



# CITY COUNCIL WORK SESSION MARCH 26, 2019



### Agenda

- New Framework for Civilian Police Oversight
- OPO Transition Advisory Committee
- Mission, Branding, Community Engagement
- Online Complaint Form and Website

### New Framework



# **OPO Transition Advisory Committee**

- Pastor Gaylon Clark Greater Mount Zion Church
- Juniper Lauren Undoing White Supremacy
- Maira Sheikh Council on American Islamic Relations
- Paulette Blanc MEASURE
- Pooja Sethi Asian American Quality of Life Commission

- Matthew Ramirez Neighborhood Housing & Community Development
- Sukyi McMahon Austin Justice Coalition
- Estrella DeLeon GAVA
- Justin Berry Austin Police Association
- Rachel Manning Undoing White Supremacy



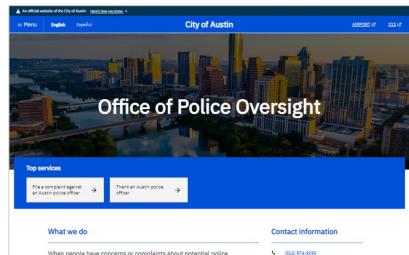
### **Mission Statement**

The Office of Police Oversight (OPO) provides impartial oversight of the Austin Police Department's conduct, practices, and policies to enhance accountability, inform the public to increase transparency, and build sustainable partnerships throughout the community.

# **OPO COMMUNITY ENGAGEMENT**

- Vision
  - Partnering with our community to create positive change.
- Staffing
  - Two Community Engagement Specialist
  - Two Community Engagement Interns
- Engagement Efforts
  - School Resource Fairs
  - Black Business Week
  - Chinese New Year
  - Community Office Hours
    - Held twice a month at city libraries from 3-7
    - Wednesday March 27, 2019 at Ruiz Branch Library

- Next Steps
  - Community Partners
    - Community Organizations
    - Boards and Commissions
    - Neighborhood Associations
    - Faith Based Organizations
    - Legal Community
  - Know Your Rights Info Sessions
  - Info Sessions on the Complaint Form



Diceoversight@austintexas.gov

Office of Police Oversight

1520 Rutherford Lane

Closed

Closed

8:00 AM - 5:00 PM

Austin, TX 78754

Sunday

Monday

Tuesday

Friday

Wednesday Thursday

Ø Saturday

When people have concerns or complaints about potential police misconduct, those concerns need to be heard, investigated, and resolved. At Austin's Office of Police Oversight (OPO), everything we do is to promote an atmosphere of earned trust between Austinities and the Austin Police Department (APD). We do this by making it easy, accessible, and safe for Austinities to provide information and start the process. For example, we ensure that:

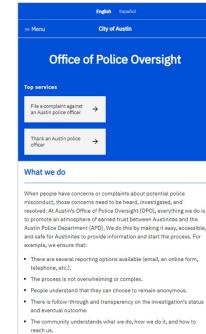
- There are several reporting options available (email, an online form, telephone, etc.).
- The process is not overwhelming or complex.
- People understand that they can choose to remain anonymous.
- There is follow-through and transparency on the investigation's status and eventual outcome.
- The community understands what we do, how we do it, and how to reach us.

Our office also:

 Can start its own complaints independent of specific residents making a complaint.

#### **Desktop Version**

## New Website atxpoliceoversight.org



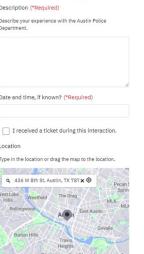
Mobile Version

City of Austin	
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Over the phone	
In person	
By mail Date and time, if know	wn? (*Required)
Desktop Version	et during this intera

# Inline Complaint Form

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ek Lost Creek	Vest Lake Hills Westfield Rollingwood	The Drag	MLK MLK-183	at Trinity Crossing
	Hills	A n East Austin Gc Travis Heights	MLK MLK-183	Crossing

<u>English Español</u>		
City of Austin		
← OFFICE OF POLICE OVERSIGHT		
File a complaint		
You DO NOT have to give personal information in order to file a	complaint.	
By telling us about your experience, you help us better serve yo community. Thank you.	u and your	File a complaint
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English Español	
City of Austin	
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Optional information • Officer(s) involved	
Start	Tell us what happened
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In person	
By mail	
About us	Date and time, if known?
We are the Office of Police Oversight, impartial and separate from the Austin Police ( Learn more about who we are and what we do,	
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Desktop Version	Type in the location or drag the map to the location.

## Thank You Form

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Daw.	Son East Riverside- Oltori © Mapbox © OpenStreetMap Improve this map
Back	Continue

English Espanol	
City of Austin	
COFFICE OF POLICE OVERSIGHT	City of Austin
	Thank an Austin police officer
Thank an Austin police officer	
Select an option	
Online –	Tell us what happened
Required information • What happened • Time	Description (*Required) Describe your experience with the Austin Police Department.
Optional information Officer(s) involved Start	
By phone 🔶	Date and time, if known?
In person 🕇	Location
By mail 🛨	Type in the location or drag the map to the location.
About us	Q. 436 W 8th St. Aussin, TX 78701, Uniter X 🗇 Pecan S
We are the Office of Police Oversight, impartial and separate from the Austin	Nest Lake Westfield The Drag MLK
Police Department. Learn more about who we are and what we do.	Rollingwood
Mobile Version	Barton Hills Treves Heapins Conceptions Last Riverside



# Questions

#### FOR ADDITIONAL INFORMATION

POLICEOVERSIGHT@AUSTINTEXAS.GOV

Twitter: @ATX\_OPO Facebook: ATXPoliceOversight Website: ATXPoliceOversight.org