD Power Customer Service Index score;
- Austin Energy Solar Program a finalist for C40 Cities Climate Leadership Group award;
- E Source Forum awards for GreenChoice and electric vehicles programs;
- Upcoming procurements: contractors for collection of delinquent utility accounts.

(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Steve Adler, CO 2: Council Member Ann Kitchen)

Jackie Sargent, General Manager, provided the report and Elaine Veselka, Vice President of Customer Account Management, responded to a question. Discussion included the vendors responding to the solicitation for the collection of delinquent utility accounts.

4. Environment section of the Austin Energy Performance Dashboard related to renewables, local solar, energy efficiency, and demand response.

(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Steve Adler, CO 2: Council Member Ann Kitchen)

Kahlil Shalabi, Vice President of Strategy, Technology, and Markets; and Debbie Kimberly, Vice President of Customer Energy Solutions, provided the presentation and Dan Smith, Vice President of Electric Service Delivery, responded to a question. Discussion included the percentage of renewable resources, including biomass, generated from Austin Energy's generation portfolio; solar installed by commercial customers; the community solar program and number of subscribers; safeguards to ensure properties on the repeat offenders list do not receive incentives; the semi-annual report on incentives and their relation to multifamily rents; utility pole recycling; and fleet electrification.

5. Grid Modernization section of the Austin Energy Performance Dashboard related to electric grid reliability, storage, and infrastructure.

(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Steve Adler, CO 2: Council Member Ann Kitchen)

Dan Smith provided the presentation, and Elaine Veselka responded to a question. Discussion included customer satisfaction scores and coordination with Austin Water's automatic meter installation.

6. Medically vulnerable customer registry.

(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Steve Adler, CO 2: Mayor Pro Tem Kathie Tovo)

Jerry Galvan, Vice President of Customer Care Services provided the presentation, and Kerry Overton, Deputy General Manager and Chief Customer and Compliance Officer responded to questions. Discussion included resources needed in the event a medically vulnerable customer's backup plan is implemented and communication regarding potential disconnections.

7. Downtown electric infrastructure needs.

(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Steve Adler, CO 2: Mayor Pro Tem Kathie Tovo)

Dan Smith and Jim Collins, Director of On-Site Energy Resources, provided the presentation, and Mark Dreyfus, Vice President of Regulatory Affairs and Corporate Communications, responded to a question.

Discussion included location of existing transmission lines, project cost allocation, assessing the need for the infrastructure upgrades, and location of proposed District Cooling Plant #3.

FUTURE ITEMS

8. Discussion of future agenda items.

Chair Pool requested to add a discussion of the 2018 committee meeting schedule to the next agenda.

ADJOURN

Chair Pool adjourned the meeting at 11:17 a.m. without objection.

The minutes were approved on this the 13th day of November 2017 on Council Member Flannigan's motion, Council Member Houston's second on a 6-0 vote. Chair Pool, Mayor Pro Tem Tovo, and Council Members Casar, Renteria, and Troxclair were off the dais.