

**Community Services Block Grant  
Programmatic/Financial Report  
December 11, 2018**

The Community Services Block Grant funds the delivery of services to low income Texas residents in all 254 counties. These funds support a variety of direct services in addition to helping maintain the core administrative elements of community action agencies.

For the City of Austin, the grant provides funding for the delivery of basic needs, case management, preventive health and employment support services through the City's six (6) Neighborhood Centers and the three (3) Outreach Sites.

- **Basic Needs** (food, clothing, information and referral, notary services, transportation, car safety education and car seats, tax preparation, Blue Santa applications, fans, Thanksgiving food baskets and other seasonal activities);
- **Preventive Health** (screenings for blood pressure, blood sugar including a1C, and cholesterol; pregnancy testing; health promotion presentations, coordination and participation in health fairs, immunizations, coordination of wellness activities, linkages to medical home providers and diabetes case management);
- **Case Management** (individual/family support counseling, advocacy, self-sufficiency case management, crisis intervention, linkages with employers, educational opportunities and training, and working with individuals on quality of life issues);
- **Employment Support** (intake, assessment and goal setting, job readiness training, job placement assistance, and job retention services)

<b>Expenditures Categories</b>	<b>2018 Contract Budget</b>	<b>Cumulative Expenditures as of 10/31/18</b>	<b>% of Total</b>
Personnel	\$654,554.00	\$522,675.75	80%
Fringe Benefits	\$382,969.00	\$289,819.55	76%
Contractual	\$54,583.00	\$ 57,401.00	105%
Other	\$10,000.00	\$ 3,000.00	30%
<b>Total</b>	<b>\$1,102,106.00</b>	<b>\$872,896.30</b>	<b>79%</b>

## Austin Public Health Report on PY18 Community Action Plan

**MISSION: To prevent disease, promote health, and protect the well-being of our community.**

**TOP 5 NEEDS: Employment; housing services; education; basic needs, health**

**Report Date October, 2018**

<b>FNPI</b>	<b>Outcome Description</b>	<b>Target</b>	<b>#Enrolled</b>	<b>#Achieved</b>	<b>Success Rate %</b>
<b>1</b>	<b>Employment</b>				
<b>1B</b>	Unemployed adults who obtained a job up to a living wage	55	88	28	50.91%
<b>1C</b>	Unemployed adults obtained and maintained a job for at least 90 days (up to a living wage)	20	80	11	55%
<b>1E</b>	Unemployed adults who obtained a job with a living wage	10	67	11	110%
<b>1H</b>	Employed participants in a career-advancement related program who entered or transitioned into a position with increased income and/or benefits	55	18	5	9.09%
<b>2</b>	<b>Education and Cognitive Development</b>	<b>Target</b>	<b>#Enrolled</b>	<b>#Achieved</b>	<b>Success Rate %</b>
<b>2F</b>	Adults who demonstrated improved basic education	5	2	0	0%
<b>2H</b>	Individuals who obtained a recognized credential, certificate or degree relating to the achievement of educational or vocational skills	7	13	7	100%
<b>4</b>	<b>Housing</b>				
<b>4B</b>	Households who obtained safe and affordable housing	35	66	40	114.29%
<b>4E</b>	Households who avoided eviction	375	532	393	104.8%
<b>5</b>	<b>Health and Social/Behavioral Development</b>		<b>#Enrolled</b>	<b>#Achieved</b>	<b>Success Rate %</b>
<b>5B</b>	Individuals who demonstrated improved physical health and well being	5	0	0	0
<b>5D</b>	Individuals who improved skills related to the adult role of parents/caregivers	50	35	23	46%
<b>SRV</b>	<b>Service Description</b>	<b>Number Served</b>			
<b>3O</b>	Tax Preparation Programs	669			
<b>4C</b>	Rent Payments	331			
<b>4D</b>	Deposit Payments	7			
<b>4I</b>	Utility Payments	36			
<b>5A</b>	Immunizations	617			
<b>5J</b>	Food Distribution	25,989			
<b>7A</b>	Case Management	162			
<b>7B</b>	Eligibility Determinations	1473			
<b>7D</b>	Transportation	148			
<b>7N</b>	Emergency Clothing	3431			

<b>Transition Out of Poverty Goal</b>		<b>Goal</b>	<b>Achieved</b>	<b>Success Rate%</b>
<b>TOP</b>	Individuals who transitioned out of poverty	<b>43</b>	<b>30</b>	<b>70%</b>

1. **Strategic Plan** –Based on information gathered in the 2018 Needs Assessment, Neighborhood Services Unit (NSU) staff participated in an initial strategic planning process which included an assessment of strengths, weaknesses, opportunities and threats for the coming year. We will be meeting in January to finalize the plan. We welcome your participation in this process. Your participation will ensure a broader representation of community interests. Please contact Angel Zambrano, Neighborhood Services Manager, if you are willing to participate.
2. **Organizational Standards** – Austin Public Health met 100% of the Organizational Standards set by U.S. Department of Health and Human Services and monitored by Texas Department of Housing and Community Affairs. A copy of the Organizational Standards is provided in the back-up documents.
3. **Delivery System Reform Incentive Payment (DSRIP) Program** –
  - Partnerships have now been established with Austin Fire Department, Austin/Travis County Emergency Medical Services, Seton Diabetes Education Center and CommUnityCare.
  - The implementation of Public Health Nursing Diabetes Case Management is a key component to ensure clients receive medical interventions that improve health outcomes. To date, we have received 19 referrals into the program for which Public Health Nurses are providing case management.
  - NSU is now participating in Austin Public Health’s Electronic Health Records System, eClinicalWorks. This system went live on December 3<sup>rd</sup> at the South Austin Neighborhood Center and we anticipate it will go live in all the neighborhood centers by Friday, December 14<sup>th</sup>. Utilization of eClinicalWorks will allow NSU to improve internal collaboration, compile better client data and deliver improved services to the community.
4. **Austin Energy Plus1** – NSU received the first quarter of funding from Austin Energy which was \$7500.00. Staff are now trained to provide this service to the community.
5. **Neighborhood Services Manager** – The position is now filled and the new manager, Angel Zambrano, will begin Monday, December 10, 2018. Angel has spent the last 24 months as the Program Manager at the Rosewood Zaragosa Neighborhood Center. Angel brings over 26 years of social service experience in program development, management and direct service to Austin Public Health. Angel is a graduate of the University of California: Berkeley and the University of Wisconsin: Madison.
6. **Rosewood Zaragosa and St. John Program Manager Positions** – We are working with Human Resources to post these positions in the near future. We plan to fill the positions as soon as possible.

7. **Designated Geographic Areas** – Subsequent to the final recommendations the Community Development Commission makes to Council regarding any changes to the current designated geographic areas, Austin Public Health staff will assist with moving the item forward.

### **Success Story**

Austin/Travis County Emergency Medical Services (EMS) referred a re-entry client who needed assistance with diabetes control. The NSU nurse visited the client at home and discovered that the client did not have a primary care physician, needed a glucometer, syringes and diabetes education. The nurse was able to work with a local pharmacy to obtain proper medications and needed supplies. EMS provided the client a bus pass and the client was able to get to the pharmacy and obtain the supplies needed to manage diabetes. As a result of DSRIP funding, our nurses will be able to provide additional assistance to the client with securing a medical home.